GHCEpicLink: An Online Resource for Providers

EpicLink
Group Health Cooperative of South Central Wisconsin

What is GHCEpicLink?

GHCEpicLink is a secure web portal that all designated users at your organization are required to use for accessing billing, as well as real-time eligibility and membership enrollment information for your patients.

Getting Started:

1. Determine who in your organization will be the site coordinator. (If you are an individual user associated with an organization that already has a GHCEpicLink partner relationship with GHC-SCW, please contact your Site Coordinator at your organization to arrange access for you.)
2. Contact the Group Health Cooperative of South Central Wisconsin (GHC-SCW) Privacy Officer at privacy@ghcscw.com
3. Review and sign the site coordinator and partner agreement.
4. The GHC-SCW security team will work with your site coordinator and any other staff necessary to provide access to GHCEpicLink.
5. Visit ghcepiclink.com and log in.

Once your account is set up, you will have access to instructional guides on how to use GHCEpicLink. These are located under "Quick Links" on the landing page after you log in.

As a provider, you will be able to:
- View GHC-SCW member clinical information
- Verify GHC-SCW member benefit information and eligibility
- Verify member demographics
- Create and track Prior Authorizations
- Check claim status

Your staff will be able to:
- Access claims filed by provider
- Check claim status

Check claim status without logging in!

To check the status of a claim, a login is not required.

You will need to use the Check Claim Status link from the GHCEpicLink login page.

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