



a non-profit consumer-sponsored health plan

Administrative Offices
1265 John Q. Hammons Dr.
P.O. Box 44971
Madison, WI 53744-4971
(608) 251-4156
Fax (608) 257-3842
ghcscw.com

Dear GHC-SCW Sauk Trails Clinic Member or Service Recipient:

We have important updates to share with you regarding the restoration of the GHC-SCW Sauk Trails Clinic and updates about our temporary clinic location on Tokay Blvd. As you may know, Our Sauk Trails Clinic sustained major damage in a "100 year flood" this past August. Flood waters filled the entire lower level of the clinic and damaged much of the first level as well. As a result, the clinic has been closed since August 21, 2018.

We are working to reopen the Sauk Trails Clinic as quickly as possible. Much of the equipment required to safely open the building, i.e. electric service equipment, elevator, and HVAC, was destroyed in the flood. The planning for installation of these critical components is underway. In the meantime, services previously provided at this location have been dispersed among our other locations and are operating smoothly. We are aware that this temporary solution produces some inconvenience for our Members, and we are doing our best to alleviate those inconveniences.

We have opened a temporary location at 5301 Tokay Blvd. This temporary location offers Mental Health, Complementary Medicine Classes, Clinical Health Education, Complementary Medicine, and Chiropractic services to our Members. Appointment scheduling can occur by dialing **608-831-1766**. On January 22, GHC-SCW started providing lab collection services (blood drawing and urine samples) at the Tokay Blvd. clinic site. The lab is open from 7:30 AM to 1:00 PM, Monday through Friday. Please note that we have limited medical resources at this location. The temporary lab is not able to accommodate children less than 6 years old, patients with vascular access devices (i.e. ports) or patients who need physical assistance. We suggest our Hatchery Hill or Capitol clinic location for these members.

Project Goals:

1. **Reopen Sauk Trails Clinic with disaster mitigation built-in.** We are redesigning the placement of critical equipment to minimize the potential for future flooding to affect building operations.
2. **Ensure a safe and accessible building for our patients and employees.** The extent of the damage requires that we ensure all building codes are met prior to reopening.
3. **Reopen the Sauk Trails Clinic as soon as possible in 2019.** A definitive timeline has not yet been established, but we estimate restoration of the Sauk Trails Clinic to current code standards will take at least 6 - 8 months. We hope to publish a more definitive timeline within the first months of 2019.

If you still have any questions about the location of our services during this time, please feel free to continue to call the Sauk Trails Clinic phone number at **608-831-1766** and someone will assist you. You can also visit our website at **ghcscw.com**, continue to watch your email, or follow GHC-SCW on Facebook. These resources will continue to be updated for your convenience.

We'd like to thank all of our Members for your understanding and flexibility while we work to get the Sauk Trails Clinic operational. We have received notes and comments of support from many of you, and they are greatly appreciated. We will continue to do our best to serve you in the excellent manner you expect, and we sincerely appreciate your patience.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Kastman".

Chris Kastman, MD
Chief Medical Officer