

GHC-SCW CONTACT INFORMATION

Individual and Medicare Sales



Pam Hying, Individual and Medicare Sales Executive
(608) 828-4831 (Direct)
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GHC-SCW Services

	Marketplace Plans: (800) 318-2596 TTY: 1-855-889-4325 Website: HealthCare.gov	Questions about: ▪ Renewing your Marketplace plan ▪ Changing your address on your Marketplace plan ▪ Adding or deleting dependents ▪ Canceling a Marketplace plan
	Member Services: (608) 828-4853 or (800) 605-4327 Email: member_services@ghcscw.com En Espanol: (855) 243-8454 Interpreter Services: (608) 661-7215	Our Member Services team can help you with questions or concerns about your medical care and insurance coverage.
	Claims: (608) 251-4526 Email: claims@ghcscw.com	Questions about claims or unpaid bills. Please include your member number.
	Care Management: (608) 257-5294 Email: care.management@ghcscw.com	Questions about and/or help for members with health care needs during transition of care.
	Enrollment: (608) 260-3170 Email: enrollment@ghcscw.com	Questions about adding or deleting employees, status of a submitted application or requests for an identification card.
	Premium Billing: (608) 251-4156 x4587 Email: accountsreceivable@ghcscw.com	Questions about premium payments.
	Medical Billing: (608) 251-4138 Email: medicalbilling@ghcscw.com	Questions about a bill for services performed at a GHC-SCW clinic or to pay your responsibility for services done at a GHC-SCW clinic.
	Coordination of Benefits: (608) 251-4156 x4269 Email: jwaldo@ghcscw.com	Questions about other coverage in addition to your GHC-SCW plan (i.e., secondary insurance, Medicare, Medicaid).

TOGETHER, BETTER IS POSSIBLE.

Group Health Cooperative of South Central Wisconsin (GHC-SCW)
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 **Group Health
Cooperative**

of South Central Wisconsin

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