The covered services information in the following chart is provided as general information from the State of Wisconsin.

Service	Coverage Under the BadgerCare Plus Standard Plan and WI Medicaid
Ambulatory Surgery Centers	Coverage of certain surgical procedures and related lab services. \$3 copayment per service.
Chiropractic Services	Full coverage. \$0.50 to \$3 copayment per service.
Dental – This benefit is provided directly by the State of WI.	Full coverage. \$0.50 to \$3.00 copayment per service.
Disposable Medical Supplies (DMS)	Full coverage. \$0.50 to \$3 per service and \$0.50 per prescription for diabetic supplies.
Drugs – This benefit is provided directly by the State of WI.	Comprehensive drug benefit with coverage of generic and brand name prescription drugs and some over-the-counter (OTC) drugs. Members are limited to five prescriptions per month for opioid drugs.  Copayments are as follows:  \$0.50 for OTC drugs.  \$1.00 for generic drugs.  \$3.00 for brand name drugs.
	Copayments are limited to \$12.00 per member, per provider, per month. Overthe-counter drugs are excluded from this \$12.00 maximum.
Durable Medical Equipment (DME)	Full coverage. \$0.50 to \$3 per copayment per item. Rental items are not subject to copayment.
End-Stage Renal Disease	Full coverage. No copayment.
Health Screenings for Children	Full coverage of HealthCheck screenings and other services for individuals 20 years and younger.  No copayment.
Home Care Services (Home Health, Private Duty Nursing [PDN], and Personal Care)	Full coverage of PDN, home health, and personal care services.  No copayment.
Hospice	Full coverage.  No copayment.
Inpatient Hospital	Full coverage. \$3.00 copayment per day with a \$75.00 cap per stay.
Mental Health and Substance Abuse Treatment	Full coverage (not including room and board).  \$0.50 to \$3.00 copayment per service, limited to the first 15 hours or \$825.00 of services, whichever comes first, provided per calendar year.  Copayment not required when services are provided in a hospital setting.
Nursing Home Services	Full coverage.  No copayment.





Service	Coverage Under the BadgerCare Plus Standard Plan and WI Medicaid
Outpatient Hospital — Emergency Room	Full coverage.
	No copayment.
Outpatient Hospital	Full coverage.
	\$3.00 copayment per visit.
Physical Therapy, Occupational Therapy, and Speech and Language Pathology	Full coverage.
	\$0.50 to \$3.00 copayment per service.
	Copayment obligation limited to the first 30 hours or \$1,500.00, whichever occurs first, during one calendar year (copayment limits calculated separately for each discipline).
Physician	Full coverage, including laboratory and radiology.
	\$0.50 to \$3.00 copayment per service, limited to \$30.00 per provider per calendar year.
	No copayment for preventive services, emergency services, anesthesia, or clozapine management.
Podiatry	Full coverage.
	\$0.50 to \$3.00 copayment per service, limited to \$30.00 per provider per calendar year.
Prenatal/Maternity Care	Full coverage, including prenatal care coordination, and preventive mental health and substance abuse screening and counseling for women at risk of mental health or substance abuse problems.
	No copayment.
Reproductive Health Service & Family Planning Services.	Full coverage, excluding infertility treatments, surrogate parenting and related services, including, but not limited to, artificial insemination and subsequent obstetrical care as a noncovered service, and the reversal of voluntary sterilization.
	No copayment for family planning services.
Routine Vision	Full coverage including coverage of eyeglasses.
	\$0.50 to \$3.00 copayment per service.
Transportation — Ambulance, Specialized Medical Vehicle (SMV), Common Carrier	Full coverage of emergency and non-emergency medical transportation to and from a certified provider for a covered service.
	Copayments are as follows:  • \$2.00 copayment for non-emergency ambulance trips.  • \$1.00 copayment per trip for transportation by SMV.  • No copayment for transportation by common carrier or emergency ambulance.

#### Other Insurance

If you have other insurance in addition to GHC-SCW, you must tell your doctor or other health care provider. Your doctor or other health care provider must bill your other insurance before billing GHC-SCW. If your GHC-SCW doctor or other health care provider does not accept your other insurance, call the HMO Enrollment Specialist at (800) 291-2002. The HMO Enrollment Specialist can tell you how to use both insurance plans.





## **Benefit Specific Information**

# MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES

#### **Substance Abuse Treatment**

Substance abuse treatment (drug and alcohol) are covered under Badgercare Plus.

UW Behavioral Health and Recovery provides substance use and addiction services for GHC-SCW members. GHC-SCW members can contact UW Health Behavioral Health and Recovery at (608) 282-8270. They offer services designed to assess and treat substance abuse problems. All services are private. You don't need a referral for these services.

#### **Mental Health Services**

GHC-SCW provides mental health services for GHC-SCW members. If you're interested in receiving services, call our Mental Health Department at (608) 441-3290. They'll talk to you about your needs and connect with a provider.

All services provided by GHC-SCW are private.

#### **FAMILY PLANNING SERVICES**

We provide private family planning services to all members, including minors. If you do not want to talk to your primary care physician about family planning, call our Member Services Department at (800) 605-4327. We will help you choose a GHC-SCW family planning provider who is different from your primary care provider.

We encourage you to get family planning services from a GHC-SCW provider so that we can better coordinate all your health care. However, you can go to any family planning clinic that will accept your ForwardHealth ID card, even if the clinic is not part of GHC-SCW.

#### **DENTAL SERVICES**

Dental services are a covered benefit under BadgerCare Plus and Care4Kids. You may get covered dental services from a Medicaid-enrolled provider who will accept your ForwardHealth ID card.

#### To find a Medicaid-enrolled provider:

- 1. Go to forwardhealth.wi.gov/WIPortal.
- 2. Click on the Members link or icon in the middle section of the page.
- 3. Scroll down and click on the Resources tab.
- 4. Click on the Find a Provider link.
- 5. Under Program, select BadgerCare Plus.

Or, you can call ForwardHealth Member Services at (800) 362-3002.

#### **DENTAL EMERGENCIES**

A dental emergency is when you need urgent care for severe dental pain, swelling, fever, infection or injury to teeth.

If you or your child has a dental emergency, you have the right to obtain treatment within 24 hours of your request.

If you have a dentist, call them right away. Let them know that you or your child has a dental emergency. Explain the exact problem. It's important that the office understands you or your child has a dental emergency.

If you have a severe dental emergency, you can go to the GHC-SCW Capitol Clinic Urgent Care for assistance with dental pain. GHC-SCW doesn't cover dental care. If you need help finding a dentist, call Forward Health Member Services at (800) 362-3002.





### **Benefit Specific Information (Continued)**

#### CHIROPRACTIC SERVICES:

Chiropractic services are a covered benefit under BadgerCare Plus. You may get covered chiropractic services from a Medicaid-enrolled provider who will accept your ForwardHealth ID card. To find a Medicaid-enrolled provider:

- 1. Go to forwardhealth.wi.gov/WIPortal.
- 2. Click on the Members link or icon in the middle section of the page.
- 3. Scroll down and click on the Resources tab.
- 4. Click on the Find a Provider link.
- 5. Under Program, select BadgerCare Plus.

Or, you can call ForwardHealth Member Services at (800) 362-3002.

#### **VISION SERVICES:**

GHC-SCW provides covered vision services, including eyeglasses; however, some limitations apply. For more information, call our Member Services Department at (800) 605-4327.

#### **AUTISM TREATMENT SERVICES**

Behavioral treatment services are a covered benefit under BadgerCare Plus. You may get covered autism treatment services from a Medicaid-enrolled provider who will accept your ForwardHealth ID card. To find a Medicaid-enrolled provider:

- 1. Go to forwardhealth.wi.gov/WIPortal.
- 2. Click on the Members link or icon in the middle section of the page.
- 3. Scroll down and click on the Resources tab.
- 4. Click on the Find a Provider link.
- 5. Under Program, select BadgerCare Plus.

Or, you can call ForwardHealth Member Services at (800) 362-3002.

#### PHARMACY BENEFITS

You may get a prescription from a GHC-SCW doctor, specialist or dentist. You can get covered prescriptions and certain over-the-counter items at any pharmacy that will accept your ForwardHealth ID card.

You may have copayments or limits on covered medications. If you cannot afford your copayments, you can still get your prescriptions.

#### TRANSPORTATION SERVICES

Non-emergency medical transportation (NEMT) is available through the DHS NEMT manager. The NEMT manager arranges and pays for rides to covered services for members who have no other way to receive a ride. Non-emergency medical transportation can include rides using:

- Public transportation, such as a city bus
- Non-emergency ambulances
- Specialized medical vehicles
- Other types of vehicles, depending on a member's medical and transportation needs

Additionally, if you use your own private vehicle for rides to and from your covered health care appointments, you may be eligible for mileage reimbursement.

You must schedule routine rides at least two business days before your appointment. You can schedule a routine ride by calling the NEMT manager at (866) 907-1493 (or TTY 711), Monday through Friday, from 7 a.m. until 6 p.m. You may also schedule rides for urgent appointments. A ride to an urgent appointment will be provided in three hours or less.



