

# GHC-SCW Urgent Care

## at GHC-SCW Capitol Clinic



### BENEFITS OF APPOINTMENT-BASED URGENT CARE

#### REDUCED WAIT TIMES:

By scheduling an appointment, patients avoid long wait times with others who are not feeling well, which is common in traditional walk-in urgent care settings.

#### GET THE RIGHT KIND OF CARE:

Nurses will triage over the phone to determine the appropriate level of care, including scheduling an appointment at the GHC-SCW Urgent Care.

#### CONVENIENCE:

Patients can choose a time that fits their schedule.

#### PREDICTABILITY:

Patients know when they will be seen, which helps them plan their day better.

#### IMPROVED CARE COORDINATION:

With a scheduled appointment, there's more opportunity for providers to review patient history, which can lead to better diagnosis and treatment plan.

GHC-SCW Capitol Clinic  
**Appointment-Based  
Urgent Care**  
**(608) 442-8100**

675 W. Washington Ave.  
Madison, WI 53703

**Monday – Friday**  
8 a.m. – 9 p.m.

**Saturday – Sunday**  
9 a.m. – 9 p.m.

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*My spouse went to GHC Urgent Care and the provider quickly identified a more severe issue and sent him to the ER. I feel that the expertise saved his life and we are very thankful.*

- GHC-SCW Member

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*Thank you Urgent Care staff for going above and beyond to help my parents. Your responsiveness helped lighten our loads, and we are grateful.*

- GHC-SCW Member

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*I have never had such a professional and positive health care experience in my life. I am completely impressed. GHC is such an extraordinary organization. Thank you!*

- GHC-SCW Member

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*I like the fact that I can call and schedule instead of showing up and waiting with other sick individuals. The care team is very friendly and willing to listen.*

- GHC-SCW Member

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*I was impressed with how quickly I was able to be seen. While my issue was not life-threatening, I can't say enough about the care that I received.*

- GHC-SCW Member

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## BETTER TOGETHER<sup>SM</sup>

Group Health Cooperative of South Central Wisconsin (GHC-SCW)  
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 **Group Health  
Cooperative**  
of South Central Wisconsin