

Quick Guide for GHC-SCW Partners HMO

Dane County PCP Members

- Members who have a **Primary Care Provider (PCP) within Dane County at GHC-SCW, UW Health or UnityPoint Health - Meriter** must use GHC-SCW for the specialty services listed below.
- To schedule an appointment at GHC-SCW, members should call **(608) 257-9700**.
- The services listed below, if desired outside of GHC-SCW, will require an approved insurance prior authorization (PA). Outside clinics will not allow scheduling of the services below without a prior authorization in place.
- Any specialty service not listed below must be obtained at UW Health or UnityPoint Health - Meriter.

Service	Order Needed	Fax / Notes
 Advanced Imaging (Ultrasound, CT Scan, Mammogram, Bone Mineral Density)	Yes (referring provider should fax order)	Fax orders to GHC-SCW Radiology: (608) 661-7205
 Chiropractor	No	
 Dermatology	Yes (referring provider should fax order)	Fax: (608) 204-9626 or (608) 661-7226
 Laboratory	Yes	All genetic lab work needs to be completed at a GHC-SCW laboratory. Routine lab work is completed at your primary care clinic.
 Occupational Therapy (OT)	Yes (referring provider should fax order)	Fax: (608) 662-5061
 Optometry	No	Members should use the Eye Care Center at GHC-SCW Hatchery Hill Clinic
 Physical Therapy (PT)	No	Fax: (608) 662-5061 <i>Neuro/stroke, cardiac, pulmonary, schroth method and children < age 6 should be seen at UW Health w/ insurance approval. For questions, call GHC-SCW Care Management at (608) 257-5294.</i>
 Prenatal Genetic Counseling	Yes (referring provider should fax order)	Fax: (608) 661-7205
 Sports Medicine	Yes	Only members who have a GHC-SCW PCP are seen at GHC-SCW Sports Medicine. Members who have a UW Health or UnityPoint Health - Meriter PCP are seen at UW Health Sports Medicine.

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HMO Partners: Outside of Dane County

- For members who have a PCP outside of Dane County, specialty services should be obtained by an in-network regional health system partner and do not require prior authorization.
- Specialty services unavailable within the regional area should be referred to UW Health or UnityPoint Health – Meriter specialists and require an approved prior authorization.
- Prior authorization forms completed by the referring provider's office should be faxed to **(608) 831-6099** or submitted online at **ghcscw.com**.
- All genetic testing must be completed at a GHC-SCW clinic, and orders should be faxed to **(608) 661-7205**.

In-Network Hospitals

- Members who see a Dane County PCP should use UW Hospital and UnityPoint Health – Meriter Hospital.
- Members who see a regional PCP should use any in-network regional hospital; or UW Hospital or UnityPoint Health – Meriter Hospital if a regional hospital is unavailable.
- For life-threatening emergencies, members should call **911** or go to the nearest hospital or emergency room.

All provider information is available on our website. Visit **ghcscw.com** and click **"Find a Provider"** on the top menu.

Contact information for GHC-SCW, UW Health, UnityPoint Health – Meriter and regional clinics is available on our website. Visit **ghcscw.com** and click **"Contact"** on the top menu.

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