

GHC-SCW Connections PPO Pharmacy and Benefits



Navitus Health Solutions administers the pharmacy benefit for participants covered under the GHC-SCW prescription plan. GHC-SCW clinic pharmacies are approved Navitus providers and may be used for your prescription needs.



Check your GHC-SCW Benefits Summary to see if prescription drugs are a covered benefit under your health insurance plan.



The GHC-SCW pharmacy network includes non-GHC-SCW retail locations.

For a list of other pharmacies in the GHC-SCW network, check out the **Understanding Your Pharmacy Benefits page** under the **"For Members"** section on ghcscw.com. The network includes Costco, Hy-Vee, Walmart and Walgreens locations. CVS pharmacies are not a part of the GHC-SCW network. You can also visit ghcscw.com/pharmacy-locator to find an in-network pharmacy.

Have questions?

If you have questions about your prescription drug benefit you can contact the GHC-SCW Pharmacy Benefits team:

Via GHCMYChartSM:

1. Once logged in to GHCMYChartSM, click or tap **"Messages"**
2. Select **"Send a message"** then **"Ask a customer service question"**
3. Select **"Pharmacy Benefits Questions"** as the topic

Our team will respond to your question as quickly as possible.

Via Phone:

- Call **(608) 828-4811** from Monday-Friday, 8 a.m. – 5 p.m.
- After business hours – contact Navitus Health Solutions at **(844) 268-9789**



Other Important Details

▪ Drug Formulary

GHC-SCW maintains a list of drugs and certain medical devices covered under the pharmacy benefit. This is known as the Formulary and is updated regularly. Visit ghcscw.com for a complete list.

BETTER TOGETHERSM

Group Health Cooperative of South Central Wisconsin (GHC-SCW)
MK23-151-1(10.24)FL

**Group Health
Cooperative**

of South Central Wisconsin

ghcscw.com

GHC-SCW Connections PPO Pharmacy and Benefits (Continued)



Other Important Details (Continued)

- **Prior Authorizations**

Medications listed on the Formulary as "PA" (Prior Authorization) and those not listed on the Formulary require submission of additional health information for consideration of coverage.

- **Transfer an Existing Prescription**

To transfer an existing prescription, please contact your GHC-SCW pharmacy of choice and our pharmacy staff will connect with your previous pharmacy to obtain all necessary information to transfer your prescription.



Prescriptions by Mail

GHC-SCW offers members the Birdi Mail Pharmacy. Birdi is an option for patients getting prescriptions mailed out of state. Please call **(855)-247-3479** or visit BirdiRx.com for more information.

If you are a resident of the state of Wisconsin, you can also contact the GHC-SCW Sauk Trails Clinic Pharmacy for information on free prescription mail delivery.

Capitol Clinic Pharmacy

675 West Washington Ave
Madison, WI 53703

(608) 257-5178

Monday - Friday: 8 a.m. - 6 p.m.

Saturday - Sunday: 9 a.m. - 5 p.m.

Hatchery Hill Clinic Pharmacy

3051 Cahill Main
Fitchburg, WI 53711

(608) 661-7220

Monday - Friday: 9 a.m. - 5:30 p.m.

Sauk Trails Clinic Pharmacy

8202 Excelsior Drive
Madison, WI 53719

(608) 831-1773

Monday - Friday: 8 a.m. - 5:30 p.m.

➔ Call Sauk Trails Clinic Pharmacy for information on Free Mail Prescription Mail Delivery for Wisconsin residents.



Navitus Customer Care

Toll Free: **(844) 268-9789**

TTY Users: call 711

Hours: 24 hours a day, 7 days a week

(Closed Thanksgiving and
Christmas Day)

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