

GET CARE

Quick Care



Your Primary Care Clinic

Your primary care clinic is your first point of contact for all your health care needs. Anytime you need medical care (except for emergencies), call your primary care clinic for an appointment or to speak with your PCP's nursing staff. Find the clinic phone number listed next to your member number on your GHC-SCW Member ID card. **Call your primary care clinic.**



Video Visit Using GHCMYChartSM

With **GHCMYChartSM** Video Visits, members can safely visit with health care providers and receive the same exceptional care experienced at a GHC-SCW clinic. Visits are set up using **GHCMYChartSM** and available for preventative and wellness visits. **Contact your clinic or log in to GHCMYChartSM to schedule.**



GHC NurseConnect

GHC-SCW nurses are here 24/7/365 to help you, guide you and get you on the path to better health fast. They can even access your medical record and get you scheduled for an appointment if you need one.

Call (608) 661-7350 or toll-free at (855) 661-7350.



virtuwell[®]

Get care anytime, anywhere with our 24/7 online clinic. Use virtuwell to get a diagnosis, treatment plan and prescription for over 60 common conditions without ever leaving home. Depending on your plan, GHC-SCW members get virtuwell visits for free.** **Visit ghcscw.com/virtuwell.**



Care
OnDemand

GHC Care OnDemand

With GHC Care OnDemand, you can access a doctor from your home, office, or on-the-go, 24/7, 365. Board-certified doctors can visit with you either by phone or secure video to help treat any non-emergency medical conditions. Visits are free for most members. Members with HSA-eligible plans must reach their deductible before visits are free.* **Go to ghccareondemand.com.**

*Restrictions or limitations apply for members with BadgerCare Plus, Medicare or HSAs.

**All GHC-SCW HMO and PPO members that reside in AZ, CA, CO, CT, IA, MI, MN, ND, NY, PA, SD, VA and WI get free virtuwell[®] visits. BadgerCare Plus and Medicare Select members cannot use virtuwell[®].

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Group Health Cooperative of South Central Wisconsin (GHC-SCW)
MK20-63-1(6.21)0



GHC-SCW Urgent Care Clinic

Urgent care is for non-life-threatening conditions that need to be treated that same day or after business hours. These conditions usually cause unusual discomfort.

Examples include:

- back pain
- ear pain
- colds and flu
- cuts, scrapes or bruises
- eye irritation
- fever
- migraine headaches
- sore throats
- simple bone fractures (not through skin)
- sprains
- skin rashes
- urinary burning

Physical therapy is available for some injuries at the GHC-SCW Urgent Care Clinic.

Call the GHC-SCW Urgent Care Clinic to schedule an appointment. Appointments are made to better serve your same-day access needs.

GHC-SCW Urgent Care Clinic at Capitol Clinic (608) 442-8100

675 W. Washington Ave.
Madison, WI 53703

Mon – Fri: 8 a.m. – 9 p.m.
Sat – Sun: 9 a.m. – 9 p.m.



Emergency Care

Emergency care is for life-threatening medical conditions (including severe symptoms) that can cause serious danger to your health.

Examples include:

- alcohol or drug overdose
- amputations or severe lacerations
- complex bone fractures (through skin)
- complications during pregnancy¹
- facial or eye trauma
- heart attack or chest pain
- knife or gunshot wounds
- loss of consciousness
- poisoning
- respiratory problems
- severe burns
- stroke

If it's not possible to go to your designated hospital, go to the nearest hospital emergency room or call 911.

¹ For complications during pregnancy, please go directly to UnityPoint Health – Meriter Hospital.