

Quick Guide for GHC-SCW Members

In Dane County

GHC-SCW members who have a Primary Care Provider (PCP) at a GHC-SCW, UW Health or UnityPoint Health – Meriter clinic in Dane County need to come to GHC-SCW for the following specialty services. If a specialty service is available at GHC-SCW, members must get the specialty service from GHC-SCW. Otherwise, members need Prior Authorization from their referring provider. UW Health clinics will not allow scheduling of these services at UW Health without that Prior Authorization in place.

- **Optometry:** No prior authorization or referral needed.
- **Physical and Occupational Therapy:** No prior authorization or referral needed. Orders can be faxed to (608) 662-5061.
- **Chiropractor:** No prior authorization or referral needed.
- **Podiatry:** No prior authorization or referral needed. Orders can be faxed to (608) 661-7201.
- **Dermatology:** Your PCP should fax dermatology orders to GHC-SCW Dermatology at (608) 661-7201. Once received, GHC-SCW will call you to schedule your appointment.
- **Genetic Counseling:** Your PCP should fax genetic counseling orders to GHC-SCW Genetic Counseling at (608) 661-7205. Once received, GHC-SCW will call you to schedule your appointment.
- **Advanced Imaging – Ultrasound, CT scans, Mammograms (3D with Tomosynthesis):** Your PCP should fax imaging orders to GHC-SCW Radiology at (608) 661-7205. Once received, GHC Radiology will call you to schedule your appointment.
- **Sports Medicine:** If you have a GHC-SCW PCP, you will go to GHC-SCW Sports Medicine. If you have a UW Health or UnityPoint Health – Meriter PCP, you will go to UW Health Sports Medicine.

To schedule an appointment at GHC-SCW, call (608) 257-9700.

Beyond Dane County

Members who have a PCP outside of Dane County are part of the GHC-SCW Regional Network. Specialty services should be obtained within the regional network and do not require Prior Authorization. Specialty services unavailable within the regional network should be referred to UW Health or UnityPoint Health – Meriter Specialists and require Prior Authorization.

- Prior Authorization forms can be completed by your referring provider's office and submitted online to ghcscw.com/plan-providers/forms-to-submit-prior-authorization-requests
- All genetic testing must be completed at a GHC-SCW clinic, and orders should be faxed to (608) 661-7205.

In-Network Hospitals

- Dane County PCP members: use UW Health and UnityPoint Health – Meriter.
- Regional Network PCP members: Use any in-network regional hospital; and UW Health or UnityPoint Health – Meriter if your regional hospital is unavailable. See the Regional Provider Directory on page 17 to view in-network regional hospitals.
- Only members using a Stoughton Health PCP should use Stoughton Hospital.
- If it's not possible to go to your designated hospital with a life-threatening emergency, go to the nearest hospital emergency room or call 911.

All network information is available in our Provider Directories: ghcscw.com/health-insurance/provider-directories

Contact information for all GHC-SCW, UW Health, UnityPoint Health – Meriter and regional clinics is available: ghcscw.com/contact

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