HMO & REGIONAL PROVIDER DIRECTORY

Your Primary Care Clinic choice determines:
• Where you go for health care services like Urgent and Emergency Care
• What specialists you can see
• Which hospitals you can go to

Please refer to you Primary Care Clinic page within this PDF document for details.

Click here to skip to our Regional Network Directory, which includes a listing of Sauk and Columbia County PCPs, specialists, and hospitals.

Group Health Cooperative of South Central Wisconsin

ghcscw.com
WELCOME NEW MEMBERS!
Thank you for choosing Group Health Cooperative of South Central Wisconsin (GHC-SCW)! We pride ourselves in meeting your health care and health insurance needs. To get the best care possible, we encourage you to take these quick steps.

1. ACTIVATE YOUR ONLINE GHCMyChartSM ACCOUNT
Schedule appointments, refill your prescriptions, view test results, and more! Visit ghcscw.com and select “Register” under the GHCMyChartSM login section to get started. Learn more on page 11.

2. TRANSITION YOUR CARE
If you’re coming to us from a different health care organization, we want to help make your transition as seamless as possible. You’ll want to transfer existing:
   » Medical records so we can better understand your medical history.
   » Specialty Care treatment so we can help provide continuity of your care.
   » Medications so we can help you avoid gaps in your medication regimen.

3. CHOICE YOUR PRIMARY CARE PROVIDER (PCP)
PCPs are listed in this Provider Directory. You have the right to choose any PCP who is available to accept you or your family members. See page 5 for details about choosing a PCP.

CONNECT WITH US:
MEMBER SERVICES – WE ARE YOUR RESOURCE
» Get answers to your insurance benefit questions.
» Learn about what health care services are covered with your insurance plan.
» Order or replace your GHC-SCW ID cards.

INTERPRETER SERVICES
Interpreter Services are provided at no charge to you. GHC-SCW does not discriminate on the basis of disability in the provision of programs, services or activities. If you need this printed material interpreted, in an alternative format, or need assistance in using any of our services, please contact Member Services.

INTERPRETER SERVICES
For complete details about what is covered under your GHC-SCW Plan, please refer to your Member Benefits Summary, Member Certificate and Plan Amendments, contact your employer, or call Member Services.

NEW MEMBER INFORMATION
GET CARE – PRIMARY CARE

The key to optimal health is forming a partnership with a Primary Care Provider (PCP).

By understanding your needs and medical history, your PCP can best care for you.

Your PCP can:
» Partner with you to develop a wellness plan.
» Treat a wide variety of health care needs and provide preventive care.
» Help you manage an illness or injury.
» Coordinate your care with Specialty Care providers.

Find exceptional PCPs in Primary Care Clinics throughout Dane County:

GET CARE – PRIMARY CARE

TIPS FOR CHOOSING A PRIMARY CARE PROVIDER (PCP)

It’s important to choose a PCP who meets your needs and can be source of trust.

Here are some tips:
» Think about your health goals.
» Think about your preferences for: your PCP’s gender, location, and their medical interests.
» Learn more about your PCP options in this Provider Directory and online at ghcscw.com when you select “Find a Provider.”

You may change your PCP and clinic location within your network at any time.

TO SELECT A PCP

Log in to your GHCMyChartSM account and select “Contact Member Services” under the Message Center tab. Then type in your PCP request.

Call your primary care clinic to discuss your options and to select a PCP.

AREAS OF PRACTICE

PCPs generally focus on different medical areas of practice for different life stages:
» Family Medicine focuses on health care for the entire family, with an emphasis on care for all ages.
» Family Medicine with Obstetrics focuses on health care for the entire family, with an emphasis on delivering babies.
» Internal Medicine focuses on adult medicine and complex health care. Older adults may prefer Internal Medicine because of its focus on the interrelated systems of the body and how they are affected by illness.
» Pediatrics focuses on childhood medicine and health care (including preventive care). A Pediatric PCP may be ideal for children ages 17 or younger.

Your Primary Care Clinic choice determines where you go for health care services, including Specialty Care, Urgent Care, and Emergency Care. See pages 8–9.

GET CARE – PRIMARY CARE
GET CARE – QUICKCARE

IN PERSON – YOUR PRIMARY CARE CLINIC
Your Primary Care Clinic is your first point of contact for all your health care needs. Anytime you need medical care (except for emergencies), you should first call your Primary Care Clinic for the soonest appointment. Find the Reference Card on the back cover of this directory for clinic phone numbers and hours.

IN PERSON – GHC-SCW URGENT CARE CLINIC
Urgent Care is for non-life threatening conditions that need to be treated on the same day or after business hours. These conditions usually cause unusual discomfort. Examples include:

- back pain
- ear pain
- colds and flu
- cuts, scrapes, bruises
- eye irritation
- fever
- migraine headaches
- sore throats
- simple bone fractures (not through skin)
- sprains
- skin rashes
- urinary burning

Call the GHC-SCW Urgent Care Clinic to schedule an appointment. Appointments are made to better serve your same day access needs.

GHC-SCW Urgent Care Clinic at Capitol Clinic
(608) 442-8100
675 W. Washington Ave.
Madison, WI 53703
Mon – Fri, 8 a.m. – 9 p.m.
Sat – Sun, 9 a.m. – 9 p.m.
Physical Therapy and Occupational Therapy are available for some injuries at the GHC-SCW Urgent Care Clinic.

IN PERSON – EMERGENCY CARE
Emergency Care is for life-threatening medical conditions (including severe symptoms) that can cause serious danger to your health. Examples include:

- alcohol or drug overdose
- amputations or severe lacerations
- complex bone fractures (through skin)
- complications during pregnancy
- facial or eye trauma
- heart attack/chest pain
- knife/gunshot wounds
- loss of consciousness
- poisoning
- respiratory problems
- severe burns
- stroke

If it’s not possible to go to your designated hospital (see pages 8–9), go to the nearest hospital emergency room or call 911.

BY PHONE – GHCNurseConnect
GHCNurseConnect is your 24/7 nurse advice line when you need general advice and triage over the phone. We’re also here to help you when you think you need medical care and you’re not sure what to do. Call (608) 661–7350 or toll-free at (855) 661–7350.

ONLINE – VIRTUWELL
Virtuwell is your 24/7 online clinic for a diagnosis, treatment plan, and even a prescription for common medical conditions. Now you can get better faster. Visit ghcscw.com/virtuwell

LOCAL MEETS EXCEPTIONAL
Group Health Cooperative of South Central Wisconsin (GHC-SCW) is your local, best-in-class health care provider. We’re committed to providing you with top-ranked quality care whenever you need it.

As an HMO member, you have full access to an entire network of exceptional, world-class specialists from our valued partners, UW Health and others.

Best-in-class primary care from GHC-SCW and world-class specialty care from our partners, because you do deserve the best of both worlds.

Additional network providers are available for certain Specialty Care services. For questions about Prior Authorization to Specialty Care outside of GHC-SCW–owned clinics, please call Care Management at (608) 257–5294.

See next page for details.

1 Rankings by the National Committee for Quality Assurance (2006–2014).

Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.

*Specialty and Ancillary Services at GHC-SCW

The following may be received at GHC-SCW-owned clinics: Chiropractic Services, Clinical Health Education, Complementary Medicine, Dermatology, Eye Care, Mental Health, Occupational Therapy, Physical Therapy, Podiatry, and Sports Medicine. Services vary by clinic location and not all services are offered at each location. If available, you may receive these Specialty and Ancillary services from your assigned Primary Care Clinic.

GHC-SCW Capitol Clinic
(608) 257–9700
675 W. Washington Ave., Madison, WI 53703

Capitol Regent Mental Health Clinic
(608) 441–3290
700 Regent St., Suite 302
Madison, WI 53703

Complementary Medicine Central Clinic
(608) 662–5090
740 Regent St., Suite 106
Madison, WI 53703

GHC-SCW East Clinic
(608) 222–9777
5249 E. Terrace Dr., Madison, WI 53718

GHC-SCW Hatchery Hill Clinic
(608) 661–7200
3051 Cahill Main, Fitchburg, WI 53711

GHC-SCW Madison College Community Clinic
(608) 441–3220
Madison College Health Education Center
Truax Campus
1705 Hoffman St., Madison, WI 53704

Princeton Club West PT/OT Clinic
(608) 662–5060
Princeton Club West
8054 Watts Rd., Madison, WI 53719

GHC-SCW Sauk Trails Clinic
(608) 831–1766
8202 Excelsior Dr., Madison, WI 53717

*May also seek Specialty Care at Dean Clinic.

Services vary by clinic location and not all services are offered at each location. If available, you may receive these Specialty and Ancillary services from your assigned Primary Care Clinic.

GHC-SCW Clinics
Capitol Clinic, East Clinic, DeForest Clinic, Hatchery Hill Clinic, Madison College Community Clinic, Sauk Trails Clinic

Access Community Health Centers Clinics
Joyce and Marshall Erdman Clinic, William T. Evjue Clinic

UW Health Clinics
Cottage Grove Clinic, Cross Plains Clinic, Mr. Horeb Clinic

UW Health Family Medicine Clinics*
Belleville Clinic, Northeast Family Medical Center, Verona Clinic

Access Community Health Centers Clinic*
Wingra Family Medical Center

UW Health Stoughton Clinic

Specialty Care outside of GHC-SCW Clinics must be provided by contracted Providers at UW Hospital and Clinics, UW Health Clinics, or Meriter Hospital (special cases only).

GHC-SCW Urgent Care Clinic
(608) 442–8100
675 W. Washington Ave.
Madison, WI 53703

Stoughton Hospital – Urgent Care
(608) 835–5373
900 Janesville St., Oregon, WI 53575

Stoughton Hospital – Urgent Care
(608) 835–5373
900 Janesville St., Oregon, WI 53575

*May also seek Specialty Care at Dean Clinic.

Services vary by clinic location and not all services are offered at each location. If available, you may receive these Specialty and Ancillary services from your assigned Primary Care Clinic.

UW Hospital and Clinics
(608) 263–6400
600 Highland Ave.
Madison, WI 53792

Meriter Hospital
(608) 417–6000
202 S. Park St.
Madison, WI 53715

St. Mary’s Hospital
Inpatient Labor & Delivery
(608) 251–6100
700 S. Park St.
Madison, WI 53715

Specialty Care outside of GHC-SCW Clinics must be provided by contracted Providers at UW Hospital and Clinics, UW Health Clinics, or Meriter Hospital (special cases only).

Stoughton Hospital
(608) 873–2264
900 Ridge St.,
Stoughton, WI 53589

Stoughton Hospital – Urgent Care
(608) 835–5373
900 Janesville St., Oregon, WI 53575

Prior Authorization is required for most of these services.

Inpatient Labor and Delivery Care must be received at St. Mary’s Hospital.
GET CARE — PHARMACY Freedom of Choice

In addition to GHC-SCW–owned pharmacies, you have the freedom to use any participating pharmacy in our national Navitus network, which includes most major pharmacies and independent community pharmacies. We also partner with WellDyneRx to offer a convenient mail order pharmacy service, so you can even choose to save a trip to the pharmacy.

» Check your GHC-SCW Benefits Summary to see if prescription drugs are a covered benefit under your health insurance plan.
» Check the GHC-SCW formulary for a list of covered prescription drugs.

Always present your GHC-SCW member ID card to your pharmacy.

FILL YOUR PRESCRIPTION

Call your Pharmacy. See below for GHC-SCW phone numbers and hours.

Log in to your GHCMyChartSM account and select “Order Your Medications,” to order through GHC-SCW pharmacies.

LEARN MORE

Visit ghcscw.com and select “Pharmacy” under the “Get Care” tab to review the GHC-SCW formulary, search by zip code for GHC-SCW-participating pharmacies, and more.

NEW MEMBER COURTESY REFILL

Existing prescriptions may be temporarily honored, which gives you time to make an appointment with your Primary Care Provider.

» Bring your prescription bottle to any GHC-SCW Clinic Pharmacy and we will contact your existing pharmacy to transfer the prescription. If you are taking a medication that is not covered by GHC-SCW (non-formulary), contact GHC-SCW Pharmacy Administration or discuss it with your Primary Care Provider.

» For first–time appointments, simply bring a medication list or existing medications to your GHC-SCW appointment.

LOCATIONS, PHONE NUMBERS, HOURS

Capitol Clinic
(608) 257–9732
675 W. Washington Ave.
Madison, WI 53703
Mon – Fri, 8 a.m. – 7 p.m.
Sat – Sun, 9 a.m. – 5 p.m.

Hatchery Hill Clinic
(608) 661–7242
3051 Cahill Main
Fitchburg, WI 53711
Mon, Wed – Fri, 8 a.m. – 6 p.m.
Tue, 8 a.m. – 7 p.m.

Sauk Trails Clinic
(608) 257–4869
8202 Excelser Dr.
Madison, WI 53717
Mon, 8 a.m. – 7 p.m.
Tue – Fri, 8 a.m. – 6 p.m.

WellDyneRx Mail Pharmacy
(866) 490–3326
Learn more at www.welldynexrx.com

Pharmacy Administration
(608) 828–4811 or (800) 605 4327,
ext. 4811
Mon – Fri, 8 a.m. – 5 p.m.

Prescription drugs administered during a GHC-SCW–approved hospitalization: coverage will be subject to your plan’s Benefits for Inpatient/Outpatient Hospital Services. Please refer to your GHC-SCW Benefits Summary and Member Certificate for details.

GET THE APP

View appointments, message your provider, get test results, and more – all from your iPhone or Android device. Just search and download the MyChart app at no cost to you.

To use the MyChart app on your smartphone, you must first activate your online GHCMyChartSM account. Standard data rates from your phone provider apply.

ACTIVATE YOUR ACCOUNT

1. Visit ghcscw.com and select “Register” under the GHCMyChartSM login section.
2. Complete the online information form. You will be sent an activation code that you must use to continue activating your account. Choose to have your activation code sent to you by email or mail.
3. Visit ghcscw.com with your activation code and select “Register” under the GHCMyChartSM login section. Follow the prompts to activate your GHCMyChartSM account.

FEATURES1

» Schedule appointments
» Refill medications
» Message with us
» View lab test results
» Order your contact lenses
» View/print immunization records
» Schedule medical appointments anytime
» A medication history list makes refill requests easy
» Securely message with your Care Team, members, & others
» Fast & confidential results so you don’t have to wait
» MyChart Central (create a single sign on for multiple health care organizations)
» Order your contact lenses
» MyChart Central (create a single sign on for MyChart accounts from multiple health care organizations)
» View/print immunization records and appointment health summaries
» Access to insurance benefit information
» And more!

ADDITIONAL FEATURES INCLUDE:

» Interactive health tools from WebMD®
» Online bill pay where you can view your account balance and safely pay your bill
» MyChart Central (create a single sign on for MyChart accounts from multiple health care organizations)
» View/print immunization records and appointment health summaries
» Access to insurance benefit information
» And more!

MyChart is a registered trademark of Epic System Corporation. GHCMyChart is a registered service mark of GHC-SCW. WebMD is a registered trademark of WebMD Health Services Group. Apple and iPhone are registered trademarks of Apple Inc.

1 Features listed are available to members who receive care at Capitol Clinic, DeForest Clinic, East Clinic, Hatchery Hill Clinic, Madison College Community Clinic, and Sauk Trails Clinic. Members who receive care at other clinics may have fewer features available. Members must be at least 18 years old to request an account.
GHC-SCW PRIMARY CARE CLINICS

Care Teams Work Together for a Better You

When you’re a member at a GHC-SCW Primary Care Clinic, you’re part of a whole team – a Care Team – of expert doctors, nurses, and others who spend time connecting with you. Each person on the Care Team helps coordinate your care so you get the right care, in the right place, and at the right time.

CARE TEAM IN ACTION
To ensure your needs are met in a timely manner, even if your PCP is unavailable, others on your Care Team will:
- Respond to phone and GHCMyChart messages.
- Respond to lab test results.
- Respond to medication refill and change requests.
- Guide you through the pros and cons of medical treatments and procedures.

<table>
<thead>
<tr>
<th>Description</th>
<th>Role</th>
<th>Includes</th>
</tr>
</thead>
</table>
| YOU | The key decision-maker for your health. |- Take control of your health
- Inform the care team about your health care needs
- Make important and informed health choices
- You |
| PRIMARY CARE PROVIDER (PCP) | An expert advocate who cares about you. |- Point-person for all of your care
- Provides a range of Primary Care services
- Connects you to Specialty Care
- Helps educate and empower you for better health
- Physician (MD/DO)
- Certified Physician Assistant (PA-C)
- Advanced Practice Nurse Prescriber (APNP) |
| REGISTERED NURSE (RN) COORDINATOR | A professional guide for your health care. |- Answers ongoing health-related questions
- Provides health education
- Helps you through the health care system (hospitals, specialty clinics, etc.)
- Registered Nurse (RN) |
| CLINICAL CASE MANAGER | A helping hand during complex times of need. |- Helps you with hospitalization needs
- Organizes care among health care Providers
- Guides follow-up care for complex needs
- Registered Nurse (RN)
- Clinical Social Worker (CSW) |
| CARE TEAM SPECIALIST (CTS) | A trained, caring professional to serve your needs. |- Assists with member communication
- gathers information about your health
- Supports the PCP during a visit
- Licensed Practical Nurse (LPN)
- Certified Medical Assistant (CMA) |
| BEHAVIORAL HEALTH CONSULTANT | A collaborative partner helping your body, mind, and behavior. |- Improves coping with physical illness and stress
- Helps with anxiety and depression
- Provides support with Health Behaviors
- Promotes overall health
- Clinical Social Worker (LCSW)
- Psychologist (PhD/PsyD) |
| PHARMACIST | A knowledgeable professional for your medication needs. |- Provides medication consultations
- Explains medication information
- Collaborates with Care Team to provide medication therapy reviews
- Pharmacists |

See our PCPs and their Care Teams listed on pages 14–25

GHC-SCW PRIMARY CARE CLINICS

Where to go for care…

<table>
<thead>
<tr>
<th>PRIMARY CARE</th>
<th>Primary Care services, including lab and radiology, must be received at Capitol Clinic, DeForest Clinic, East Clinic, Hatchery Hill Clinic, Madison College Community Clinic, or Sun Prairie Clinic.</th>
</tr>
</thead>
<tbody>
<tr>
<td>SPECIALTY AND ANCILLARY SERVICES AT GHC-SCW CLINICS</td>
<td>Services may be received at GHC-SCW-owned clinics for: Chiropractic Services, Clinical Health Education, Complementary Medicine, Dermatology, Eye Care, Mental Health, Occupational Therapy, Physical Therapy, Podiatry, and Sports Medicine.</td>
</tr>
<tr>
<td>SPECIALTY CARE OUTSIDE OF GHC-SCW CLINICS</td>
<td>Prior Authorization may be required for these services. Specialty Care outside of GHC-SCW-owned clinics must be provided by contracted Providers at UW Hospital and Clinics, UW Health Clinics, or Meriter Hospital (special cases only).</td>
</tr>
<tr>
<td>URGENT AND EMERGENCY CARE</td>
<td>See pages 8–9.</td>
</tr>
<tr>
<td>INPATIENT CARE</td>
<td>Care must be received at UW Hospital and Clinics or Meriter Hospital.</td>
</tr>
<tr>
<td>INPATIENT LABOR &amp; DELIVERY CARE</td>
<td>Care must be received at St. Mary’s Hospital.</td>
</tr>
<tr>
<td>PHARMACY</td>
<td>Receive prescriptions through GHC-SCW Clinic Pharmacies and/or participating pharmacies in our national Navitus network. See pages 8 for details.</td>
</tr>
</tbody>
</table>

CAPITOL CLINIC

Primary Care services, Specialty and Ancillary services, Urgent Care services, and Pharmacy

PHONE: (608) 257–9700

LOCATION: 675 W. Washington Ave., Madison, WI 53703

HOURS: Mon, Tues, Thu, 8 a.m. – 7 p.m.
Wed, Fri, 8 a.m. – 5 p.m.

Visit ghscsw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.

Watch provider videos and learn more about each exceptional GHC-SCW provider by clicking their name.
URGENT CARE PROVIDERS
If you need medical care after hours, call the GHC-SCW Urgent Care Clinic at (608) 442–8100 to schedule an appointment. Our Urgent Care Providers will be there for you in your time of need. Most Urgent Care Providers may not be selected as a Primary Care Provider.

RN Coordinator: Lisa Van Natta, RN
Pharmacy: Deb Thums, RPh; Jillian Utschig, RPh; Eileen Romasanta, RPh; Laya Esmaili–Rashid, RPh; Shane Berken, RPh
Behavioral Health Consultants: Jacob Austin, PsyD; Armando Hernández, PhD
Clinical Case Managers: Nancy Hornich, RN, CCM; Margie Czechowicz, RN

RN Coordinator: Jennifer Miller, RN
Pharmacy: Deb Thums, RPh; Jillian Utschig, RPh; Eileen Romasanta, RPh; Laya Esmaili–Rashid, RPh; Shane Berken, RPh
Behavioral Health Consultants: Jacob Austin, PsyD; Armando Hernández, PhD
Clinical Case Managers: Nancy Hornich, RN, CCM; Margie Czechowicz, RN

RN Coordinator: Mary Clausen, RN
Pharmacy: Deb Thums, RPh; Jillian Utschig, RPh; Eileen Romasanta, RPh; Laya Esmaili–Rashid, RPh; Shane Berken, RPh
Behavioral Health Consultants: Jacob Austin, PsyD; Armando Hernández, PhD
Clinical Case Managers: Nancy Hornich, RN, CCM; Margie Czechowicz, RN

Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.

DeFOREST CARE TEAM

Primary Care services and Specialty and Ancillary services

**PHONE**
(608) 846–4787

**LOCATION**
815 S. Main St., DeForest, WI 53532

**HOURS**
Mon – Fri, 8 a.m. – 4:30 p.m.

DeFOREST CLINIC

RN Coordinator:
Kristy Grotke, RN

Clinical Case Manager:
Leslie Anderson, CSW, CCM

Tiffany Buchholz, PA–C
Family Medicine

Maciej Czeczowski, MD
Family Medicine

DeFOREST CARE TEAM

**CHERRY CARE TEAM**

Marci Bolles,
PA–C
Family Medicine

George Leydon, DO
Family Medicine

Marilee Thoresen,
PA–C
Family Medicine

**REDBURD CARE TEAM**

Boone Burk,
MD
Pediatrics

Pamela Rubaser,
MD
Pediatrics

Kristin Seaborg,
MD
Pediatrics

**WILLOW CARE TEAM**

Judy Chang, MD
Internal Medicine

Mary Evenson,
PA–C
Family Medicine

Jeanette Everson,
MD
Family Medicine

Tara Sosol, MD
Family Medicine

**EAST CLINIC**

Primary Care services and Specialty and Ancillary services

**PHONE**
(608) 222–9777

**LOCATION**
5249 E. Terrace Dr., Madison, WI 53718

**HOURS**
Mon, 9 a.m. – 7 p.m.
Tue – Fri, 8 a.m. – 5 p.m.

Renee Burk,
MD
Pediatrics

Marcia Bolles,
PA–C
Family Medicine

Kristin Seaborg,
MD
Pediatrics

Pamela Rubner,
MD
Pediatrics

Marilee Thoresen,
PA–C
Family Medicine

**R N Coordinator:** Michelle Voss, RN

**Pharmacy:** Dan Pfister, RPh; Jill Pfeil, RPh; Tera Knoble, RPh

**Behavioral Health Consultants:** Kathryn Coleman, LCSW; Armando Hernández, PhD

**Clinical Case Manager:** Leslie Anderson, CSW, CCM

Watch provider videos and learn more about each exceptional GHC-SCW provider by clicking their name.
HATCHERY HILL CLINIC
Specialty and Ancillary services and Pharmacy
PHONE (608) 661–7200
LOCATION 3051 Cahill Main, Fitchburg, WI 53711
HOURS Mon, Wed – Fri, 8 a.m. – 5 p.m.
Tue, 8 a.m. – 7 p.m.

OAK CARE TEAM
Carol Ballard, APNP Family Medicine
Eric Hilquist, MD Family Medicine with Obstetrics (and Sports Medicine)
Stephen Lu, MD Pediatrics
Katie Tres, APNP Family Medicine
Joan Young, APNP Prenatal Coordinator/Lactation Consultant

POPLAR CARE TEAM
Steve Almasi, MD Family Medicine (and Sports Medicine)
Jon Bohman, PA-C Family Medicine
Mark Olinger, MD Family Medicine
Julie Sager, MD Family Medicine

REDWOOD CARE TEAM
Jason Hampton, MD Family Medicine with Obstetrics
L. Nisha Rajagopalan, MD Family Medicine
Deb Shenoi, MD Family Medicine

RN Coordinators: Jill Nelson, RN; Angela Demoue, RN
Pharmacy: Sarah Benn, RPh; Mark Wilberg, RPh
Behavioral Health Consultants: Paul Johnson, LCSW; Armando Hernandez, PhD
Clinical Case Manager: Lisa Behl, RN, BSN, CCM

MADISON COLLEGE COMMUNITY CLINIC
Primary Care services and Specialty and Ancillary services
PHONE (608) 441–3220
LOCATION Madison College Health Education Center – Truax Campus
1705 Hoffman St., Madison, WI 53704
HOURS Mon, 7 a.m. – 7 p.m.
Tue – Fri, 7 a.m. – 5 p.m.

MADISON COLLEGE COMMUNITY CLINIC CARE TEAM
Nancy Deaton, MD Family Medicine
David Kiefer, MD Family Medicine
Allison Philips, APNP Family Medicine
Rian Podein, MD Family Medicine

RN Coordinator: Jane Steehman, RN
Clinical Case Manager: Leslie Anderson, CSW, CCM

Watch provider videos and learn more about each exceptional GHC-SCW provider by clicking their name.
Visit ghcsrw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.

**SAUK TRAILS CLINIC**

Primary Care services, Specialty and Ancillary services, and Pharmacy

**PHONE** (608) 831–1766

**LOCATION**

8202 Exceldor Dr., Madison, WI 53717

**HOURS**

Mon, 8 a.m. – 7 p.m.
Tue – Fri, 8 a.m. – 5 p.m.

**MAGNOLIA CARE TEAM**

- Crystal Frohmader, PA-C
  - Family Medicine
- Chris Kastman, MD
  - Family Medicine with Obstetrics
- Ann Stein, MD
  - Family Medicine
- Elizabeth Schaefer, MD
  - Family Medicine with Obstetrics

**PALM CARE TEAM**

- Claudiu Gherlan, MD
  - Internal Medicine/ Geriatrics
- David Kwon, DO
  - Family Medicine

**SASSAFRAS CARE TEAM**

- Ann Behrmann, MD
  - Pediatrics
- Jeffrey Huebner, MD
  - Family Medicine
- Mia Mathur, MD
  - Pediatrics
- Mary Anne Utres, MD
  - Family Medicine
- Megan Weimer, APNP
  - Family Medicine

**JOYCE AND MARSHALL ERDMAN CLINIC**

Phone: (608) 443–5480

Address: 2202 S. Park St.

Madison, WI 53713

Hours: Mon – Fri, 8 a.m. – 5 p.m.

**WILLIAM T. EVJUE CLINIC**

Phone: (608) 443–5480

Address: 3434 E. Washington Ave.

Madison, WI 53704

**URGENT AND EMERGENCY CARE**

Care must be received at UW Hospital and Clinics or Meriter Hospital.

**PHARMACY**

Receive prescriptions through GHC-SCW Clinic Pharmacies and/or participating pharmacies in our national Navitus network. See page 8 for details.

**ACCESS COMMUNITY HEALTH CENTERS PRIMARY CARE CLINICS**

Where to go for care…

**PRIMARY CARE**

Primary Care services, including lab and radiology, must be received at Joyce and Marshall Erdman Clinic or William T. Evjue Clinic.

**SPECIALTY AND ANCILLARY SERVICES AT GHC-SCW CLINICS**

Services may be received at GHC-SCW-owned clinics for: Chiropractic Services, Clinical Health Education, Complementary Medicine, Eye Care, Mental Health, Occupational Therapy, Physical Therapy, and Podiatry. If available, you may receive care for these services from your assigned Primary Care Clinic.

**SPECIALTY CARE OUTSIDE OF GHC-SCW CLINICS**

Prior Authorization may be required for these services. Specialty Care outside of GHC-SCW–owned clinics must be provided by contracted Providers at UW Hospital and Clinics, UW Health Clinics, or Meriter Hospital (special cases only).

**URGENT AND EMERGENCY CARE**

See pages 8–9.

**INPATIENT CARE**

Care must be received at UW Hospital and Clinics or Meriter Hospital.

**INPATIENT LABOR & DELIVERY CARE**

Care must be received at St. Mary’s Hospital.

**PHARMACY**

Receive prescriptions through GHC-SCW Clinic Pharmacies and/or participating pharmacies in our national Navitus network. See page 8 for details.
WINGRA FAMILY MEDICAL CENTER

Phone: (608) 263–3111
Address: 1102 S. Park St
Madison, WI 53715
Hours: Mon – Fri, 8:30 a.m. – 5 p.m.

PRIMARY CARE PROVIDERS

Family Medicine
Jessica Dalby, MD
Mary Giblin, PA–C
Jonas Lee, MD
Andrea Marentily, MD
Jonathan Tennant, MD
Angela Vincendos, PA–C

Family Medicine with Obstetrics
Lee Dressing, MD
Beth Porter, MD
Kirsten Rindflesch, MD
Patricia Tellez-Giron, MD

BELLEVILLE CLINIC

Phone: (608) 424–2384
Address: 1121 BellWest Blvd.
Belleville, WI 53508
Hours: Mon–Fri, 8 a.m. – 5 p.m.

PRIMARY CARE PROVIDERS

Family Medicine
Byron Crouse, MD
David Deci, MD
Valerie Gilchrist, MD
Stephen Olcott, MD
Melissa Stiles, MD

NORTHEAST FAMILY MEDICAL CENTER

Phone: (608) 241–9020
Address: 3209 Dryden Dr.
Madison, WI 53704
Hours: Mon–Fri, 8 a.m. – 5 p.m.

PRIMARY CARE PROVIDERS

Family Medicine
Karen Enzler, PA–C
Russell Lemmon, DO
Joan Umanski, PA–C

VERONA CLINIC

Phone: (608) 845–9531
Address: 100 N. Nine Mound Rd.
Verona, WI 53593
Hours: Mon–Fri, 8 a.m. – 5 p.m.

PRIMARY CARE PROVIDERS

Family Medicine
Bruce Berrett, MD
John Beasley, MD
Kathleen Carr, PA–C
Maureen Van Dinter, APNP
Jo Ann Wagner-Novak, APNP

Family Medicine with Obstetrics
Jennifer Edgoose, MD
Ronni Hayon, MD
Kathy Onof, MD
David Rabago, MD

MAGNOLIA LARSON, DO
William Scheibel, MD
Douglas Smith, MD

Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
UW HEALTH PRIMARY CARE CLINICS
Where to go for care...

PRIMARY CARE
Primary Care services, including lab and radiology, must be received at Cottage Grove Clinic, Cross Plains Clinic, or Mt. Horeb Clinic.

SPECIALTY AND ANCILLARY SERVICES AT GHC-SCW CLINICS
Services may be received at GHC-SCW-owned clinics for Chiropractic Services, Clinical Health Education, Complementary Medicine, Eye Care, Mental Health, Occupational Therapy, Physical Therapy, and Podiatry. If available, you may receive care for these services from your assigned Primary Care Clinic.

SPECIALTY CARE OUTSIDE OF GHC-SCW CLINICS
Prior Authorization may be required for these services. Specialty Care outside of GHC-SCW clinics must be provided by contracted Providers at UW Hospital and Clinics, UW Health Clinics, or Meriter (special cases only).

URGENT AND EMERGENCY CARE
See pages 8–9.

INPATIENT CARE
Care must be received at UW Hospital and Clinics or Meriter Hospital (special cases only).

INPATIENT LABOR & DELIVERY CARE
Care must be received at St. Mary's Hospital.

PHARMACY
Receive prescriptions through GHC-SCW Clinic Pharmacies and/or participating pharmacies in our national Navitus network, see page 8 for details.

COBBGROVE CLINIC
Phone: (608) 839–3104
Address: 500 Westlawn Dr.
Cottage Grove, WI 53527
Hours: Mon – Fri, 8 a.m. – 5 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
Louis Fuglister, PA–C
Edward Krisip, MD

CROSS PLAINS CLINIC
Phone: (608) 798–3344
Address: 2418 Brewery Rd.
Cross Plains, WI 53528
Hours: Mon – Fri, 8 a.m. – 5 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
Amy R. Grell, MD
Daniel R. Jarzemsky, MD
Pamela A. Olson, MD

MT. HOREB CLINIC
Phone: (608) 437–3064
Address: 600 N. 8th Street
Mt. Horeb, WI 53572
Hours: Mon – Fri, 8 a.m. – 5 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
Kari P. Cataldo, MD
Anne R. Eglash, MD
Kimberly Glasgow, APNP
Kyle D. Miner, MD

STOUGHTON CLINIC
Phone: (608) 877–2660
Address: 1001 Nygaard St.
Stoughton, WI 53589
Hours: Mon – Fri, 8 a.m. – 5 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
George Gay, MD
Danayl Rayner, MD

Pediatrics
Anne Means, MD
Karen Pletta, MD
Prasanna Ramam, MD

Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
GET CARE
Specialty and Ancillary services at GHC-SCW
As a GHC-SCW member, you have access to outstanding Specialty and Ancillary services at our GHC-SCW owned and operated clinics. You do not need prior authorization if you receive Specialty and Ancillary services in a GHC-SCW–owned clinic. That means you can schedule directly for most of the following services.

CAPITOL CLINIC
(608) 257–9700
675 W. Washington Ave.
Madison, WI 53703
» Chiropractic Services
» Clinical Health Education
» Imaging
» Lab
» Occupational Therapy:
(608) 662–5060
» Physical Therapy:
(608) 662–5060
» PT/OT in Urgent Care Clinic:
(608) 661–7350

EAST CLINIC
(608) 222–9777
5249 E. Terrace Dr.
Madison, WI 53718
» Chiropractic Services
» Clinical Health Education
» Complementary Medicine:
(608) 662–5090
» Imaging
» Lab
» Mental Health
» Occupational Therapy:
(608) 441–3989
» Physical Therapy:
(608) 441–3989

MADISON COLLEGE COMMUNITY CLINIC
(608) 441–3220
Health Education Center – Truax Campus
1705 Hoffman St.
Madison, WI 53704
» Clinical Health Education
» Imaging
» Lab
» Podiatry

PRINCETON CLUB WEST
PT/OT CLINIC
(608) 662–5060
Princeton Club West
8054 Watts Rd.
Madison, WI 53719
» Chiropractic Services
» Occupational Therapy
» Physical Therapy

HATCHERY HILL CLINIC
(608) 661–7200
3051 Cahill Main
Fitchburg, WI 53711
» Chiropractic Services
» Clinical Health Education
» Complementary Medicine:
(608) 662–5090
» Dermatology
» Eye Care
» Imaging and Advanced Imaging
(e.g., CT scans, mammography, ultrasound, bone mineral scans)
» Lab
» Mental Health
» Podiatry

SAUK TRAILS CLINIC
(608) 831–1766
8202 Excelsior Dr.
Madison, WI 53717
» Chiropractic Services
» Clinical Health Education
» Complementary Medicine:
(608) 662–5090
» Imaging
» Lab
» Mental Health
» Podiatry

Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
COMPLEMENTARY MEDICINE
mind. body. spirit.

GHC-SCW complements traditional Primary Care medicine with integrative therapies so you can reach your highest potential for wellbeing.

THERAPEUTIC SESSIONS
We offer private, one-on-one therapeutic sessions for massage therapy, acupuncture, reiki, and more.

GROUP CLASSES
Join our wide variety of healthy and fun classes including yoga, zumba, tai chi, and more.

BEGIN YOUR EXPERIENCE TODAY
Therapeutic sessions may be scheduled and paid for in advance using your GHCMyChart™ account. Register and pay for group classes at ghcscw.com when you select “Be Well” in the top navigation menu.

Or call (608) 662–5090.

LOCATIONS & PHONE NUMBER (608) 662–5090

COMPLEMENTARY MEDICINE
CENTRAL CLINIC
740 Regent St., Suite 106
Madison, WI 53703

EAST CLINIC
5249 East Terrace Dr.
Madison, WI 53718

HATCHERY HILL CLINIC
3051 Cahill Main
Fitchburg, WI 53711

SAUK TRAILS CLINIC
8202 Excelsior Dr.
Madison, WI 53717

COMPLEMENTARY MEDICINE – THERAPEUTIC SESSIONS

ACUPUNCTURE
A method of encouraging the body to promote natural healing and improve functioning. This is done by inserting needles and applying heat or electrical stimulation at very precise acupuncture points.

AROMATHERAPY
Aromatherapy is the use of essential oils from plants for healing. Aromatherapists utilize massage, inhalation or other applications of the essential oils.

CRANIOSACRAL THERAPY
A very gentle, hands-on bodywork technique that brings about equilibrium to the craniosacral system.

INFANT MASSAGE THERAPY
Infant massage can make profound changes that last a lifetime, helping create a strong relationship between parents and child. It may also relieve the daily stress and overstimulation that babies experience.

Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
**MASSAGE THERAPY**

Depending on the technique, therapists press, rub or knead the muscles and soft tissues of the body to relieve tension or pain and promote relaxation.

*Also performs prenatal massage.*

- Ellen Bass, LMT
- Jessica Boggs, LMT*
- Debra Clark-Clemens, CMT*
- Holly Dahl, LMT
- Cyndi Fine, CMT
- Dan Fox, LMT
- Wendy Grapentine, CMT
- Kelly Gray, LMT*
- Elizabeth Bushkofofsky, CMT*
- Dustin Honguyen, LMT
- Jaime Irving, LAc, LMT*
- Mary Karl, CMT*
- Miranda Merkes, CMT*
- Julie McNeil, CMT*
- Bridget O’Brien, LMT
- Katherine Olson, LMT
- David Parrell, CMT*
- Sam Riddle, CMT*

**MIND/BODY THERAPY**

An approach that helps individuals process where and how emotions are held in the body. It may relieve headaches, chronic pain and emotional trauma.

- Bonnie Milgrim, MA, CPC

**MYOFASCIAL MASSAGE**

Focuses on releasing muscular shortness and tightness. This service may help increase flexibility or function following an injury or ongoing body pain. *Also performs prenatal massage.*

- Jessica Boggs, LMT
- Debra Clark-Clemens, CMT*
- Wendy Grapentine, CMT
- Kelly Gray, LMT
- Dustin Honguyen, LMT
- Katherine Olson, LMT
- David Parrell, CMT*
- Sam Riddle, CMT*
COMPLEMENTARY MEDICINE – THERAPEUTIC SESSIONS

NATUROPATHIC MEDICINE
A natural approach to wellness, that teaches diet, exercise, and lifestyle changes along with cutting-edge natural therapies to enhance the body’s ability to ward off and combat disease.

ONCOLOGY CARE THERAPY
We incorporate the healing therapies of acupuncture, yoga, massage, and more to promote a healthy life in the context of conventional cancer care. The overall goal is to help enhance quality of life and increase self-awareness. *Also performs prenatal massage.

REFLEXOLOGY
Includes pressure to areas on the foot that correspond to the affected organs, which may help relieve pain and other symptoms.

Visit ghcschw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
COMPLEMENTARY MEDICINE – GROUP CLASSES

MINDFULNESS MEDITATION
Techniques include specific postures, focused attention, or an open attitude toward distractions. This practice can help suspend streams of thoughts and relax the body and mind, increases calmness and improves psychological balance.

PERSONAL FITNESS
Involves working one-on-one with an instructor to create a custom fitness or yoga program tailored to your specific needs and abilities.

SELF AS SOURCE
A cognitive behavior training using both mind and body awareness. It is a set of learnable skills to harness power to take charge of life experiences.

PIYO
PiYo is a fun, challenging class that fuses Pilates and Yoga. Participants burn calories, tone muscles, work on balance, and get a great stretch. The class changes each time, but is always a great workout.

TAI CHI
A martial art that combines breath with action, which may increase flexibility, strengthen the body, restore balance, and generate peace of mind.

YOGA
Typically combines physical postures, breathing techniques, and meditation or relaxation. It is used as part of a general health regimen and for a variety of health conditions.

ZUMBA
A dance fitness program that makes exercise fun by combining Latin and international music with an effective workout system.

GHC-SCW Eye Care Center
Your Eyes Deserve Better

Our Eye Care Center is your one-stop-shop for all of your vision needs, including eye exams, treating vision symptoms, stylish eyewear, sunglasses, contact lenses, and more!

SERVICES

» COMPREHENSIVE EYE EXAMS
skilled doctors whose main concern is your vision and eye health

» GLASSES
stylish frames at a competitive price

» SUNGLASSES
from sports to safety, find the perfect prescription and non-prescription sunglasses

» CONTACT LENSES
full service fittings for lenses that are available for order through your GHCMyChartSM account

SEE US TODAY
Stop in the GHC-SCW Eye Care Center to see all of our eyewear on display and to speak with our expert staff. For an eye exam appointment, call (608) 257–7328 or schedule through your GHCMyChartSM account.

(608) 257–7328
Hatchery Hill Clinic – Eye Care Center
3051 Cahill Main
Fitchburg, WI 53711
Mon – Fri, 7:30 a.m. – 6 p.m.

Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
### MENTAL HEALTH PROVIDERS

<table>
<thead>
<tr>
<th>Name</th>
<th>Title and Licensure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Richard Adelman</td>
<td>MSSW, LCSW</td>
</tr>
<tr>
<td>Jeff Anders</td>
<td>MD</td>
</tr>
<tr>
<td>Stephen Billingham</td>
<td>PhD</td>
</tr>
<tr>
<td>Amy Bourne</td>
<td>MD</td>
</tr>
<tr>
<td>Jennifer Brandt</td>
<td>CPNP, PMHNP–BC</td>
</tr>
<tr>
<td>Shelly Brokensky</td>
<td>MSE, LPC</td>
</tr>
<tr>
<td>Graham Cody</td>
<td>MD</td>
</tr>
<tr>
<td>Kathryn Coleman</td>
<td>MSSW, LCSW</td>
</tr>
<tr>
<td>Ralph Foelich</td>
<td>MD</td>
</tr>
<tr>
<td>Bethany Fucci</td>
<td>MA, LPC</td>
</tr>
<tr>
<td>Karla Handel</td>
<td>MSSW, LCSW</td>
</tr>
<tr>
<td>Lisa Hunter</td>
<td>MD</td>
</tr>
<tr>
<td>Michael Hussey</td>
<td>LCSW, CSAC</td>
</tr>
<tr>
<td>Paul Johnson</td>
<td>LCSW, CSAC</td>
</tr>
<tr>
<td>Elizabeth Lucht</td>
<td>PA–C, LCSCW</td>
</tr>
<tr>
<td>Sam Mak</td>
<td>LCSW, CSAC</td>
</tr>
<tr>
<td>Penny Majors</td>
<td>MA, LCSW</td>
</tr>
<tr>
<td>Sven Midelfort</td>
<td>MSSW, LCSW</td>
</tr>
<tr>
<td>Carlene Oakley</td>
<td>MD</td>
</tr>
<tr>
<td>Danielle Ogno</td>
<td>LCSW, LMFT</td>
</tr>
<tr>
<td>Michelle O’Meara</td>
<td>LCSW, LMFT</td>
</tr>
<tr>
<td>LuAnne Rosa</td>
<td>MSN, PMHNP–BC</td>
</tr>
<tr>
<td>Nancy Schiro</td>
<td>MSN, LCSW</td>
</tr>
<tr>
<td>Sarah Strong</td>
<td>MSSW, LCSW</td>
</tr>
<tr>
<td>Deborah Sullivan</td>
<td>MS, LCSW</td>
</tr>
<tr>
<td>Judith Utevsky</td>
<td>MSW, LCSW</td>
</tr>
<tr>
<td>Peter Weiss</td>
<td>PhD</td>
</tr>
<tr>
<td>Bill Windels</td>
<td>APNP</td>
</tr>
<tr>
<td>Nancy Yaffe</td>
<td>MS, LPC</td>
</tr>
<tr>
<td>Lisa Mowbray</td>
<td>MSSW, LCSW</td>
</tr>
<tr>
<td>Mark Seymour</td>
<td>MSS, LCSW</td>
</tr>
<tr>
<td>Jacob Austin</td>
<td>Psy.D.</td>
</tr>
<tr>
<td>Stephen Billingham</td>
<td>PhD</td>
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<tr>
<td>Kathryn Coleman</td>
<td>MSSW, LCSW</td>
</tr>
<tr>
<td>Armando Hernández</td>
<td>PhD</td>
</tr>
<tr>
<td>Paul Johnson</td>
<td>LCSW, CSAC</td>
</tr>
<tr>
<td>Jacquelyn Finley</td>
<td>OTR, CHT, CSHE</td>
</tr>
<tr>
<td>Kaitlin Hellenbrand</td>
<td>OTR, CLT</td>
</tr>
</tbody>
</table>

### DOMESTIC VIOLENCE Intervention Program

- Lisa Mowbray, MSSW, LCSW
- Mark Seymour, MS, LCSW

### PRIMARY CARE BEHAVIORAL HEALTH

- Jacob Austin, Psy.D.
- Stephen Billingham, PhD
- Kathryn Coleman, MSSW, LCSW
- Armando Hernández, PhD
- Paul Johnson, LCSW, CSAC

### OCCUPATIONAL THERAPY

#### OCCUPATIONAL THERAPISTS

<table>
<thead>
<tr>
<th>Name</th>
<th>Certification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lisa Mowbray</td>
<td>Certified Batterer Treatment Provider</td>
</tr>
<tr>
<td>Mark Seymour</td>
<td>Certified Batterer Treatment Provider</td>
</tr>
<tr>
<td>Lisa Mowbray</td>
<td>MSSW, LCSW</td>
</tr>
<tr>
<td>Jacob Austin</td>
<td>LCSW, CSAC</td>
</tr>
<tr>
<td>Stephen Billingham</td>
<td>LCSW, CSAC</td>
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<tr>
<td>Armando Hernández</td>
<td>LCSW, CSAC</td>
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<tr>
<td>Paul Johnson</td>
<td>LCSW, CSAC</td>
</tr>
<tr>
<td>LuAnne Rosa</td>
<td>MSN, PMHNP–BC</td>
</tr>
<tr>
<td>Nancy Schiro</td>
<td>MSN, LCSW</td>
</tr>
<tr>
<td>Sarah Strong</td>
<td>MSSW, LCSW</td>
</tr>
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<td>Deborah Sullivan</td>
<td>MS, LCSW</td>
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<tr>
<td>Jacquelyn Finley</td>
<td>OTR, CHT, CSHE</td>
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<td>Kaitlin Hellenbrand</td>
<td>OTR, CLT</td>
</tr>
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</table>

Visit ghscsw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.

PHYSICAL THERAPY

PHYSICAL THERAPISTS

- Rama Ahuja, MPT
- Steven Crade, PT
- Gina Droessler, LPTA, CSCS, CPI
- Ted German, DPT, CIMT, CPRS
- Jacqueline Kimble, PT, Cert MDT, CSCS
- Kate Latorraca, PT
- Pranali Mhadolkar, MPT
- Brenda Milbrath, PT, OCS, CIMT
- Taylor Mildenhall, DPT
- Afton O’Reilly, DPT
- Wendy Parsons, MPT
- Jaime Reich, DPT
- Dan Russo, MPT, LMT
- Marcy Schulz, DPT, SCS, ATC
- Scott Theado, PT
- Barb Urmann, PT, MOMT

Visit ghcscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.

SPECIALTY CARE OUTSIDE OF GHC-SCW CLINICS

Specialty Care appointments outside of GHC-SCW-owned clinics require a prior authorization request from your Primary Care Provider (PCP) and an approval letter from GHC-SCW Care Management. Please check your Benefits Summary and Member Certificate for details on Specialty Care services that require a prior authorization. For a listing of common services that require a Prior Authorization, visit ghcscw.com and select “Prior Authorization CPT Code Lookup” from the bottom footer section of the homepage.

1. Prior Authorization Request
- After you and your PCP determine that a Specialty Care service is needed, your PCP will send a prior authorization request to the GHC-SCW Care Management team. The team will check to see if the Specialty Care service is covered under your health insurance plan and they will review the request against national care guidelines to determine whether the Specialty Care service is medically necessary.
- Most decisions occur within 4-5 business days. Up to 15 days are allowed for review by the GHC-SCW Care Management team and/or the GHC-SCW Medical Director.

2. Approval Letter
- Once the GHC-SCW Care Management team approves the prior authorization request, an approval letter will be mailed to you and the Specialty Care Provider. At that point, you may schedule the Specialty Care appointment. If you make an appointment without an approval letter from GHC-SCW Care Management, you may be responsible for full payment of the Specialty Care services provided.
- You may wish to take your approval letter to your appointment, as it is not always seen in the Specialty Care Provider’s electronic medical records.

Approval does not guarantee benefits: GHC-SCW approves services or supplies based on the information that is available at the time of the approval/denial decision. Approval does not guarantee a member’s eligibility or benefits under his or her health plan. It is the responsibility of the member to know their deductible, copay or coinsurance amounts that apply to Specialty Care services.

Denied requests: You will receive a denial letter in the mail explaining the reason for the denial and your member appeal rights.
ALL SPECIALTY CARE LOCATIONS

Locate your Primary Care Clinic in the top right row and look below to determine where you go for specialty care services.

✓ = Approved Location

<table>
<thead>
<tr>
<th></th>
<th>GHC</th>
<th>ACH</th>
<th>WFM</th>
<th>UWFM</th>
<th>UW</th>
<th>UWS</th>
</tr>
</thead>
</table>

ALLERGY/ASTHMA

- **UW Health – 20 South Park**
  20 S. Park St., Madison (608) 287–2600

- **UW Health – East Clinic**
  5249 E. Terrace Dr., Madison (608) 265–1280

- **UW Health – West Clinic**
  451 Junction Rd., Madison (608) 263–6180

- **Dean Clinic**
  1313 Fish Hatchery Rd., Madison (608) 252–8000

- **Dean East Clinic**
  1821 S. Stoughton Rd., Madison (608) 260–6000

- **Dean West Clinic**
  752 N. High Point Rd., Madison (608) 824–4000

- **Dean Sun Prairie Clinic**
  10 Tower Dr., Sun Prairie (608) 825–3008

CARDIOVASCULAR

- **UW Health – 202 South Park**
  202 S. Park St., Atrium 3, Madison (608) 417–5970

- **UW Health – American Family Children’s Hospital – Pediatrics**
  1675 Highland Ave., Madison (608) 263–6420

- **UW Health – East Clinic**
  5249 E. Terrace Dr., Madison (608) 263–1530

- **UW Health – UW Hospital & Clinics**
  600 Highland Ave., Madison (608) 263–1530

- **UW Health – West Clinic**
  451 Junction Rd., Madison (608) 263–1530

- **Dean Clinic**
  1313 Fish Hatchery Rd., Madison (608) 252–8000

- **Dean East Clinic**
  1821 S. Stoughton Rd., Madison (608) 260–6000

- **Dean West Clinic**
  752 N. High Point Rd., Madison (608) 824–4000

- **Dean Sun Prairie Clinic**
  10 Tower Dr., Sun Prairie (608) 825–3008

Prior Authorization may be required for some Specialty Care services provided outside of a GHC-SCW–owned Clinic. Please refer to your Benefits Summary and Member Certificate.

Visit ghcschw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
### ALL SPECIALTY CARE LOCATIONS

Locate your Primary Care Clinic in the top right row and look below to determine where you go for specialty care services.

<table>
<thead>
<tr>
<th>= Approved Location</th>
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<tr>
<td>GHC</td>
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### DENTAL SERVICES

<table>
<thead>
<tr>
<th>Clinic Name</th>
<th>Address</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Dental Health Associates – East Clinic</td>
<td>49 N. Wallbridge Ave., Madison (608) 246–2555</td>
<td></td>
</tr>
<tr>
<td>Dental Health Associates – West Old Sauk Clinic</td>
<td>7017 Old Sauk Rd, Madison (608) 833–1889</td>
<td></td>
</tr>
<tr>
<td>Dental Health Associates – West Gammon Clinic</td>
<td>7001 Old Sauk Rd, Madison (608) 833–2578</td>
<td></td>
</tr>
<tr>
<td>Dental Health Associates – South Clinic</td>
<td>2971 Chapel Valley Rd, Madison (608) 661–6400</td>
<td></td>
</tr>
<tr>
<td>Dental Health Associates – University Clinic</td>
<td>2713 Marshall Ct., Madison (608) 442–4400</td>
<td></td>
</tr>
<tr>
<td>Dental Health Associates – Downtown Clinic (Starting 2015)</td>
<td>44 E. Mifflin St., Suite 204, Madison (608) 256–0499</td>
<td></td>
</tr>
</tbody>
</table>

### DERMATOLOGY

<table>
<thead>
<tr>
<th>Clinic Name</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>GHC-SCW – Hatchery Hill Clinic</td>
<td>3051 Cahill Main, Fitchburg (608) 661–7200</td>
<td></td>
</tr>
<tr>
<td>UW Health – 1 South Park</td>
<td>1 S. Park St., Madison (608) 287–2450</td>
<td></td>
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<tr>
<td>UW Health – American Family Children’s Hospital – Pediatrics</td>
<td>1675 Highland Ave., Madison (608) 263–6420</td>
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<tr>
<td>UW Health – East Clinic</td>
<td>5249 E. Terrace Dr., Madison (608) 265–1288</td>
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<tr>
<td>Dean Clinic</td>
<td>1313 Fish Hatchery Rd., Madison (608) 252–8000</td>
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<tr>
<td>Dean East Clinic</td>
<td>1821 S. Stoughton Rd., Madison (608) 260–6000</td>
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<tr>
<td>Dean West Clinic</td>
<td>752 N. High Point Rd., Madison (608) 824–4000</td>
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### EAR, NOSE & THROAT

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<th>Clinic Name</th>
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<td>1 S. Park St., Madison (608) 287–2500</td>
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<tr>
<td>UW Health – American Family Children’s Hospital – Pediatrics</td>
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<tr>
<td>UW Health – UW Hospital &amp; Clinics</td>
<td>600 Highland Ave., Madison (608) 263–6190</td>
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<td>Dean Stoughton Clinic</td>
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<tr>
<td>Dean Sun Prairie Clinic</td>
<td>10 Tower Dr, Sun Prairie (608) 825–3028</td>
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<td>Dean West Clinic</td>
<td>752 N. High Point Rd., Madison (608) 824–4000</td>
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### ENDOCRINOLOGY/DIABETES

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<td>GHC-SCW – Capitol Clinic</td>
<td>675 W. Washington Ave., Madison Diabetes Management Only: (608) 257–9700</td>
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<td>UW Health – American Family Children’s Hospital – Pediatrics</td>
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<td>UW Health – East Clinic</td>
<td>5249 E. Terrace Dr., Madison (608) 265–7406 (608) 890–6526 Pediatrics</td>
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<td>1313 Fish Hatchery Rd., Madison (608) 252–8000</td>
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Prior Authorization may be required for some Specialty Care services provided outside of a GHC-SCW–owned Clinic. Please refer to your Benefits Summary and Member Certificate.

Visit ghscscw.com and select “Find a Provider” at the top of the page for a complete and current listing of providers.
# ALL SPECIALTY CARE LOCATIONS

Locate your Primary Care Clinic in the top right row and look below to determine where you go for specialty care services.

<table>
<thead>
<tr>
<th>= Approved Location</th>
<th>GHC</th>
<th>ACH</th>
<th>WFM</th>
<th>UWFM</th>
<th>UW</th>
<th>UWS</th>
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## EYE CARE
- **GHC-SCW – Hatchery Hill Clinic**
  - 3051 Cahill Main, Fitchburg (608) 257–7328

## GASTROENTEROLOGY
- **UW Health – 20 South Park**
  - 20 S. Park St., Madison (608) 287–2080
- **UW Health – American Family Children’s Hospital – Pediatrics**
  - 1675 Highland Ave., Madison (608) 263–6420
- **UW Health – Digestive Health Center**
  - 750 University Row, Madison (608) 890–5000
- **Dean/St Mary's Digestive Health Center**
  - 700 S. Park St., Madison (608) 259–3500
- **Dean Clinic**
  - 1313 Fish Hatchery Rd., Madison (608) 252–8000
- **Dean West Clinic**
  - 752 N. High Point Rd., Madison (608) 824–4000

## GENERAL SURGERY
- **UW Health – 1 South Park**
  - 1 S. Park St., Madison (608) 287–2100
- **UW Health – American Family Children’s Hospital – Pediatrics**
  - 1675 Highland Ave., Madison (608) 263–6420
- **UW Health – East Clinic**
  - 5249 E. Terrace Dr., Madison (608) 265–6969
- **UW Health – UW Hospital & Clinics**
  - 600 Highland Ave., Madison (608) 263–7502 (608) 266–6430 Breast Center
- **Dean Stoughton Clinic**
  - 225 Church St., Stoughton (608) 877–2777
- **Dean Clinic**
  - 1313 Fish Hatchery Rd., Madison (608) 252–8000
- **Dean East Clinic**
  - 1821 S. Stoughton Rd., Madison (608) 260–6000
- **Dean West Clinic**
  - 752 N. High Point Rd., Madison (608) 824–4000
- **Dean Sun Prairie Clinic**
  - 10 Tower Dr., Sun Prairie (608) 825–3008
- **Associated Physicians, LLP (select providers only)**
  - 4410 Regent Street, Madison (608) 233–9746

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## HEMATOLOGY
- **UW Health – American Family Children’s Hospital – Pediatrics**
  - 1675 Highland Ave., Madison (608) 263–6420
- **UW – Carbone Cancer Center**
  - 600 Highland Ave., Madison (608) 265–1700
- **UW – Carbone Cancer Clinic**
  - 1 S. Park St., Madison (608) 287–2552

## INFERTILITY
- **Wisconsin Fertility Institute**
  - 3146 Deming Way, Middleton (608) 824–0075
- **Generations Fertility Care**
  - 2363 Deming Way, Middleton (608) 824–6160

## MENTAL HEALTH AND SUBSTANCE ABUSE
### AUTISM
- **Wisconsin Early Autism Project, Inc.**
  - 6402 Odana Rd., Madison (608) 288–9040
- **Integrated Development Services, Inc.**
  - 6506 Schroeder Rd., Madison (608) 441–0123
- **Achieving Collaborative Treatment**
  - P.O. Box 239691, Madison (608) 443–7032
- **Lund Van Dyke, LLC**
  - 701 Lois Drive, Sun Prairie (608) 318–2495

### MENTAL HEALTH
- **GHC-SCW – Capitol Regent Mental Health Clinic**
  - 720 Regent St., Suite 302, Madison (608) 441–3290
- **GHC-SCW – East Clinic**
  - 5249 E. Terrace Dr., Madison (608) 441–3970
- **GHC-SCW – Hatchery Hill Clinic**
  - 3051 Cahill Main, Fitchburg (608) 661–7200
- **GHC-SCW – Sauk Trails Clinic**
  - 8202 Excelsior Dr., Madison (608) 831–1766

### SUBSTANCE ABUSE
- **UW Health – Behavioral Health and Recovery Clinic**
  - 702 S. Park St., Madison (608) 282–8270

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GHC = GHC-SCW Clinics
ACH = Access Community Health Centers
WFM = Wingra Family Medical Center
UWFM = UW Health Family Medicine Clinics
UW = UW Health Clinics
UWS = UW Health-Stoughton Clinic

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### ALL SPECIALTY CARE LOCATIONS

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#### NEPHROLOGY

- **UW Health – 20 South Park**
  - 20 S. Park St., Madison (608) 287-2045

- **UW Health – American Family**
  - Children's Hospital – Pediatrics
  - 1675 Highland Ave., Madison (608) 263-6420

- **UW Health – Kidney Clinic**
  - 3034 Fish Hatchery Rd., Madison (608) 270-5656

- **UW Health Wisconsin Dialysis – East Clinic**
  - 4600 American Parkway, Madison (608) 243-3023

- **UW Health Wisconsin Dialysis – Fitchburg Clinic**
  - 3034 Fish Hatchery Rd., Madison (608) 270-5600

- **Dean Clinic**
  - 1313 Fish Hatchery Dr., Madison (608) 252-8000

- **Madison Area Renal Specialist (Dean)**
  - 2840 Index Rd., Madison (608) 229-7221

#### NEUROLOGY

- **UW Health – 20 South Park**
  - 20 S. Park St., Madison (608) 287-2090

- **UW Health – East Clinic**
  - 5249 E. Terrace Dr., Madison (608) 265-1230

- **UW Health – UW Hospital & Clinics**
  - Pediatrics: (608) 890-6500

- **Dean Clinic**
  - 1313 Fish Hatchery Rd., Madison (608) 252-8000

#### OBSTETRICS & GYNECOLOGY

- **UW Health – 20 South Park**
  - 20 S. Park St., Madison (608) 287-2830

- **UW Health – East Clinic**
  - 5249 E. Terrace Dr., Madison (608) 265-1230

- **UW Health – East Towne**
  - 4122 East Towne Blvd., Madison (608) 242-6840

- **UW Health – Fitchburg Clinic**
  - 5543 E. Cherry Pl., Fitchburg (608) 274-5300

- **UW Health – UW Hospital & Clinics**
  - Gynecology Only: (608) 263-6240

- **UW Health – West Clinic**
  - 451 Junction Rd., Madison (608) 265-7601

- **UW Health – West Towne**
  - 7102 Mineral Point Rd., Madison (608) 828-7610

- **Meriter De Forest – Windsor Clinic**
  - UW Health Obstetrics & Gynecology
  - 4200 Savannah Dr., DeForest (608) 417-3300

- **Meriter McKee Clinic**
  - 3102 Meriter Way, Madison (608) 417-8800

- **Meriter Monona Clinic – UW Health Obstetrics & Gynecology**
  - 6408 Copps Ave., Monona (608) 417-3000

- **Meriter Woman Care Clinic**
  - 20 S. Park St., Madison (608) 417-5413 Gynecology Only

- **Dean Clinic**
  - 1313 Fish Hatchery Rd., Madison (608) 252-8000

- **Dean East Clinic**
  - 1821 S. Stoughton Rd., Madison (608) 260-6000

- **Dean West Clinic**
  - 752 N. High Point Rd., Madison (608) 824-4000

- **Dean Sun Prairie Clinic**
  - 10 Tower Dr., Sun Prairie (608) 825-3008

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GHC = GHC-SCW Clinics
ACH = Access Community Health Centers
WFM = Wingra Family Medical Center
UWFM = UW Health Family Medicine Clinics
UW = UW Health Clinics
UWS = UW Health–Stoughton Clinic

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Locate your Primary Care Clinic in the top right row and look below to determine where you go for specialty care services.

= Approved Location

### ALL SPECIALTY CARE LOCATIONS

#### OCCUPATIONAL THERAPY
- GHC-SCW – Capitol Clinic
  - 675 W. Washington Ave., Madison (608) 257-9700
- GHC-SCW – East Clinic
  - 5249 E. Terrace Dr., Madison (608) 222-9777
- GHC-SCW – Princeton Club West PT/OT Clinic
  - 8054 Watts Rd., Madison (608) 662-5060
- GHC-SCW – Urgent Care
  - 675 W. Washington Ave., Madison (608) 664-7350
- Stoughton Hospital
  - 2300 US Highway 51-138, Stoughton (608) 873-2292

#### ONCOLOGY
- UW Health – American Family
  - Children’s Hospital – Pediatrics
  - 1675 Highland Ave., Madison (608) 263-6420
- UW – Carbone Cancer Clinic
  - 1 S. Park St., Madison (608) 287-2552
- UW – Carbone Cancer Center
  - 680 Highland Ave., Madison (608) 265-1700
- Dean Clinic, Ste 400
  - 1200 John Q Hammons Dr., Madison (608) 252-8000
- Dean Stoughton Clinic
  - 225 Church St., Stoughton (608) 877-2777

#### OPHTHALMOLOGY
- UW Health – Deming Way
  - 2349 Deming Way, Middleton (608) 824-3937
- UW Health – East Eye Clinic
  - 5249 E. Terrace Dr., Madison (608) 265-1270
- UW Health – Madison Eye Associates
  - 780 Regent St., Madison (608) 257-4266
- UW Health – University Station
  - 2880 University Ave., Madison
  - Adults: (608) 263-7171, Pediatrics: (608) 263-6414
- Dean Clinic
  - 1313 Fish Hatchery Rd., Madison (608) 252-8000
- Dean East Clinic
  - 1821 S. Stoughton Rd., Madison (608) 260-6000
- Dean West Clinic
  - 752 N. High Point Rd., Madison (608) 824-4000
- GHC = GHC-SCW Clinics
- ACH = Access Community Health Centers
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- UW = UW Health Clinics
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### ALL SPECIALTY CARE LOCATIONS

Locate your Primary Care Clinic in the top right row and look below to determine where you go for specialty care services.

= Approved Location

#### OPHTHALMOLOGY (continued)
- Dean Sun Prairie Clinic
  - 10 Tower Dr., Sun Prairie (608) 825-3008
- Dean Stoughton Clinic
  - 225 Church St., Stoughton (608) 877-2777

#### ORAL SURGERY
- Center For Oral and Maxillofacial Surgery, S.C.
  - 20 S. Park St., Suite 506, Madison (608) 256-1961
- Center For Oral and Maxillofacial Surgery, S.C.
  - 7007 Old Sauk Rd., Madison (608) 819-8760
- Center For Oral and Maxillofacial Surgery, S.C.
  - 5302 Buttonwood Dr., Madison (608) 240-0863

#### ORTHOPEDICS
- UW Health – 1 S. Park
  - 1 S. Park St., Madison (608) 287-2700
- UW Health – American Family
  - Children’s Hospital – Pediatrics
  - 1675 Highland Ave., Madison (608) 263-6420
- UW Health – East Clinic
  - S249 E. Terrace Blvd., Madison
  - Orthopedic Surgery: (608) 890-6100
  - Sports Medicine: (608) 890-6560
- UW Health – Research Park
  - 621 Science Dr., Madison
  - Sports Medicine: (608) 263-8850
  - Spine Medicine: (608) 263-3207
- UW Health – UW Hospital & Clinics
  - 600 Highland Ave., Madison (608) 263-7540
- Orthopedic Associates, Ltd.
  - 1520 Vernon St., Stoughton (608) 873-4100
- Dean Clinic
  - 1313 Fish Hatchery Rd., Madison (608) 252-8000
- Dean East Clinic
  - 1821 S. Stoughton Rd., Madison (608) 260-6000
- Dean West Clinic
  - 752 N. High Point Rd., Madison (608) 824-4000
- Dean Sun Prairie Clinic
  - 10 Tower Dr., Sun Prairie (608) 825-3008
- Dean Stoughton Clinic
  - 225 Church St., Stoughton (608) 877-2777
- John Rogerson at Stoughton Hospital
  - 2 Science Court, Madison (608) 231-3410
### ALL SPECIALTY CARE LOCATIONS

Locate your Primary Care Clinic in the top right row and look below to determine where you go for specialty care services.

<table>
<thead>
<tr>
<th>Service</th>
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<td><strong>PAIN MANAGEMENT</strong></td>
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<td>UW Health – East Clinic</td>
<td>5249 E. Terrace Dr., Madison (608) 263–9550</td>
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<td>UW Health – Research Park</td>
<td>621 Science Dr., Madison (608) 263–9638</td>
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<tr>
<td><strong>PHYSICAL MEDICINE AND REHABILITATION</strong></td>
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<td>UW Health – East Clinic</td>
<td>5249 E. Terrace Dr., Madison (608) 265–1250</td>
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<td>UW Health – Rehabilitation Clinic</td>
<td>6630 University Ave., Middleton (608) 263–6540</td>
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<td>UW Health – Research Park</td>
<td>621 Science Dr., Madison Spine Medicine: (608) 265–3207</td>
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<td><strong>PHYSICAL THERAPY</strong></td>
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<td>GHC-SCW – Capitol Clinic</td>
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<td>GHC-SCW – East Clinic</td>
<td>5249 E. Terrace Dr., Madison (608) 222–9777</td>
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<td>GHC-SCW – Princeton Club West PT/OT Clinic</td>
<td>8054 Watts Rd., Madison (608) 662–5060</td>
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<tr>
<td>GHC-SCW – Urgent Care</td>
<td>675 W. Washington Ave., Madison (608) 661–7350</td>
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<tr>
<td>Oregon Rehabilitation and Sports Medicine Clinic</td>
<td>990 Janesville St #1, Oregon, WI (608) 835–5373</td>
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<td><strong>PLASTIC SURGERY</strong></td>
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<td>UW Health – 1 South Park</td>
<td>1 S. Park St., Madison (608) 287–2500 / (608) 287–2100</td>
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<td>UW Health – UW Hospital &amp; Clinics</td>
<td>600 Highland Ave., Madison (608) 263–7502</td>
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<tr>
<td>Dean West Clinic</td>
<td>752 N. High Point Rd., Madison (608) 824–4000</td>
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### Rheumatology

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### Sleep Disorders

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COMMON TERMS
The following terms and explanations are to help guide you. They are not definitions. For definitions, refer to your Member Certificate.

CARE MANAGEMENT is a department that is responsible for processing, approving, and denying Prior Authorization requests for medical and behavioral health services prior to services being rendered.

CARE TEAMS are a unique and member-focused approach to providing care to members, found exclusively in GHC-SCW-owned clinics. In GHC-SCW-owned clinics, a team of medical experts uses their skills and expertise to work together to provide exceptional and coordinated care that supports members. The Care Team includes: Primary Care Providers (Physicians, Certified Physician Assistants, and Advanced Practice Nurse Prescribers), Registered Nurse Coordinators, Clinical Case Managers, Care Team Specialists, Behavioral Health Consultants, and Pharmacists.

CARE TEAM SPECIALISTS are key players on Care Teams (found within GHC-SCW-owned clinics) who support the Primary Care Provider during a member’s visit. They also gather information about a member’s health and assist with member communication. A Care Team Specialist can be a Licensed Practical Nurse or a Certified Medical Assistant.

CASE MANAGERS assist Primary Care Providers in coordinating medical or behavioral health care. If you have a complex medical situation or are facing an inpatient visit, you might work with a Case Manager. The Case Manager coordinates the care and services needed, works with medical providers to develop a plan of care to meet your needs, answers your questions, and helps you with any medical or behavioral health needs. If needed, they help connect you to available community resources, provide support to you and your family, and help with complex financial concerns.

A CERTIFIED PHYSICIAN ASSISTANT (PA-C) and an ADVANCED PRACTICE NURSE PRESCRIBER (APNP) are qualified, licensed health care professionals with extensive academic training and clinical experience. They provide a range of services such as routine physical examinations along with evaluation and management of common medical problems. Like the GHC-SCW Primary Care Physicians, PA-C and APNP are certified and committed to personalized comprehensive health care for you and your family.

CLINICAL HEALTH EDUCATION (CHE) helps you learn about your health and how to prevent or manage chronic conditions. CHE Providers may help you create an individualized plan to improve your health, based on credible and easy-to-understand health information.

COMPLEMENTARY MEDICINE includes many forms of treatments and therapies that are not considered part of conventional medicine. Complementary Medicine focuses on “building blocks for health” such as prevention and addressing the underlying causes of a disease, rather than simply treating the external symptoms.

The goal of COMPLEX CASE MANAGEMENT (CCM) is to assist members with multiple, complex, or acute life threatening conditions so they may get access to appreciate health care services. A Case Manager will assist the member with health goals, self-management care plans, and Prior Authorizations to specialty care. Members are accepted into Complex Case Management by meeting a certain enrollment criteria.

EMERGENCY CARE is care for a life-threatening medical condition that includes severe symptoms, which could cause serious jeopardy to a person’s health.

FAMILY MEDICINE involves broad training and may include expertise in the areas of obstetrics and gynecology, pediatrics or internal medicine. Family Medicine concentrates on health care for the entire family, with an emphasis on continuity of care for all ages. Family Medicine Providers are ideal for members who have families or anticipate having children.

A FORMULARY is a list of covered prescription drugs under a benefit plan. They have been proven to be safe, effective and cost-efficient. As a member of GHC-SCW, your prescription drug coverage includes only the drugs listed on the GHC-SCW formulary, except in certain cases of medical necessity.

INTERNAL MEDICINE specializes in adult medicine and complex health care. The focus is on the interrelated systems of the body and how they are affected by illness. Older adults often prefer Internal Medicine Providers for this reason. An Internal Medicine Provider may be a good choice if you or your family members are over the age of 16.

IN–PLAN PRIMARY AND SPECIALTY CARE is provided by a panel of Providers under contract with GHC-SCW. Prior Authorizations for specialty care are limited to this panel of contracted Providers. Specialty medical care provided by a contracted non–GHC-SCW Provider is not covered if the service requested may be provided by a GHC-SCW Specialty Provider.

A MEMBER is a person who is enrolled with GHC-SCW as either a subscriber or a dependent of a subscriber.

A NETWORK may be considered a “path” through the health care system. GHC-SCW offers multiple networks for Primary and Specialty Care. Benefits coverage is only provided to members who stay within their chosen network.

PEdiATRICS focuses on the special health conditions of childhood and adolescence, as well as a wide range of preventive services. A Pediatrician will coordinate the necessary health screenings and immunizations to help your child stay healthy. Children age 17 or younger often see a Pediatrician to coordinate their Primary Care.

PHARMACISTS are knowledgeable professionals that help with medication needs. They provide medication consultations and explain medication information. Professional pharmacists have completed either a Bachelor of Science in Pharmacy or a Doctor of Pharmacy degree program at an approved and accredited College of Pharmacy. They have also passed several licensing examinations.

PRImaRY CARE is the first point of contact for the member within the health care system. It includes a broad spectrum of health care services and preventive care. The aim of Primary Care is to provide a foundation for good health and to coordinate the care that the patient receives.

A PRIMARY CARE PROVIDER (PCP) is a health care Provider who provides Primary Care to the member. The PCP also helps to provide continuity of care, and to coordinate services, if necessary, with recommended Specialty Care Providers. A PCP may be a Family Medicine Physician, an Internal Medicine Physician, a Pediatrician, a Physician Assistant or a Nurse Practitioner.

PRIOR AUTHORIZATION is the process of approving Specialty Care services and specific procedures or services when needed, based upon appropriateness of care and location.

A REGISTERED NURSE (RN) is a professional nurse who has completed a course of study at an approved and accredited school of nursing and who has passed the National Council of Licensure Examination. RNs are licensed to practice by individual states.

SPECIALty CARE is care for a specific condition, or care to provide diagnosis and treatment by a Provider with training in a particular field of medicine.

A SPECIALTY CARE PROVIDER is an individual, team or facility who provides Specialty Care to the member. Specialty Care Providers specialize in one or more field of medicine and have developed advanced skills in that area.

URGENt CARE is same–day or after–hours care for non-life-threatening conditions that require immediate attention, or persistent or unusual discomfort associated with an illness. Some examples of Urgent Care include colds and flu, migraine headaches, and minor injuries.
TIPS FOR CHOOSING A PRIMARY CARE PROVIDER (PCP)

Choosing the right PCP to meet your needs is important. By doing so, you create a relationship of trust and comfort between you and your PCP.

Here are some tips:

» Think about your health goals.
» Think about your preferences for: your PCP’s gender, location, and their medical interests.
» Learn more about your PCP options in this Provider Directory and online at ghcscw.com when you select “Find a Provider.”

You may change your PCP and clinic location within your network at any time.

AREAS OF PRACTICE

PCPs generally focus on different medical areas of practice for different life stages:

» Family Medicine focuses on health care for the entire family, with an emphasis on care for all ages.
» Family Medicine with Obstetrics focuses on health care for the entire family, with an emphasis on delivering babies.
» Internal Medicine focuses on adult medicine and complex health care. Older adults may prefer Internal Medicine because of its focus on the interrelated systems of the body and how they are affected by illness.
» Pediatrics focuses on childhood medicine and health care (including preventive care). A Pediatric PCP may be ideal for children ages 17 or younger.
SAUK COUNTY
SAUK PRAIRIE HEALTHCARE

BLACK EARTH MEDICAL CLINIC
Phone: (608) 767-2526
Address: 1529 State Street #A
Black Earth, WI 53515
Hours: Mon, Tues, Thurs, Fri,
8 a.m.–5 p.m.
Wed, 10 a.m.–7 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
Janelle Hupp, MD
Agnes Kanikula, PA-C

LODI MEDICAL CLINIC
Phone: (608) 592-3296
Address: 160 Valley Drive
Lodi, WI 53555
Hours: Mon–Fri, 7:30 a.m.–5 p.m.
Sat, 8 a.m.–12 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
David Eberdt, PA-C
Dale Fanney, MD
Deanna Lord, PA-C
Karen Meng, APNP

PLAIN MEDICAL CLINIC
Phone: (608) 546-4211
Address: 825 Main Street
Plain, WI 53577
Hours: Mon–Fri, 8 a.m.–5 p.m.
Sat, 8:30 a.m.–12 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
Jeffrey Collins, MD

RIVER VALLEY MEDICAL CLINIC
Phone: (608) 588-2502
Address: 436 Sunrise Drive
Spring Green, WI 53588
Hours: Mon, Tues, Wed, Thurs, Fri,
8 a.m.–5 p.m.
Wed–Fri, 8 a.m.–5 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
Maria Denu, PA-C
Masaru Furukawa, MD
Mark Timmerman, MD
(Obstetrics/Gynecology)
Ellen Wemuth, MD, MS

SAUK PRAIRIE HEALTHCARE
Phone: (608) 643-3311
Address: 112 Helen Street
Sauk City, WI 53583
ER Hours: 24 hours a day, 7 days a week
Urgent Care Hours:
Mon–Fri, 5–10:30 p.m.
Sat–Sun, 9 a.m.–9 p.m.
Holidays, 9 a.m.–9 p.m.

URGENT CARE AND EMERGENCY CARE
Anytime you need medical care except for emergencies, you should first call your Primary Care Clinic for an available appointment.

• If you need medical care after hours, call Sauk Prairie Healthcare for urgent care (see above).

• If you can safely go to Sauk Prairie Healthcare in an emergency, please go there for treatment. If that is not possible, please call 911 or go to the nearest hospital emergency room.

SAUK PRAIRIE HEALTHCARE
Phone: (608) 643-3351
Address: 216 26th Street
Prairie du Sac, WI 53578
ER Hours: 24 hours a day, 7 days a week
Urgent Care Hours:
Mon–Fri, 5–10:30 p.m.
Sat–Sun, 9 a.m.–9 p.m.
Holidays, 9 a.m.–9 p.m.

URGENT CARE AND EMERGENCY CARE
Anytime you need medical care except for emergencies, you should first call your Primary Care Clinic for an available appointment.

• If you need medical care after hours, call Sauk Prairie Healthcare for urgent care (see above).

• If you can safely go to Sauk Prairie Healthcare in an emergency, please go there for treatment. If that is not possible, please call 911 or go to the nearest hospital emergency room.

SAUK COUNTY
SAUK PRAIRIE HEALTHCARE

PRAIRIE CLINIC
Phone: (608) 643-3351
Address: 120 Helen Street
Sauk City, WI 53583
ER Hours: 24 hours a day, 7 days a week
Urgent Care Hours:
Mon–Fri, 5–10:30 p.m.
Sat–Sun, 9 a.m.–9 p.m.
Holidays, 9 a.m.–9 p.m.

URGENT CARE AND EMERGENCY CARE
Anytime you need medical care except for emergencies, you should first call your Primary Care Clinic for an available appointment.

• If you need medical care after hours, call Sauk Prairie Healthcare for urgent care (see above).

• If you can safely go to Sauk Prairie Healthcare in an emergency, please go there for treatment. If that is not possible, please call 911 or go to the nearest hospital emergency room.

SAUK COUNTY
SAUK PRAIRIE HEALTHCARE

REEDSBURG AREA MEDICAL CENTER PHYSICIANS GROUP
Phone: (608) 524-3611
Address: 1900 North Dewey Avenue
Reedsburg, WI 53959
ER Hours: 24 hours a day, 7 days a week
Urgent Care Hours:
Mon–Fri, 3 p.m.–9 p.m.
Sat–Sun, 10 a.m.–9 p.m.

PRIMARY CARE PROVIDERS
Family Medicine
Renee Mironowicz, APNP
Michael Schonfeld, F A A P P
Mary Beth Sheet, MD
Emily Weas, APNP

Family Medicine with Obstetrics
Deanna Benah, MD
Spencer Fast, MD
Anne Harris, MD
Robert Koontz, MD
Josefa Lankane, MD
Debbie Ondermo, DO
Rebecca Renn, MD
Christopher Wenninger, MD

Pediatrics
Steven Kincaild, MD

Internal Medicine
Robert Turner, MD, PhD
(Obstetrics/Gynecology)

REEDSBURG MEDICAL CENTER
Phone: (608) 524-6487
Address: 2000 North Dewey Avenue
Reedsburg, WI 53959
ER Hours: 24 hours a day, 7 days a week
Urgent Care Hours:
Mon–Fri, 3 p.m.–9 p.m.
Sat–Sun, 10 a.m.–9 p.m.

URGENT CARE AND EMERGENCY CARE
Anytime you need medical care except for emergencies, you should first call your Primary Care Clinic for an available appointment.

• If you need medical care after hours, call Reedsburg Area Medical Center for urgent care (see above).

• If you can safely go to Reedsburg Area Medical Center in an emergency, please go there for treatment. If that is not possible, please call 911 or go to the nearest hospital emergency room.
ANCILLARY CLINIC PROVIDERS

Specialty Care provided by Ancillary Clinic Providers: Members can schedule a consultation with the below Ancillary Clinic Providers without a referral. However, some services may require Prior Authorization, such as certain DME, Physical Therapy/Occupational Therapy visits, manipulations, or procedures. Please call (800) 605-4327, ask for Member Services, and then verify if Prior Authorization is needed before scheduling an appointment for care.

If your service does require Prior Authorization, your provider will submit a Prior Authorization request to the GHC-SCW Care Management team. Most decisions occur within four to five business days. Up to 15 days are allowed for review by the GHC-SCW Care Management team and/or the GHC-SCW Chief Medical Officer.

CHIROPRACTORS

Alied Health Chiropractic Center
Provider: Jason Theobald, DC
Phone: (608) 355-4100
Address: 550 W Maple Street
Baraboo, WI 53913
Web: allhealthchiro.com

Anderson Chiropractic Clinics
Providers: Robert Anderson, DC
Christopher Anderson, DC
Traci Peterson, DC
Travis Tunn, DC
Phone: (608) 524-2616
Address: 346 Second Street
Reedsburg, WI 53959
Web: andersonchiropracticclinics.com

Bre Chiropractic
Providers: Breanna Ballweg, DC
Melanie Burkhalter, DC
Bre Chiropractic Office
Phone: (608) 356-9040
Address: 1270 Prairie Street, Lower Level
Prairie du Sac, WI 53578
Web: brechiropractic.com

Burkhalter Chiropractic
Providers: Melonie Burkhalter, DC
Ronald Burkhalter, DC
Burkhalter Chiropractic
Phone: (608) 356-3811
Address: 920 6th Avenue
Baraboo, WI 53913

Chiropractic & Health Center
Provider: Pamela Thompson, DC
Phone: (608) 356-0177
Address: 215 6th Avenue
Baraboo, WI 53913

Cody Chiropractic Wellness Center
Provider: Joseph Cody, DC
Phone: (608) 643-5000
Address: 421 Water Street, Suite 121
Prairie Du Sac, WI 53578
Web: codywellness.com

HealthSource of Baraboo
Provider: Michael Zolper, DC
HealthSource of Baraboo
Address: 154 Ash Street
Baraboo, WI 53913
Web: healthsource.com

Hohenstein Chiropractic
Provider: Randall J. Hohenstein, DC
Hohenstein Chiropractic
Phone: (608) 643-8843
Address: 707 Phillips Boulevard
Sauk City, WI 53583
Web: hohensteinchiropractic.com

Jorandby Chiropractic Office
Provider: Richard Jorandby, DC
Jorandby Chiropractic Office
Phone: (608) 524-2213
Address: 149 N Park Street
Reedsburg, WI 53959
Web: jorandbychiropractic.com

Kincaid Chiropractic
Provider: Melissa Kincaid, DC
Kincaid Chiropractic
Phone: (608) 524-1198
Address: 1104 21st Street, Suite D
Reedsburg, WI 53959
Web: kincadinchiropractic.com

Lodi Chiropractic Clinic
Provider: Joel Cooper, DC
Lodi Chiropractic Clinic
Phone: (608) 592-7040
Address: 144 S Walnut St
Lodi, WI 53555
Web: lodichiro.com

Manville Chiropractic LLC
Provider: Jo Ellen Manville, DC
Manville Chiropractic
Phone: (608) 524-1177
Address: 144 S Walnut St
Reedsburg, WI 53959
Web: manvillechiro.com

River Valley Chiropractic
Provider: Kathleen McDonald, DC
River Valley Chiropractic
Phone: (608) 585-7400
Address: 127 N Washington Street
Spring Green, WI 53588

Sauk Prairie Chiropractic
Provider: Thomas Terbilcox, DC
Sauk Prairie Chiropractic
Phone: (608) 643-4285
Address: 590 4th Street
Prairie du Sac, WI 53578
Web: spchiro.com

Allied Health Chiropractic Center
Provider: Jason Theobald, DC
Phone: (608) 355-4100
Address: 550 W Maple Street
Baraboo, WI 53913
Web: allhealthchiro.com

Anderson Chiropractic Clinics
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Christopher Anderson, DC
Traci Peterson, DC
Travis Tunn, DC
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Web: brechiropractic.com

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Prairie Du Sac, WI 53578
Web: codywellness.com

HealthSource of Baraboo
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HealthSource of Baraboo
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Baraboo, WI 53913
Web: healthsource.com

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Web: kincadinchiropractic.com

Lodi Chiropractic Clinic
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Lodi Chiropractic Clinic
Phone: (608) 592-7040
Address: 144 S Walnut St
Lodi, WI 53555
Web: lodichiro.com

Manville Chiropractic LLC
Provider: Jo Ellen Manville, DC
Manville Chiropractic
Phone: (608) 524-1177
Address: 144 S Walnut St
Reedsburg, WI 53959
Web: manvillechiro.com

River Valley Chiropractic
Provider: Kathleen McDonald, DC
River Valley Chiropractic
Phone: (608) 585-7400
Address: 127 N Washington Street
Spring Green, WI 53588

Sauk Prairie Chiropractic
Provider: Thomas Terbilcox, DC
Sauk Prairie Chiropractic
Phone: (608) 643-4285
Address: 590 4th Street
Prairie du Sac, WI 53578
Web: spchiro.com
### DURABLE MEDICAL EQUIPMENT

<table>
<thead>
<tr>
<th>Provider</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Home Health United Baraboo</td>
<td>DME (608) 355-4083</td>
<td>1111 Eightg Street, Baraboo, WI 53913</td>
<td><a href="http://homehealthunited.org">homehealthunited.org</a></td>
</tr>
<tr>
<td>Home Health United Portage</td>
<td>DME (608) 742-2538</td>
<td>2888 Village Road, Portage, WI 53901</td>
<td><a href="http://homehealthunited.org">homehealthunited.org</a></td>
</tr>
<tr>
<td>Home Health United Prairie du Sac</td>
<td>DME (608) 643-4318</td>
<td>470 Oak Street, Prairie du Sac, WI 53578</td>
<td><a href="http://homehealthunited.org">homehealthunited.org</a></td>
</tr>
<tr>
<td>Sauk County Home Care – no DME</td>
<td>(608) 355-3290</td>
<td>505 Broadway, Room 372, Baraboo, WI 53913</td>
<td><a href="http://adrcpage/helping-hands-home">helping-hands-home</a></td>
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### MENTAL HEALTH

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<th>Provider</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Apollo Psychological Services</td>
<td>(608) 524-6477</td>
<td>1900 N Dewey Avenue, Reedsburg, WI 53959</td>
<td><a href="http://ramchealth.com">ramchealth.com</a></td>
</tr>
<tr>
<td>Goodman’s Behavioral Health Clinic</td>
<td>(608) 768-4545</td>
<td>1104 21st Street, Reedsburg, WI 53959</td>
<td><a href="http://goodmansbehavioralhealth.com">goodmansbehavioralhealth.com</a></td>
</tr>
<tr>
<td>Pathway Clinic</td>
<td>(608) 643-3663</td>
<td>560 4th Street, Prairie du Sac, WI 53578</td>
<td></td>
</tr>
<tr>
<td>Pauquette Center for Psychological Services</td>
<td>(608) 356-9055</td>
<td>1002 Lincoln Avenue, Baraboo, WI 53913</td>
<td></td>
</tr>
<tr>
<td>The Psychology Clinic Inc.</td>
<td>(608) 448-2797</td>
<td>701 Ash Street, Baraboo, WI 53913</td>
<td><a href="http://co.sauk.wi.us/humanservices">co.sauk.wi.us/humanservices</a></td>
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### OPTOMETRISTS

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<tr>
<th>Provider</th>
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<tbody>
<tr>
<td>Baraboo Eye Clinic</td>
<td>(608) 356-6276</td>
<td>920 US 12, Baraboo, WI 53913</td>
<td><a href="http://baraboodellseyeclinic.com">baraboodellseyeclinic.com</a></td>
</tr>
<tr>
<td>Joe G. Prell Optometrist</td>
<td>(608) 524-4334</td>
<td>251 2nd Street, Reedsburg, WI 53959</td>
<td><a href="http://drijoeprelloptometrist.com">drijoeprelloptometrist.com</a></td>
</tr>
<tr>
<td>Spring Green Vision Center</td>
<td>(608) 588-2612</td>
<td>150 E Jefferson Street, Spring Green, WI 53588</td>
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<tr>
<td>Wisconsin Dells Eye Clinic</td>
<td>(608) 253-4593</td>
<td>130 Commerce Street, Wisconsin Dells, WI 53965</td>
<td><a href="http://baraboodellseyeclinic.com">baraboodellseyeclinic.com</a></td>
</tr>
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### PODIATRISTS*

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<th>Provider</th>
<th>Phone</th>
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<tbody>
<tr>
<td>Associated Podiatrists Prairie du Sac</td>
<td>(608) 643-7192</td>
<td>260 26th Street, Prairie du Sac, WI 53578</td>
<td></td>
</tr>
<tr>
<td>Associated Podiatrists Reedsburg</td>
<td>(800) 595-4265</td>
<td>2670 Main Street, Reedsburg, WI 53959</td>
<td></td>
</tr>
<tr>
<td>Associated Podiatrists Spring Green</td>
<td>(608) 588-7413</td>
<td>150 E Jefferson Street, Spring Green, WI 53581</td>
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* Not available to members receiving Primary Care from a Divine Savior Healthcare Clinic.

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*Group Health Cooperative of South Central Wisconsin (GHCC-SCW)*