

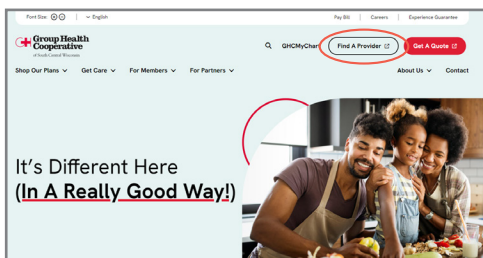
# WELCOME TO GHC-SCW

## Your Guide to Finding a Connections PPO Provider

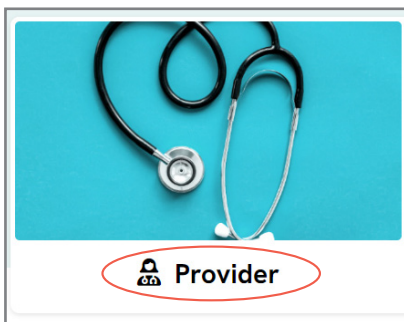


You can check to see whether your current provider is a Connections PPO provider partner using the **Connections PPO Provider Portal**. Below is a guide to help you through each step of the process.

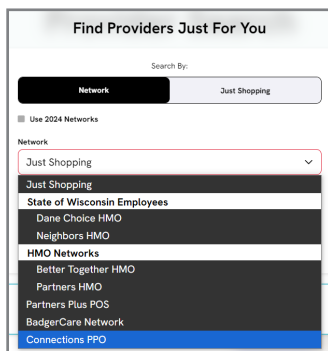
**1. Visit ghcscw.com.** Click the "Find A Provider" button.



**2. Click on the blue "Provider" button.**



**3. Select Connections PPO from the drop down menu and click "View Provider Results."**



**4. Click "Search Multiplan's Site."**

This will redirect you to multiplan.com to begin your PPO provider search.

Our GHC Connections network have a larger network of In-Network Clinics and Providers handled by MultiPlan.

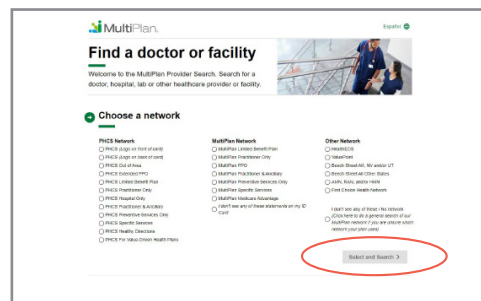
To search for providers or clinics that are in your network, please do your search on MultiPlan.

If you have any questions please call us at (800) 605-4327 or contact us.

[Search Multiplan's Site](#)

**5. Select your PPO Network and click, "Select and Search."**

Select the network name. Once you've made your selection, follow the prompts on the next few screens.



You can find your PPO Network listed on the front of your member ID card. Disregard the website's request for the logo on the back of your card.



GHC-SCW members who reside in the state of Wisconsin should select the HealthEOS Network.



GHC-SCW members who reside in the state of Wisconsin and will be traveling outside of the state should select the PHCS Network to find a list of in-network providers.

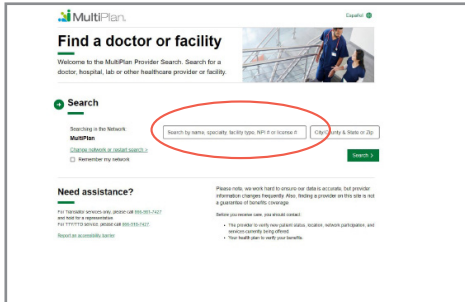


GHC-SCW members who reside outside the state of Wisconsin should select the PHCS Network.

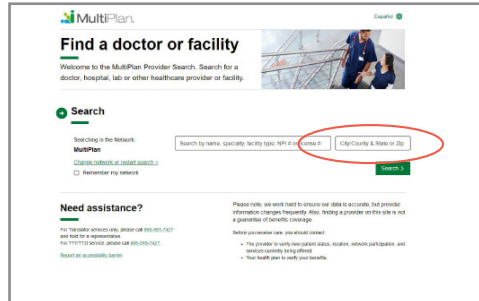
FOR QUESTIONS ABOUT WHAT IS COVERED UNDER YOUR CONNECTIONS PPO INSURANCE BENEFIT, call GHC-SCW Member Services at (608) 828-4853 or toll-free at (800) 605-4327.

# Your Guide to the PPO Provider Portal

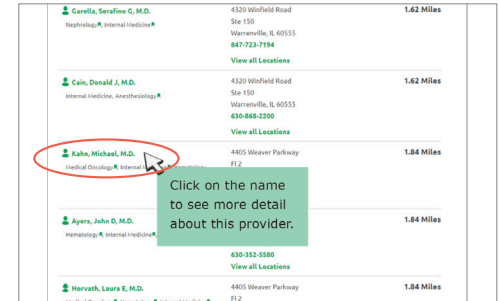
6. **Refine your search** by entering a provider specialty, provider name, facility name, type of facility, National Provider Identifier (NPI) number or license #.



7. **Set your location** by entering the city/county and state or zip code of the area you want to search. By default, the search pulls results within 20 miles of the zip code you enter.



8. **Acknowledge reading another notice.** After you click "Search," your search results will appear. To narrow your results, apply filters including gender, languages spoken, hospital affiliation, whether the provider is accepting new patients and wait time for appointments.



Example of the front of a HealthEOS PPO ID card

MEMBER		MBR #	CLINIC LOCATION
JOHN Q MEMBER		201010	PPO Plan Provider
JANE Q MEMBER		201011	PPO Plan Provider
JAKE Q MEMBER		201012	PPO Plan Provider
JILL Q MEMBER		201013	PPO Plan Provider
JACK Q MEMBER		201014	PPO Plan Provider

Example of the front of a PHCS PPO ID card

MEMBER		MBR #	CLINIC LOCATION
JOHN Q MEMBER		201010	PPO Plan Provider
JANE Q MEMBER		201011	PPO Plan Provider
JAKE Q MEMBER		201012	PPO Plan Provider
JILL Q MEMBER		201013	PPO Plan Provider
JACK Q MEMBER		201014	PPO Plan Provider

If your provider is not listed or if you have additional questions regarding the provider networks, contact PHCS at (800) 922-4362 or HealthEOS at (800) 279-9776 to verify further or nominate the provider.

# BETTER TOGETHER<sup>SM</sup>

Group Health Cooperative of South Central Wisconsin (GHC-SCW)  
MK18-106-5(10.24)FL

# Group Health Cooperative

of South Central Wisconsin

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