

# GHC-SCW Annual Meeting 2023

## 2022 Annual Meeting Minutes

Call to Order & Quorum: Ann Hoyt, GHC-SCW Board Chair, called the virtual GHC-SCW Annual Meeting to order at 5:00 pm on Thursday, Thursday, June 23, 2022. Ms. Hoyt confirmed a quorum was present. Ms. Hoyt announced motions to approve the 2021 Annual Meeting Minutes were on the electronic ballot and will be announced at the end of this meeting.

Board Chair Report: Ms. Hoyt introduced the current Board Members and Senior Leadership Team and thanked them for their service on behalf of the members of GHC-SCW. She encouraged all to review our Community Giving Report and progress on governance processes and strategic planning. These initiatives and work on diversity, equity, and inclusion will be the focus for the Board in 2023. Ms. Hoyt recognized the candidates running for the Board and thanked those who applied and expressed their interest in serving the cooperative. Ms. Hoyt reminded members that we will be electing three (3) directors to serve three-year terms and one (1) director to serve a two-year term due to board vacancy. Ms. Hoyt was pleased to inform membership that GHCSW has begun a rigorous process of monitoring board policies and are continuously checking to ensure the cooperative is performing to expectations. Ms. Hoyt also reviewed the updated Mission, Vision, and Value statements, and provided a brief update on the Strategic Planning process. Ms. Hoyt encouraged members participating via online to submit their questions electronically for the question-and-answer period scheduled later on the agenda.

Treasurer's Report: Bill Oemichen, Board Treasurer, provided an overview of 2021 performance for operating revenue, membership, net income, and net assets. He reported that in 2020 and 2021, we decreased membership in our PPO line of business, resulting in a slight decrease in revenues. Also, in 2021 membership declined due to decrease in the individual marketing membership. Fortunately, 2022 is expected to see a large increase in membership due to one of our strongest January sales seasons. He reviewed the insurance industry three-year cycle in underwriting and the effect of that cycle on profitability and net assets. He assured members that the Board and staff continue to work hard to return the cooperative to a more positive financial position. The board of directors and staff are completely committed to improving the financial health of the cooperative.

CEO Report: Dr. Mark Huth, President and CEO, expressed his appreciation to all who were attending virtually and was pleased to be able to report how GHCSW is doing in these unprecedented times. Dr. Huth reported on our unique model of being a member owned, not for profit cooperative and a staff model delivery system. He reported on our Common Values, Culture and Vision that has never been more important than in 2021. He also reviewed challenges ahead including the COVID-19 pandemic is not over and encouraged all to get their vaccines, the current rate of medical inflation is not sustainable, growing workforce shortages continue to increase pressures on staff and we must do better in terms of social response to discrimination, racism, and disparities. Dr. Huth introduced two new members of the Senior Leadership Team, Marty Anderson, and Kingsley Gobourne, as well as the departure of Kristin Lueschow. Dr. Huth expressed his appreciation for the continuing teamwork and dedication by staff to serve our members during the pandemic and thanked our members for their unwavering support and the tremendous honor to serve all members.

Board Members Announcement: Ms. Hoyt reported that results of the election and motions have been confirmed. The results of the Board election were Chassitt Clark, Nanette Hensen and Judy Ziewacz were elected to three-year terms. Richard Lavigne was elected to a two-year term. The motion to approve the 2021 Annual Meeting Minutes was also approved via the online ballot results.

Adjournment: Ms. Hoyt adjourned the virtual meeting at 5:55 p.m.  
Respectfully submitted | Nanette Hensen, GHC-SCW Board Secretary

**BETTER TOGETHER**<sup>SM</sup>

Group Health Cooperative of South Central Wisconsin (GHC-SCW)

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