

# Quick Guide for GHC-SCW Better Together HMO

- Members who have the **Better Together HMO** plan must choose a **GHC-SCW Primary Care Provider (PCP)** and use GHC-SCW for the specialty services listed below.
- To schedule an appointment at GHC-SCW, members should call **(608) 257-9700**.
- The services listed below must be completed at GHC-SCW. If GHC-SCW is unable to provide the service, an approved insurance prior authorization (PA) will be required before receiving care elsewhere. Outside clinics will not allow scheduling of the services below without a prior authorization.
- Any specialty service not listed below must be obtained at UW Health or UnityPoint Health - Meriter.

| Service                                                                                                                                                                                     | Order Needed                              | Fax / Notes                                                                                                                                                                                                                     |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  <b>Advanced Imaging</b><br><small>(X-ray, Ultrasound, CT Scan, 3D Mammogram, Bone Mineral Density)</small> | Yes (referring provider should fax order) | Fax: <b>(608) 661-7205</b>                                                                                                                                                                                                      |
|  <b>Chiropractor</b>                                                                                        | No                                        |                                                                                                                                                                                                                                 |
|  <b>Dermatology</b>                                                                                         | Yes (referring provider should fax order) | Fax: <b>(608) 204-9626</b> or <b>(608) 661-7226</b>                                                                                                                                                                             |
|  <b>Laboratory</b>                                                                                         | Yes                                       | Fax: <b>(608) 831-9081</b>                                                                                                                                                                                                      |
|  <b>Occupational Therapy (OT)</b>                                                                         | Yes (referring provider should fax order) | Fax: <b>(608) 662-5061</b>                                                                                                                                                                                                      |
|  <b>Optometry</b>                                                                                         | No                                        | Members should use the Eye Care Center at GHC-SCW Hatchery Hill Clinic                                                                                                                                                          |
|  <b>Physical Therapy (PT)</b>                                                                             | No                                        | <b>Fax: (608) 662-5061</b><br><i>Neuro/stroke, cardiac, pulmonary, schroth method and children &lt; age 6 should be seen at UW Health w/ insurance approval. For questions, call GHC-SCW Care Management at (608) 257-5294.</i> |
|  <b>Prenatal Genetic Counseling</b>                                                                       | Yes (referring provider should fax order) | Fax: <b>(608) 661-7205</b>                                                                                                                                                                                                      |
|  <b>Sports Medicine</b>                                                                                   | Yes                                       | Fax: <b>(608) 204-9626</b>                                                                                                                                                                                                      |

## In-Network Hospitals:

Members should use UW Hospital and UnityPoint Health – Meriter Hospital. For life-threatening emergencies, call 911 or go to the nearest emergency room.

Contact information can be found at [ghcscw.com](http://ghcscw.com) and clicking “Contact” on the top menu. Provider information is available by visiting [ghcscw.com](http://ghcscw.com) and clicking “Find a Provider”.