



### → GHCMYChart<sup>SM</sup> Eligibility

Any qualifying GHC-SCW member, age 18 or over, may request a personal GHCMYChart<sup>SM</sup> account Sign up for GHCMYChart<sup>SM</sup>.

### → What is GHCMYChart<sup>SM</sup> Family Access?

For children under the age of 18, GHC-SCW offers the parent or legal guardian access to a minor's GHCMYChart. At GHC-SCW, we have two levels of GHCMYChart family access:

### → GHCMYChart<sup>SM</sup> Family Access (under age 12)

Parents and legal guardians can send messages to the child's providers, schedule appointments, view upcoming and past appointments, pay bills, view immunization records, test results and more.

### → GHCMYChart<sup>SM</sup> Family Access (age 12-17)

When a child turns 12 years old, the GHCMYChart family access of parents or legal guardians is updated to recognize the importance of adolescent confidentiality. At GHC-SCW, we are committed to providing adolescent patients with a confidential space to seek medical information and evidence-based health care advice. Through GHCMYChart family access, parents or legal guardians continue to have proxy access to sending messages to the care team, view immunizations, pay bills, refill most medications and review most test results. While the parent or legal guardian of a minor between the ages of 12 and 17 has the right to access most of their child's health information, not all information is available using GHCMYChart family access.

For more information on adolescent confidentiality at GHC-SCW, please contact our Privacy Officer at [privacy@ghcscw.com](mailto:privacy@ghcscw.com) or 608.662.4899.

# BETTER TOGETHER<sup>SM</sup>

Group Health Cooperative of South Central Wisconsin (GHC-SCW)  
MK18-45-2(2.24)FL



## Other GHCMYChart<sup>SM</sup> Family Access Clarifications

Both biological parents may request and receive GHCMYChart family access accounts. In some cases, GHC-SCW may require legal documents as proof of relationship.

In situations where the requester serves in a different role (not the biological parent), such as a step-parent, foster parent, adult child or power of attorney, contact the GHC-SCW Health Information Department to discuss possible alternatives.

When the minor reaches the age of 18, the GHCMYChart family access account will automatically de-activate. Minors may not obtain their own GHCMYChart account.

Sign up and use of GHCMYChart<sup>SM</sup> denotes your agreement to comply with these terms and conditions of use. If you do not agree with the terms and conditions, do not proceed with sign-up or use of this system.

Better health is  
just a click away with



**BETTER TOGETHER<sup>SM</sup>**

Group Health Cooperative of South Central Wisconsin (GHC-SCW)  
MK18-45-2(2.24)FL

 **Group Health  
Cooperative**

of South Central Wisconsin

[ghcscw.com](http://ghcscw.com)