

Author(s): Jackie Budd, IT Security, GHC-SCW Kevin Bricker, Enterprise Applications, GHC-SCW	Date: 11/20/2013 Updated: 02/2015, 08/31/2016, 5/11/2017, 8/2018, 1/2019, 3/2019, 10/2019, 11/2019, 1/2020, 11/2020, 2/2021, 5/2021, 11/2021, 4/2022, 5/2022, 10/2023, 11/2024, 6/2025
Website: https://ghcepiclink.com/EpicLink/common/epic_login.asp	Provide to End User: Welcome Document and Appropriate User Guides

Table of Contents

Scope.....	2
Browser Requirements	2
To Access the GHC EpicLink Site	2
Login ID and Password	2
Logging in to GHCEpicLink	2
Two Factor Authentication	3
Failed Login Attempts	3
Potential Phishing Alert	3
Initial Challenge Questions	4
Admin.....	4
To Unblock a User	5
User Reports Being Locked Out of GHCEpicLink due to Site Verification	6
To Reset a User’s Password	6
To Reset Two Factor Authentication Settings.....	6
To Deactivate a User	7
To Request a Change for an Existing User	8
To Request a New User	9
View New User Request Status.....	12
When New User Request is Complete	13
Quarterly Site Verification	14
User Roles	15
User Guides Matrix	16
Welcome Letter	17

GHCEpicLink Site Coordinator Guide

Scope

GHC EpicLink is a web-based portal used by any organization outside of Group Health Cooperative of South Central Wisconsin which requires access to their shared Electronic Health Record (EHR) system. The EHR system is used by other health organizations as well. To meet HIPAA compliancy, GHC EpicLink limits the patient's a user can access.

This document is designed to provide the information needed for the Site Administrator contact from these organizations.

Browser Requirements

To use GHCEpicLink, you must use one of the following browsers:

Google Chrome™ version 118 or later

Microsoft Edge version 118 or later

Mozilla FireFox™ version 115 or later

Apple Safari™ version 17 or later

To Access the GHC EpicLink Site

Login ID and Password

Your login ID and password are specifically assigned to you. The first time you log in, you will need to change your password. It is your responsibility to remember your login information, and to keep it secure to maintain patient confidentiality. Your password will expire every 60 days. All passwords are case sensitive and must contain: At least 12 characters, at least 1 upper case letter, and at least 1 lower case letter. Adding numbers or special characters is allowed but not required.

Logging in to GHCEpicLink

1. Visit www.ghcscw.com.
2. Select **For Partners** ▾
3. Under, "Are you a Plan Provider?" select GHC EpicLink Login

[GHC EpicLink Login](#) ↗

4. To log in, enter your user ID and password and click the Log In button or press Enter.

powered by **Epic**

EpicLink
Group Health Cooperative of South Central Wisconsin

If you do not have a login, click **HERE** for information on how to sign up for access to GHCEpicLink.

User ID _____

Password _____

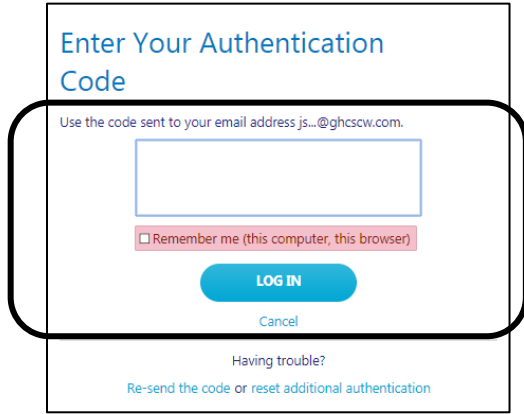
LOG IN

[Forgot password?](#)

A login is not required to check on the status of a claim. Use this link instead:
[Check Claim Status](#)

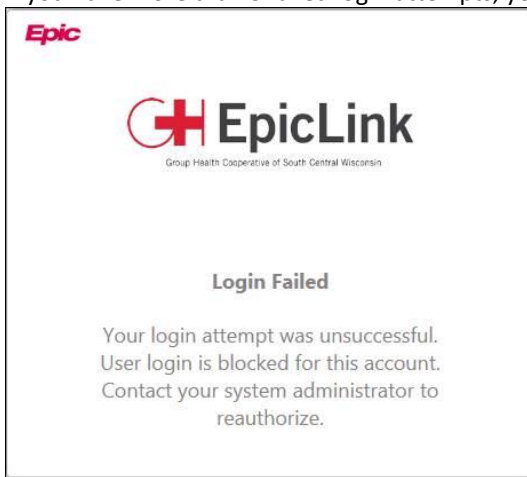
Two Factor Authentication

You may see an Authentication Code screen related to Two Factor Authentication. This screen will appear on first login and every 30 days thereafter. A code will be sent to your email on file. Enter the code you receive in the email into the box on the GHCEpicLink screen and select Login



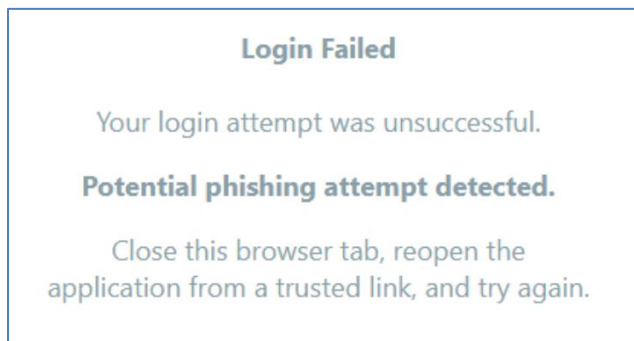
Failed Login Attempts

If you have more than 5 failed login attempts, you will be permanently locked out and will be presented with this message:



Potential Phishing Alert

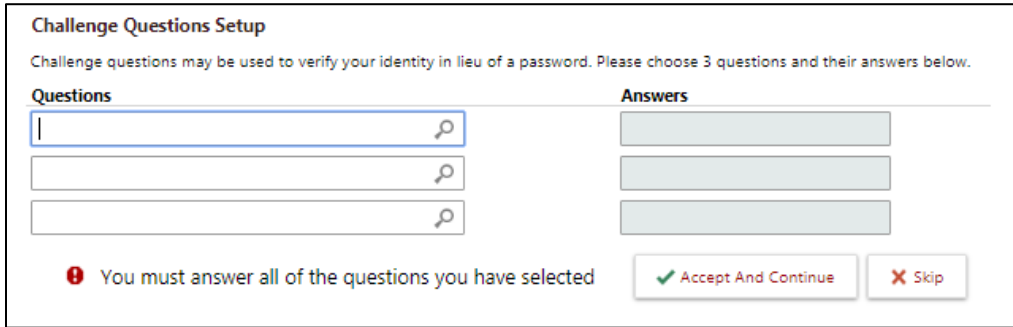
If you receive a message regarding potential phishing attempt, please contact your Site Coordinator who can reach out to us for assistance.



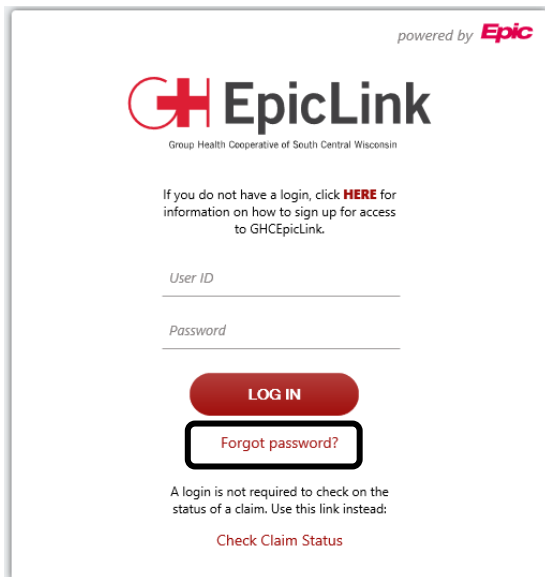
GHCEpicLink Site Coordinator Guide

Initial Challenge Questions

When you first log in, you will be presented with the Challenge Questions screen. Set up three challenge questions. You will be presented with this screen every time you log in until you set up your questions.



Now, if you forget your password, you can click **Forgot password?** at the login screen and the system will use your challenge questions and answers to allow you to set a new password.

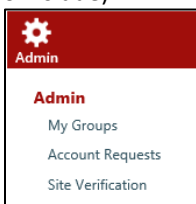


Admin

The **Admin** activity is a central location from which you can change users' passwords and request new users to be created in the system. As well as request modifications to users, deactivate and audit users and perform Site Verification.

Please note: Accounts that are inactive for 6 months will be disabled. You will be required to submit a New User request to re-activate the account.

To open, click **Admin** from the main menu and then you will need to select My Groups, Account Requests, or Site Verification (if Site Verification is due).



GHCEpicLink Site Coordinator Guide

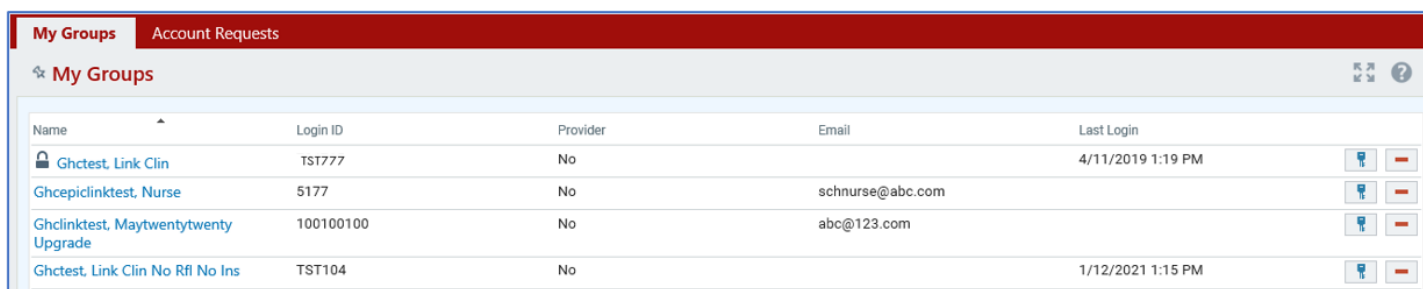
My Groups is where you manage your users: View user Demographics, Change user Password or Deactivate a user

Account Requests is where you manage your user account requests

Site Verification is where you complete your site verification, if site verification is due.

My Groups

A list of your organization's users AND providers will appear. The Last Login column shows the last time the user accessed GHCEpicLink. Providers who do not log into GHCEpicLink can also be verified during site verification. **Please Note: Your organization may have "generic" providers associated with your site and these should not be deactivated.** If you have a question about a generic provider associated with your site, please contact the GHC security team.



Name	Login ID	Provider	Email	Last Login	
Ghctest, Link Clin	TST777	No		4/11/2019 1:19 PM	
Ghcepiclinktest, Nurse	5177	No	schnurse@abc.com		
Ghclinktest, Maytwentytwenty Upgrade	100100100	No	abc@123.com		
Ghctest, Link Clin No Rfi No Ins	TST104	No		1/12/2021 1:15 PM	

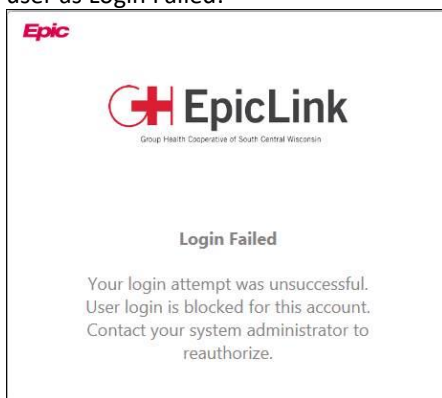
There are four available actions you may take for a user record:

1. Unblock
2. Change Password
3. Two Factor Authentication Settings
4. Deactivate

More details about each action follow

To Unblock a User

A lock symbol indicates that login is blocked for that user, typically for too many failed login attempts. It will appear to the end user as Login Failed:



To unblock a user:

1. If not already selected, click on the **My Groups** tab.
2. Find user for which you want to unblock.
3. Click the lock symbol to unblock the user.

Note: it is possible that all users may be blocked if Site Verification has not been completed. For that scenario see the next section.

GHCEpicLink Site Coordinator Guide


User Reports Being Locked Out of GHCEpicLink due to Site Verification

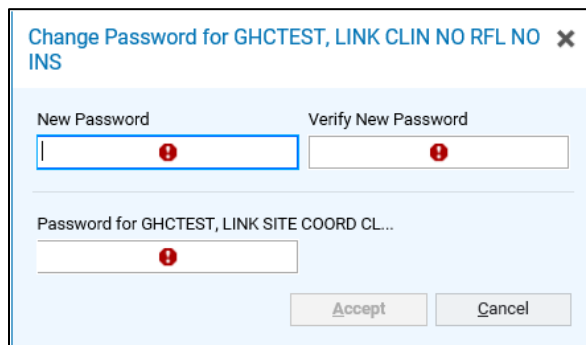
If the site coordinator has not performed Site Verification within the 15-day window, the end users will see a message like this:



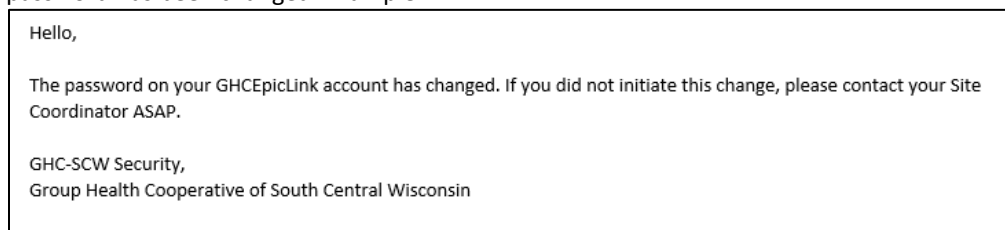
If the Site Coordinator does not complete Site Verification on time, all users for the organization will be blocked from access. The Site coordinator should complete the Site Verification process. Once verification is complete, all users for that organization will immediately regain access.

To Reset a User's Password


1. If not already selected, click on the **My Groups** tab.
2. Find user for which you want to change the password.
3. Click the **Change Password** button 
4. Assign the new user a password and re-enter that password (in the **New Password** and **Verify New Password** fields). Enter your password in the last password field. You are creating a temporary password for the user, s/he will be required to create a new password upon login with the temporary password.
5. Click **Accept**.



NOTE: When an end user's password is changed, the system will send the end user an email letting them know that their password has been changed. Example:



To Reset Two Factor Authentication Settings


1. If not already selected, click on the **My Groups** tab.
2. Find user for which you want to change the password.
3. Click the **Two Factor Authentication Settings** button 
4. The Two-Factor Authentication Settings screen will appear

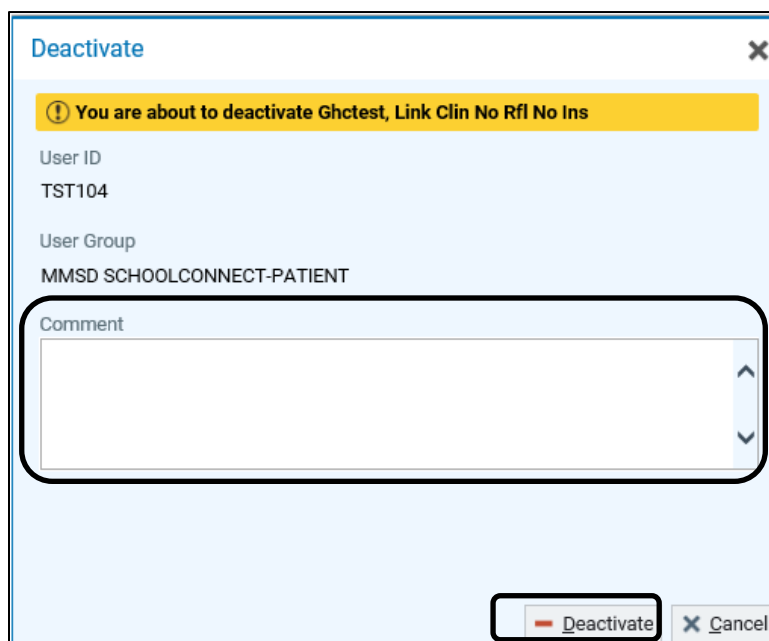
GHCEpicLink Site Coordinator Guide



5. Click **Reset**
6. A confirmation screen will appear.

To Deactivate a User

1. If not already selected, click on the **My Groups** tab.
2. Find the user you wish to deactivate.
3. Click the **Deactivate button**  associated with that user.
4. A confirmation screen appears. In the comment field, enter the effective date and click Deactivate (or cancel if you've selected the wrong user).



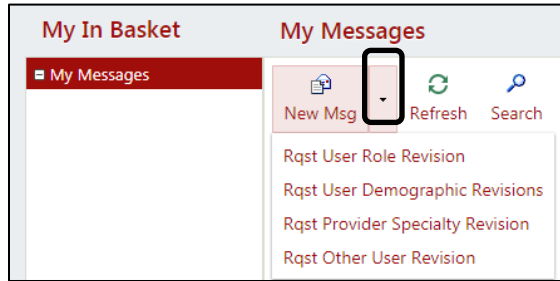
To Request a Change for an Existing User

From the In Basket activity you can request changes to existing users.

1. Select In Basket from the main menu.



2. Choose the drop down arrow next to New Msg and select the message type that most closely corresponds to your request.
NOTE: Your options may differ depending on your organization. In Basket requests for new users will not be accepted.



Available options are:

- Rqst User Role Revision
- Rqst User Demographic Revisions
- Rqst Provider Specialty Revision
- Rqst Other User Revision
- Customer Service ** available for organizations that must request individual patient access
- Rqst Removal of Patient from List **available only for Site Coordinator-School Nurse role
- SchoolConnect msg ** available only for school nurses using SchoolConnect

3. Please complete all fields to ensure your requests are processed timely. You must replace *** with appropriate response text before you can send the message. Example:

Subject: User Demographic Revision Requested

Phone: Call Me

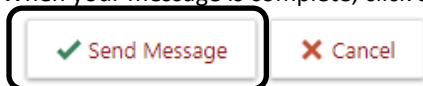
Note: ! You have SmartTools that must be resolved or removed ([More Information](#)).

Please answer the following questions to request changes to a users name and/or contact information:
What is the user's Current Name? ***
What is the user's ID number? ***
What is the user's New Name? ***
Does the user have a new email address? If yes, please provide:

What is the New Phone Number or Address? (if applicable) ***

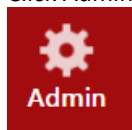
NOTE: For user role changes, please reference the [User Roles](#) section of this guide.

4. When your message is complete, click **Send Message**.

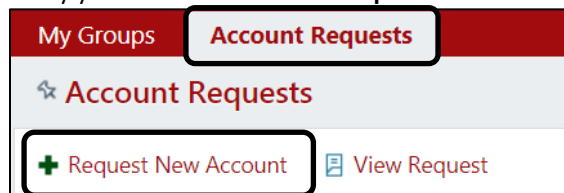


To Request a New User

1. Click Admin from the main menu and select Account Requests



2. Verify you are on the **Account Requests** tab and click **Request New Account**



3. Based on the User Roles table below, select the appropriate request type. For further explanation of each User Role, see the [User Roles](#) section of this guide.

NOTE: You will not have access to all the options below. Options are dependent upon your type of organization and role. If you feel you are missing an option, contact GHC Security at security@ghcscw.com

Choose a type of user to create:

Provider

Request access for a new provider

Clinical with Ability to Enter Referral Prior Auth Requests

Request access for a new clinical staff member

Clinical w/ View Only Referral Prior Auth Access

Request access for a new clinical staff member

Insurance w/ Ability to Enter Referral Prior Auth Requests

Request access for a new insurance user

Insurance w/ View Only Referral Prior Auth Access

Request access for a new insurance user

School Nurse

Request access for a new school nurse

Pharmacy

Request access for a new pharmacy user

Release of Information Requester/User

Request access for a new release of information requester/user

Site Coord-Admin Only

Request access for a new non-clinical site coordinator

Abstractor

Request access for a new abstractor

Insurance 3rd Party User w/ Benefit Verification Only

Request access for a new insurance user

GHCEpicLink Site Coordinator Guide

Employer - User w/Enrollment and Billing

Request access for a new employer user

Employer - User w/Billing Only

Request access for a new employer user

Employer - User w/Enrollment Only

Request access for a new employer user

4. After selecting the User Role, complete the New Account Request fields

User Information

! Name [Last,First]:

Site Information

! User group:

Basic Information

This provider doesn't need to log into this application. Add the provider to this site, but don't create a login account.

! Work e-mail: ! Work phone:

! User Fax:

User Address: ! Address:

! City (or ZIP):

! State: ! ZIP:

County:

Country:

Credentials

Non-U.S. credentials

! NPI #: ! License #:

! License state: ! Clinician title:

! Specialty:

Associated Providers: List the providers this user works with

Provider name:

Other

Upload supporting document(s) as needed.

Attachments:

100.0 MB Total Allowed 0 Files

Comments (Job Title, Credentials, Prov Fax #, Gender):

Fields with a red exclamation point are required before you may submit your request. Different fields are required depending upon the type of user you are requesting. Other things to note:

Name [Last,First]	Enter the users full legal name including middle initial
User Group	Select your organization group
Basic Information User Checkbox	Check the box if you wish to add a provider to the system without giving him/her a login ID and password. Useful if the provider is used as a referring provider.

GHCEpicLink Site Coordinator Guide

Work e-mail	This must be an organizational email. Personal g-mail, yahoo or other accounts are not acceptable. **This email address is used for Two Factor Authentication.
Credentials	This section will only appear for new provider requests.
Other > Attachments:	You may upload documents to support your user request such as a job description. Allowed Upload Extension types are PDF, DOCX or XLSX.
Other > Comments	Please provide: <i>Job title</i> – this helps determine appropriate access setup <i>Credentials</i> – such as CNA, Biller, Registration Clerk, etc. <i>Gender</i>

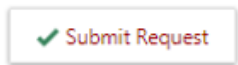
5. Site Administrator?

If this user you are requesting should be set up as a Site Coordinator (Administrator), check the checkbox to request Site Coordinator status and submit the appropriate Site Coordinator Agreement.

Site Administrator

A site administrator is the person responsible for maintaining a site's records. These responsibilities include verifying that user accounts are current, deactivating the accounts of users who are no longer active at the site, and submitting requests to activate new user accounts. Every site must have at least one administrator.

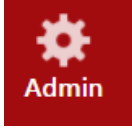
Make this user a site administrator



6. Click **Submit Request**

View New User Request Status

1. Click **Admin** from the main menu and select Account Requests



2. On the Account Requests tab you'll see pending, completed and denied requests.

My Groups		Account Requests																												
<div style="display: flex; justify-content: space-between; align-items: center;"> Account Requests ⌵ ⌵ ⌵ ? </div> <div style="margin-top: 5px;"> + Request New Account </div> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 25%;">Name</th> <th style="width: 15%;">Status</th> <th style="width: 15%;">Request Date</th> <th style="width: 20%;">Email</th> <th style="width: 15%;">Phone</th> <th style="width: 10%;">Reference #</th> </tr> </thead> <tbody> <tr style="background-color: #D9E1F2;"> <td>GHCTEST, LEXY</td> <td>Pending</td> <td>10/29/20</td> <td>Lexy@abc.net</td> <td>608-998-7878</td> <td>15964333</td> </tr> <tr> <td>ghcepiclinktest, nurse</td> <td>Record Generation Completed</td> <td>7/9/20</td> <td>schnurse@abc.com</td> <td>608-222-5555</td> <td>15963995</td> </tr> <tr> <td>ghclinktest, MayTwentyTwenty U...</td> <td>Record Generation Completed</td> <td>10/28/20</td> <td>abc@123.com</td> <td>608-555-1212</td> <td>15964327</td> </tr> </tbody> </table>							Name	Status	Request Date	Email	Phone	Reference #	GHCTEST, LEXY	Pending	10/29/20	Lexy@abc.net	608-998-7878	15964333	ghcepiclinktest, nurse	Record Generation Completed	7/9/20	schnurse@abc.com	608-222-5555	15963995	ghclinktest, MayTwentyTwenty U...	Record Generation Completed	10/28/20	abc@123.com	608-555-1212	15964327
Name	Status	Request Date	Email	Phone	Reference #																									
GHCTEST, LEXY	Pending	10/29/20	Lexy@abc.net	608-998-7878	15964333																									
ghcepiclinktest, nurse	Record Generation Completed	7/9/20	schnurse@abc.com	608-222-5555	15963995																									
ghclinktest, MayTwentyTwenty U...	Record Generation Completed	10/28/20	abc@123.com	608-555-1212	15964327																									

3. To see more information about a specific request, click on the line for a user and a report will show at the bottom of the screen.

Account Requests
⌵ ⌵ ⌵ ?

+ Request New Account

Name	Status	Request Date	Email	Phone	Reference #
GHCTEST, LEXY	Pending	10/29/20	Lexy@abc.net	608-998-7878	15964333
ghcepiclinktest, nurse	Record Generation Completed	7/9/20	schnurse@abc.com	608-222-5555	15963995
ghclinktest, MayTwentyTwenty U...	Record Generation Completed	10/28/20	abc@123.com	608-555-1212	15964327

New Account Request
Reference # 15964333

Site Information

ID: N/A

User Information

GHCTEST, LEXY (School Nurse) 547 BURKE DR MOUNT HOREB WI 53572	User ID: (Unspecified)	E-mail: Lexy@abc.net Phone: 608-998-7878
--	------------------------	---

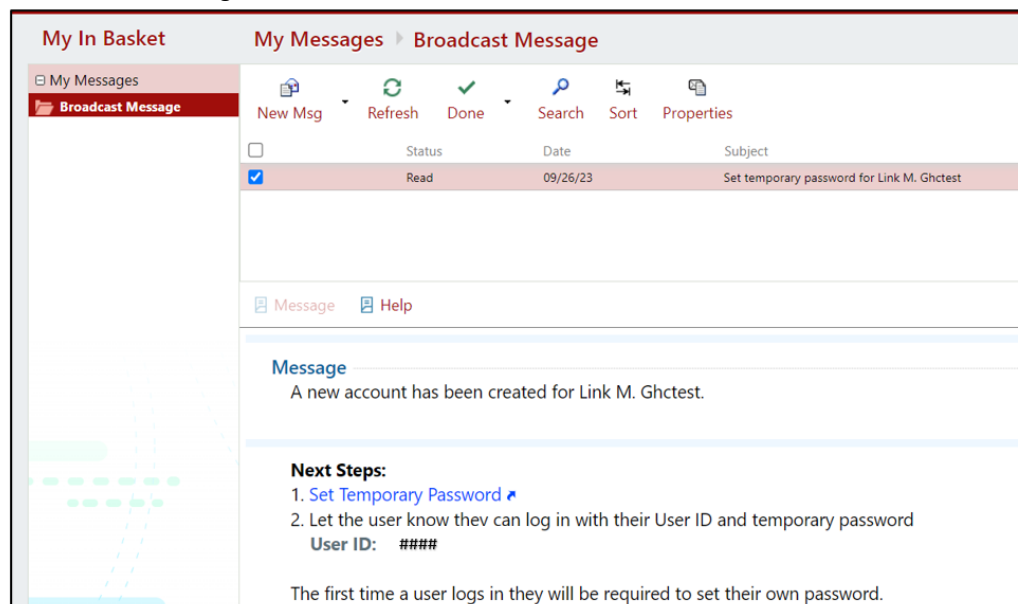
Group Information

Madison Metropolitan School District SchoolConnect
 Groups:
 MMSD SCHOOLCONNECT-PATIENT
 MMSD SCHOOLCONNECT-PROVIDER
 Users:
 GHCTEST, LEXY

GHCEpicLink Site Coordinator Guide

When New User Request is Complete

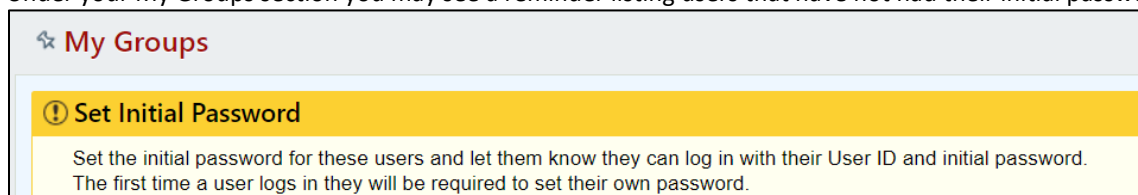
When a New User Request is approved by GHC-SCW staff, you will see the new user in your list in My Groups and you will receive a new In Basket Message.



At that time, please reset the user's password (for instructions, please see the **To Reset a User's Password** section in this document), complete the fields on the [Welcome Letter](#) below and notify the end user.

Also, provide copies or inform the user how to access the GHCEpicLink guides referenced in the [User Guides Matrix](#) section of this document.

Under your My Groups section you may see a reminder listing users that have not had their initial password set:



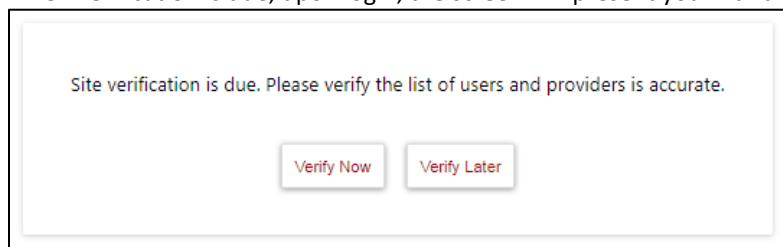
GHCEpicLink Site Coordinator Guide

Quarterly Site Verification

A review of each group's user list is required quarterly, as outlined in the GHC Site Agreement. This helps us ensure that only those needing access to GHC EpicLink have active accounts. As a Site Coordinator you have access to your group's user list and are responsible for this quarterly verification.

You have 15 days to verify your users after which all unverified users will be blocked from access until verification is completed.

1. When verification is due, upon login, the screen will present you with the option to verify your users. Select **Verify Now**.



2. Verify that each user should have access by selecting Yes or No. Selecting No will inactivate the user. When you have completed the verification, at the bottom of the list, you will be required to select the Acknowledgement Checkbox. Example:

<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Ghctest, Link Pharmacist No Ins No Rfl	tst113	No	8/24/2018 12:07 PM
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	Ghctest, Link Site Coord Pharmacist No Ins No Rfl	tst114	No	3/5/2019 7:22 PM

Acknowledgement

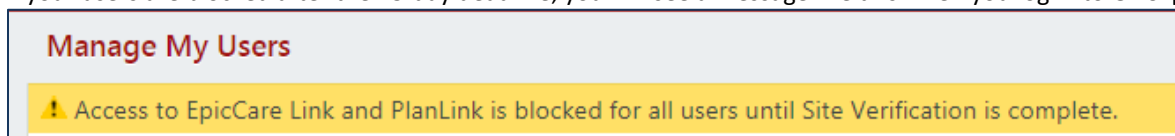
I hereby acknowledge, affirm, and agree that the user and facility information stated here is true, correct, and complete to the best of my knowledge and belief and is furnished in good faith.

3. Once you have marked Yes/No for each user and checked the acknowledgement box, click Verify to complete the process.



If you are unable to complete verification at the time you login, at any time the site coordinator can go to Admin and choose the Site Verification tab. Please note that you have 15 days to complete the site verification after which all users will be blocked from access until you complete the verification process.

If your users are blocked after the 15-day deadline, you will see a message like this when you log in to GHCEpicLink:



GHCEpicLink Site Coordinator Guide

User Roles

Access is granted based on your job title and credentials. In keeping with HIPAA requirements, please only request the minimum necessary access required for the user's daily responsibilities. These are reviewed and approved or denied, as appropriate, by our Privacy Officer and/or our Care Management Manager. Most roles have the option for Site Coordinator which is a checkbox at the bottom of the new user request form.

Access Level	Additional Comments	Example
Provider	Those who have direct care with patients but do need to enter referrals to GHC.	MD, DO, NP, PA
Clinical with Ability to Enter Referral Prior Authorization Requests	Clinical support staff that have direct care with patients but do need to enter referrals to GHC. This role includes the same access as the clinical access user (below) and has the added ability to enter a referral request to GHC-SCW.	Nursing staff, Reception/Clerical Staff*
Clinical with View Only Referral Prior Authorization Access	Clinical support staff that have direct care with patients but do not need to enter referrals to GHC. This role allows the user to review medical information in the patient's chart such as orders and results, flow sheets, problem list, allergies, etc. Users with clinical access can also review referral status, benefits and eligibility.	Nurse, Reception/Clerical Staff*, PT/OT, any clinical staff member
Insurance w/ Ability to Enter Referral Prior Authorization Requests	This role is for Non-Clinical support staff that includes NO clinical access but, instead, can access benefits and eligibility as well as view and enter referrals, view claims and remittance advices.	Billing/Physician Support Staff
Insurance with View Only Prior Authorization Access	This role is for Non-Clinical support staff that includes NO clinical access or referral entry but, instead, can access benefits and eligibility as well as view referrals, claims, and remittance advices.	Billing Office Staff
Insurance 3rd Party User w/ Benefit Verification Only	This role is for support staff and/or 3 rd party contractors that need limited access to patient charts in order to verify benefit information.	Insurance support staff or users who need to view benefit info
School Nurse	This role is to be assigned exclusively to school nurse staff. Access includes clinical access but excludes access to referrals, detailed financial information, benefits and eligibility, claims and remittance advices.	School Nurse Staff
Pharmacy	This role is to be assigned to a clinical pharmacist working in in a community pharmacy.	Community Pharmacist
Release of Information Requester/User	This role is to be assigned to organizations to which GHC Health Information Management department responds to release of information requests by specific organizations set up to submit such requests. Organizations using this feature, KNOW they are using this feature. If in doubt, please contact GHC security team.	
Employer – User w/Enrollment and Billing	This role is for GHC employer users and includes access to billing and enrollment activities	GHC Employer Group(s)
Employer – User w/Enrollment Only	This role is for GHC employer users, it has basic access to enrollment activities only.	GHC Employer Group(s)
Employer – User w/Billing Only	This role is for GHC employer users, it has access to only premium billing and premium payment activities.	GHC Employer Group(s)
Site Coord – Admin only	This Site Coordinator does not need access to patient medical record. This role is typically assigned to an Information Technology type user who manages staff access but does not need clinical or insurance access.	IT Security Staff or Employer Site Admins

GHCEpicLink Site Coordinator Guide

User Guides Matrix

There are several User Guides available for end users. All of the guides can be accessed from the GHCEpicLink home screen when the user logs in. Please use the following matrix to help you identify which user guides your end users should refer to.

User Role Assigned	Applicable Guides
Provider or Clinical with Ability to Enter Referral Prior Authorization Requests or Provider	<ul style="list-style-type: none"> • Login, Logout, Challenge Questions Guide • Accessing Patient/Member Records Guide • Clinical Partner’s Guide • Referral Request Entry Guide
Clinical with View Only Referral Prior Auth Access	<ul style="list-style-type: none"> • Login, Logout, Challenge Questions Guide • Accessing Patient/Member Records Guide • Clinical Partner’s Guide
Insurance with Ability to Enter Referral Prior Authorization Requests	<ul style="list-style-type: none"> • Login, Logout, Challenge Questions Guide • Accessing Patient/Member Records Guide • Insurance Users Guide • Referral Request Entry Guide
Insurance with View Only Referral Prior Auth Access	<ul style="list-style-type: none"> • Login, Logout, Challenge Questions Guide • Accessing Patient/Member Records Guide • Insurance Users Guide
School Nurse	<ul style="list-style-type: none"> • School Nurse Accessing Patient/Member Records Guide • School Nurse Clinical Partners Guide • School Nurse In Basket Messaging Guide
Pharmacy	<ul style="list-style-type: none"> • Login, Logout, Challenge Questions Guide • Accessing Patient/Member Records Guide • Clinical Partner’s Guide
Release of Information requester/User	<ul style="list-style-type: none"> • Release of Information User Guide
Employer	<ul style="list-style-type: none"> • Login, Logout, Challenge Questions Guide • Employers Guide • GHC Enroll Guide
Site Coordinator - Manage my Clinic only	<ul style="list-style-type: none"> • Login, Logout, Challenge Questions Guide • Site Coordinator Guide
Any Site Coordinator	<ul style="list-style-type: none"> • Site Coordinator Guide in addition to the guides above

GHCEpicLink Site Coordinator Guide

Welcome Letter

Please provide your end user with the following document along with their login credentials upon account set up. Please be sure to update this document to include information for the end user to reach you for password resets and other questions.

Date:



Employee Name:

User ID:

Temporary Password:

Welcome to GHCEpicLink:

You are receiving this letter because you requested access to GHC-SCW's electronic medical record. GHCEpicLink provides external healthcare providers access to protected health information (PHI) of GHC-SCW patients who receive care and treatment at your healthcare facility.

Logging in for the first time:

Passwords are case sensitive. **To maintain patient confidentiality, please do not share this login information with anyone.** After logging in, you will be prompted to select a new, confidential password known only to you. Your password must be fifteen characters long, contain at least at least 1 upper case letter, at least 1 lower case letter, at least 1 number, and at least 1 special character. GHCEpicLink passwords will expire every 60 days and after 60 days of non-use. If you forget your password or need your password reset, please contact your Site Coordinator.

Upon initial login to GHCEpicLink you will be required to review and accept a User Agreement that explains your responsibilities while using EpicLink.

Appropriate Access

The PHI available to you via GHCEpicLink is confidential and we expect that you will access and use it for legitimate work related purposes. Your access is recorded and periodically audited by the GHC-SCW Privacy Officer. The Privacy Officer may ask you to confirm that the access was appropriate. If your name, job title, or work location changes, please notify GHC-SCW immediately so we can update our records.

Access to Own or Family Members Medical Record Information

GHC-SCW's policy strictly prohibits users from accessing their own medical record information or those of your family members. This policy may differ from that of your own organizational policy.

GHCMyChart will allow you to access your own medical record information for services received at GHC-SCW. Please contact the Health Information Department for questions on GHCMyChart or just sign up online by visiting our website at www.ghcscw.com. You can also request copies of your own medical record information through GHCMyChart or calling the Health Information Department at 441-3500.

Website information

GHCEpicLink can be accessed by typing www.ghcscw.com into your Internet browser. Please scroll to the bottom of the page and choose "EpicLink". Or use the link to go directly to the login screen.

https://ghcepiclink.com/EpicLink/common/epic_login.asp

Help

Please contact your Site Coordinator with any questions. They also know how to reach GHC if you have questions they cannot answer.