

PRIMARY CARE

Your care starts here, and we see it through with you.



CHOOSING A PRIMARY CARE PROVIDER (PCP)

Good news: all GHC-SCW primary care clinics are accepting new patients!

It's important to choose a PCP who understands you and involves you in decisions about your care. You should be able to trust them fully. Search through your PCP options on ghcscw.com when you select the **Clinic, Provider or Behavioral Health Services** button.



Here are some tips for your search:

- Think about your health goals and concerns. Find PCPs that match those.
- Identify any preferences for your PCP's gender, location and even their language.
- Read their bio and ratings to understand their style.
- Set up a visit with your PCP and evaluate how you feel after your appointment.

If you're a new member, you'll list your new PCP on your enrollment materials. You can switch at any time through your **GHCMYChartSM** account or by calling Member Services at **(608) 828-4853**.

TOGETHER, BETTER IS POSSIBLE

Group Health Cooperative of South Central Wisconsin (GHC-SCW)
MK23-105-2(8.26)FL

 **Group Health
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of South Central Wisconsin

ghcscw.com



Benefits of Choosing GHC-SCW Primary Care

Access

All GHC-SCW primary care clinics are accepting new patients!

Care When You Need It

We will always work with you to get you seen as soon as possible in the most convenient way for you. That might be an appointment with a provider on your care team, a same-day appointment at our Capitol Clinic Urgent Care or even a virtual visit.

GHC Experience GuaranteeSM

If your experience at a GHC-SCW clinic doesn't meet your expectations, you can tell us about it, and at your request, we'll refund out-of-pocket costs associated with your visit. It's just one way we show our commitment to exceptional primary care.

LGBTQIA+ Primary Care

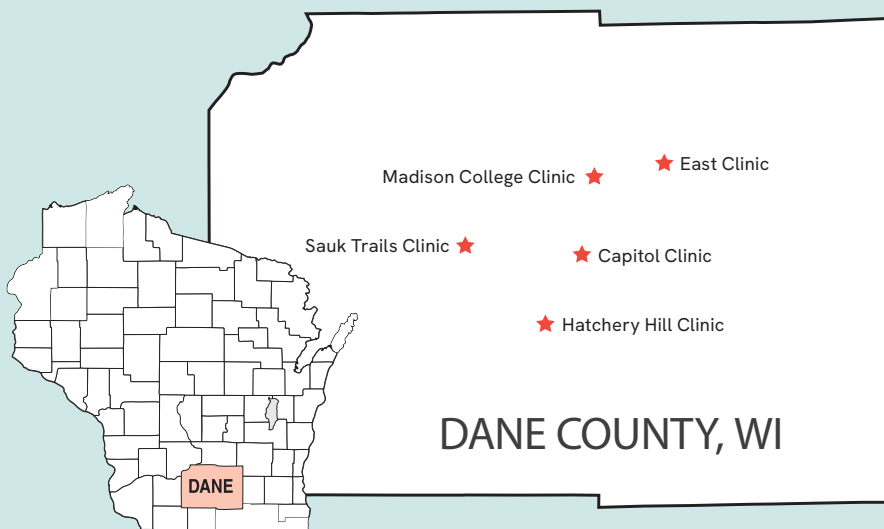
Everyone deserves to receive care in an environment that is both safe and empowering. Choose from our PCPs, including those who have knowledge or special training in LGBTQIA+ primary care or who have self-identified as providing culturally sensitive and frequent care to LGBTQIA+ members.

Virtual Care Options*

When you're sick and a waiting room is the last place you want to be, you have many virtual options. Use GHC Care OnDemand, which includes Virtual Urgent Care Visits powered by KeyCare, E-Visits powered by KeyCare, Virtual Therapy powered by MDLIVE, GHCMYChartSM Video Visits with GHC-SCW providers and the GHC NurseConnect line.



GHC-SCW Primary Care Clinics



- Capitol Clinic (including Urgent Care)**
675 W. Washington Ave., Madison
- East Clinic**
5249 E. Terrace Dr., Madison
- Hatchery Hill Clinic**
3051 Cahill Main, Fitchburg
- Madison College Community Clinic**
1705 Hoffman St., Madison
- Sauk Trails Clinic**
8202 Excelsior Dr., Madison

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*Restrictions may apply for BadgerCare Plus, Medicare and non-member patients. Service availability may vary based on the member's physical location during the visit. Visit ghcscw.com/virtual-care for more details on exclusions.

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