

Quick Guide for GHC-SCW HMO Members



of South Central Wisconsin

For Members In Dane County

Members who have a Primary Care Provider (PCP) within Dane County at GHC-SCW, UW Health, or Unity Point Meriter are to come to GHC-SCW for the specialty services listed below. If a specialty service is available at GHC-SCW, members are required to obtain the specialty service from GHC-SCW, otherwise a Prior Authorization (PA) from a referring provider is required. UW Health and UnityPoint Health – Meriter clinics will not allow scheduling of these services without a prior authorization in place. To schedule an appointment at GHC-SCW members should call 608-257-9700.

- **Optometry:** No prior authorization or referral is needed. Members may use GHC Eye Center or Isthmus Eye Care.
- **Podiatry:** No prior authorization or referral is needed. Members may use Associated Podiatrists or University Podiatry Associates.
- **Chiropractor:** No prior authorization or referral is needed.
- **Dermatology:** Referring provider should fax orders to 608-661-7201.
- **Prenatal Genetic Counseling:** Referring provider should fax orders to 608-661-7205.
- **Laboratory:** All genetic lab work needs to be completed at a GHC-SCW laboratory. Routine lab work is completed at your primary care office
- **Sports Medicine:** Members who have a GHC PCP are seen at GHC Sports Medicine. Members who have a UW or UnityPoint - Meriter PCP are seen at UW Health Sports Medicine.
- **Advanced Imaging – Ultrasound, CT scans, Mammograms (3D with Tomosynthesis):** Referring provider should fax imaging orders to GHC Radiology at: 608-661-7205.
- **Physical Therapy (PT):** No prior authorization or referral needed. Orders can be faxed to 608-662-5061. GHC does not perform neuro/stroke, cardiac, pulmonary, or Schroth method therapy, nor do we see children under the age of 6.
- **Occupational Therapy (OT):** Referring provider should fax OT orders to 608-662-5061.

Regional Network: Outside of Dane County

Members who have a PCP outside of Dane County are part of the GHC-SCW Regional Network. Specialty services should be obtained within the regional network and do not require prior authorization. Specialty services unavailable within the regional network should be referred to UW Health or UnityPoint Health – Meriter Specialists and require a prior authorization. Consults will be approved without review.

- Prior authorization forms can be completed by the referring provider's office and submitted online at ghcscw.com. Click **For Partners** in the top menu and select **Forms to Submit Prior Authorization Request**.
- All genetic testing must be completed at a GHC-SCW clinic, and orders should be faxed to (608) 661-7205.

In-Network Hospitals

Dane County PCP members should use UW Hospital and UnityPoint Health – Meriter Hospital.

Regional Network PCP members should use any in-network regional hospital; or UW Hospital or UnityPoint Health – Meriter Hospital if a regional hospital is unavailable.

Only members using a Stoughton Health PCP should use Stoughton Hospital.

With life-threatening emergencies, members should call 911 or go to the nearest hospital or emergency room.

All network information is available on our website. Visit ghcscw.com and click **Find a Provider** on the top menu.

Contact information for GHC-SCW, UW Health, UnityPoint Health – Meriter and regional clinics is available on our website. Visit ghcscw.com and click **Contact** on the top menu.

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