

GHC NurseConnect

Your 24/7, local nurse line.

Whether it's 5 a.m. and your baby won't stop crying, or 5 p.m. and you're not sure you'll make it to Urgent Care in time to have that unexpected rash looked at – getting sick is never convenient. That's why we make it easy for you to **get the support and care you need at any time.**



Since 2013, GHC-SCW has been offering members 24/7 access to our local nurse advice line, GHC NurseConnect.



"Members can call GHC NurseConnect whenever they have a health-related question or concern,"

commented **Sarah Garibay**, GHC-SCW Clinic Urgent Care and GHC NurseConnect Manager. "It's a direct line to experienced and local Registered Nurses who will offer advice on how to treat symptoms related to common illnesses," commented Sarah.

The nurses staffing GHC NurseConnect can also help you determine if you should see a doctor for your symptoms. "If the nurse decides you need medical attention, they can actually schedule an appointment for you during the call," said Sarah.

Sarah explains that unlike typical nurse advice lines, GHC NurseConnect is staffed by local nurses. **"The nurses who answer the GHC NurseConnect line are all GHC employees and work within our clinics."**

And that can really make all the difference. "As GHC employees, they have access to your medical records and can see your medical history as they talk with you," commented Sarah.

The nurses staffing the line can also track every detail of the call, "They document your concern and the advice they provide in your medical record, so that other members of your care team can see it," explained Sarah.

That documentation can be helpful to the patient as well. "If the nurse gives you home care advice, you can find it all on your GHCMYChartSM account," said Sarah, "That way if you have questions or forget a detail, you can look back at the information later on."

For Sarah, GHC NurseConnect is just another example of GHC-SCW's team approach to primary care.

"The nurses that staff GHC NurseConnect can really be considered an extension of your Primary Care Team," commented Sarah, "They play a big role in providing our patients access to care."

Get general care advice for:

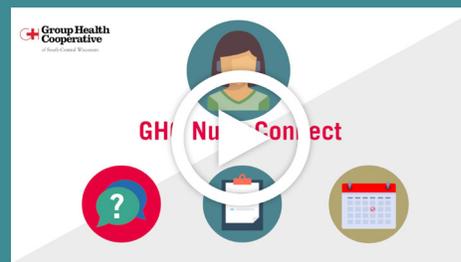
- Cough
- Cold
- Fever
- Flu
- Sore Throat
- And more!

Pick Up the Phone!

Call: (608) 661-7350
(855) 661-7350 toll-free

Learn more:

Watch the video below to learn more about GHC NurseConnect. The video is also available on [youtube.com](https://www.youtube.com).



Your GHC Resource Library



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