

GHC-SCW Outreach Services

| Topic | Method |
|--|----------------------------------|
| ALL AGES | |
| Annual flu shot reminders for pediatric and adult patients | USPS mail, MyChart, or Telephone |
| Patients who have had a recent ER, Urgent Care and/or inpatient visit related to asthma | MyChart or Telephone |
| ADULTS | |
| Cervical cancer screening reminder for adult female patients | USPS mail, MyChart, or Telephone |
| Breast cancer screening (mammography) reminder for adult female patients | USPS mailed letter |
| Blood pressure checks for adult patients with hypertension | MyChart or Telephone |
| Shingles vaccine reminder for older adult patients | USPS mail, MyChart, or Telephone |
| Adult patients with diabetes are reminded about overdue labs | USPS mail, MyChart, or Telephone |
| Patients with diabetes are offered smoking cessation resources | USPS mail, MyChart, or Telephone |
| Patients with diabetes are offered opportunity discuss starting statin medication | USPS mail, MyChart or Telephone |
| Patients with diabetes and/or chronic pain are screened for depression | USPS mail or MyChart |
| Patients with chronic pain are offered alternative therapies (PT, OT, Chiropractor services) | USPS mail, MyChart, or Telephone |
| Patients who are smokers are offered cessation resources | USPS mail, MyChart, or Telephone |
| Patients who have had a recent inpatient stay of 3 or more days | Telephone |
| CHILDREN AND ADOLESCENTS | |
| Blood lead and hemoglobin testing for pediatric patients | USPS mail, MyChart, or Telephone |
| Well-Child Visit reminders for pediatric patients | Postcard |
| Immunizations for adolescents (meningococcal, Tdap/Td, HPV) | USPS mail, MyChart, or Telephone |

NOTE: *GHC-SCW outreach activities and mailing lists are based on age-appropriate clinical recommendations.*

If you desire, you may opt-out of any outreach listed above. To do so, follow the instructions in the message you received and contact your GHC-SCW Care Team or the Quality Management Department by email QManagement@ghcscw.com or by phone at (608) 662-4903.