

**Resource list for GHC-SCW Patients
COVID-19 Response
14 February 2022**

Resources may change frequently. This list will be updated as information is received.

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United Way 2-1-1 continues to be a resource for all Dane County residents

Navigating community resources: GHC-SCW has compiled this list of community resources that is updated frequently to help members during this difficult time. This resource guide includes information on food access, financial support, transportation, health coverage, public assistance support, community agency updates and more. Please visit our [COVID-19 web page](#) for the most up-to-date information.

If you need further assistance navigating community resources, please contact the GHC-SCW Community Care Team by calling (608) 663-2952, Monday - Friday between 9am and 5pm.

COVID-19 Vaccine News

GHC-SCW is currently scheduling vaccination appointments for individuals ages 5 and up.

Use [GHCMyChart](#) or call **608-662-4914** to schedule an appointment. This COVID-19 scheduling line is open Monday – Friday, 8am to 4pm.

GHC-SCW is now scheduling **Pfizer vaccine booster** appointments for eligible members ages 16 and up and **Moderna vaccine booster** appointments for eligible members ages 18 and up.

GHC-SCW does not have the Johnson & Johnson vaccine at this time. If you are eligible for a booster of Johnson and Johnson, please visit this [website](#) to find locations that are administering the Johnson & Johnson vaccine.

To receive a booster dose, Pfizer and Moderna recipients must wait at least 6 months after receiving their original series. J&J recipients must wait at least 2 months after their initial dose of J&J.

Visit [COVID19 Vaccine Information \(ghcscw.com\)](#) for more information on COVID-19 vaccines.

Madison & Dane County Public Health

Vaccine appointments for people 5+ and boosters for people 16+ are available at all three clinics: the Arena at Alliant Energy Center, our East Washington Office, and our South Madison Office.

- Schedule an appointment [here](#)
- Or call (608) 242-6328

Free rides are available to Public Health Madison & Dane County offices for vaccination appointments.

- Call (608) 243-0420 to schedule a ride.

For Dane County residents who are homebound, we can assist with getting you vaccinated.

- Call ADRC at (608) 240-7400 for more information.

The Beacon offers a vaccine clinic for its users on Thursdays from 9am to 11am.

You may also receive the vaccine at many local pharmacies that offer free COVID-19 vaccines. These include: Costco, CVS, Hy-Vee, Pick-N-Save, Walgreens, and Walmart, among others.

The Wisconsin Department of Health Services is staffing a vaccine hotline to answer your questions. **Call (844) 684-1064 (toll-free)**. The new call center will be equipped to help individuals find vaccine locations, answer medical questions related to the COVID-19 vaccine, and assist with registration, including but not limited to using the [Wisconsin COVID-19 vaccine registry](#).

Transportation to vaccine appointments for BadgerCare Plus and Wisconsin Medicaid members

- You must be eligible for non-emergency medical transportation services (NEMT)
- You can schedule a ride as soon as you confirm you have a vaccine appointment, even if it is the same day.
- To schedule, call MTM at 866-907-1493 (TTY 711).
- Please have the following information ready:
 - Your Forward Health ID (found on your Forward Health card)
 - The address of where you will get your vaccine

As of November 1, 2021, a new company called Veyo is now arranging rides for Wisconsin Medicaid members to get to their covered health care appointments.

Members who are eligible for NEMT will continue to call the same number (866-907-1493) to schedule rides.

NewBridge offers COVID-19 vaccine transportation:

Free transportation available for Dane County older adults, 50+, who do not have a ride to get to their COVID-19 vaccine appointment. Call (608) 512-0000 Ext. 3 Monday-Friday, 8:00 am-4:00 pm. Also (608) 512-0000 Ext. 2 for Spanish or The Hmong Institute (608) 695-2773 for Hmong, Lao, Khmer, Tibetan, Nepali.

Dane CORE Program

The Dane CORE Program is a partnership between the City of Madison, Dane County, and the Tenant Resource Center to provide approximately \$15 million in federal funds for emergency rental assistance for those impacted by COVID-19. The program provides rental assistance for those who are behind on rent, reside in Dane County, are at or below 80% of area median income, and have experienced economic hardship due to COVID-19.

Receiving these funds does not affect citizenship status as they are not weighed in determination of public charge. There are no restrictions around receiving these funds based on immigration status. The TRC does not ask for or collect any information about immigration status.

Visit <https://www.tenantresourcecenter.org/> for more information and to apply.

Urban Triage and Dane County Human Services are proud to present our rental support program as part of the [Dane County CORE 2.0](#) collaboration with the City of Madison, Community Action Coalition (CAC), and Tenant Resource Center (TRC). Staff and Volunteers at Urban Triage are eager to provide exceptional customer service to our community through our stigma-free call center and in-person drop-in hours for residents who live outside of the City of Madison. Supports include rental arrears, forward rent, security deposits, and utilities. **Call 608-299-4128.**

Free COVID-19 Community Testing Sites

General information about COVID-19 tests

[The Arena at Alliant Energy Center PDF](#)

1900 Alliant Energy Center Way, Madison

Testing by appointment only. [Schedule an appointment.](#)

Hours:

- Monday, 10am-6pm
- Tuesday, 10am-6pm
- Wednesday, 10am-6pm
- Thursday, 10am-6pm
- Friday, 10am-6pm

Testing is **by appointment only** at Public Health Madison & Dane County's South Madison Office (2230 S. Park Street). [Schedule](#) an appointment.

[Click Here for Public Health Madison Dane County's Community Resource Guide](#)

Verona Community Test Site

- **Location:** 509 W. Verona Ave., next to the St. Vincent De Paul thrift store
- **Hours:** Vary.
- **People who come to get tested will self-administer the test**
 - A youtube video is provided to explain how to self-administer the test
 - Test site staff members are also available to teach people how to self-administer the test
- Appointments are not necessary, but scheduling in advance makes service faster
 - Schedule appointments via wisconsin.fulgentgenetics.com/appointment
- Free
- Testing is available for everyone

Fitchburg Family Pharmacy Test Site

- **Location:** 3050 Cahill Main, Fitchburg, WI 53711
- **Hours:** By appointment
- Pharmacy staff administer the test while you are in your car
- Schedule an appointment: <https://whatagreatpharmacy.wordpress.com/covid-testing/>
- Free

Hy-Vee Pharmacy Test Sites

- **West side pharmacy:** 675 S. Whitney Way, Madison, WI 53711
 - **Hours:** By appointment
 - Schedule an appointment online:
https://www.doineedacovid19test.com/Madison_WI_2056.html
- **East side pharmacy:** 3801 East Washington Avenue, Madison, WI 53704
 - **Hours:** By appointment
 - Schedule an appointment online:
https://www.doineedacovid19test.com/Madison_WI_2055.html

Self-administered Home Test Kit

- The home test kit is free for all Wisconsin residents
- Follow steps on website to request and administer test:
<https://www.dhs.wisconsin.gov/covid-19/collection.htm>
- Note that you must have access to Zoom videocalling to use this option

Group Health Cooperative

- GHC-SCW members can get tested at their clinic
- Medical providers will determine whether testing is appropriate for you based on your symptoms, age, and other factors.
 - These criteria may change on a day-to-day basis.
- Testing will likely not be indicated for members who are asymptomatic, have mild symptoms, or request testing solely for purposes of employment/school attendance.

Other Counties:

- Wisconsin Department of Health Services' list of COVID-19 testing sites (all counties): <https://www.dhs.wisconsin.gov/covid-19/community-testing.htm>

Mental Health/AODA Resources

SAMHSA Disaster Distress Hotline: Call 1-800-985-5990 or text **TalkWithUs** to 66746 to connect with a trained crisis counselor. Dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster. This toll-free, multilingual, and confidential crisis support service is available to all residents in the United States and its territories. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster.

NEW ALCOHOL AND DRUG USE HELPLINE FROM SAFE COMMUNITIES

A new 24/7 helpline is available for Dane County residents thinking about using alcohol and/or other substances or struggling with substance use issues during the coronavirus epidemic. For help, call **(608) 228-1278**. Calls are free. No insurance is needed. This service, sponsored by the nonprofit Safe Communities, is for previous alcohol and/or other substance users, those now in treatment or those tempted to start, and those concerned about a loved one. Callers talk confidentially with Recovery Coaches who are not professional therapists but in long-term recovery from their own alcohol or other substance use and have training in how to help others as advocates, peers and confidantes.

ADDITIONAL RESOURCES

Local recovery groups (Alcoholics Anonymous, Narcotics Anonymous, Smart Recovery) are also working to create virtual meetings to support people's recovery. Visit:

<http://aaphonemeetings.org/>
<https://www.12step-online.com/meetings/online-aa-meetings/>
<http://www.badgerlandna.org/meetings/>
<https://aamadisonwi.org/>
<https://virtual-na.org/>

Journey Mental Health Crisis Line:

(608) 280-2600

National Suicide Prevention Line:

1-800-273-TALK (8255)
1-800-SUICIDE (784-2433)
Veterans Press 1, en español oprima 2

Crisis Text Line:

Text 741741 (your message can be anything: "I need to talk", "Help")

Parental Stress Line:

Free 24/7 support for parents under stress. Available in all languages.
(800) 632-8188

For people living with mental illness seeking peer support:

Solstice House Warm Line

(608) 244-5077; soaroffice@soarcms.org

NAMI Dane County Peer Support

(608) 249-7188

<https://www.namidaneCounty.org/covid19>

Briarpatch/Youth Services: <https://youthsos.org/>

Orion Family Services: <http://www.orionfamilyservices.org/>

Family Services: <https://fsmad.org/>

Catholic Charities: <https://catholiccharitiesofmadison.org/>

Food Pantry Information

Luke House

- 310 S. Ingersoll St
- 608-256-6325
- Providing bagged meals that are distributed at the door. There are no forms or questions asked.
- Mealtimes:
 - Monday through Thursday: 11:30am-12:30pm.
 - Sunday through Thursday: 5:45pm-6:30pm.

Catholic Multicultural Center

Phone number (608) 661-3512

Address: 1862 Beld Street Madison

- Daily Free Meal
 - Weekdays 4:00 to 5:00pm
 - Weekends 11:30 am to 12:00pm
 - The meal is distributed to-go from the CMC parking lot.
- Food Pantry
 - Tuesday 2:00 to 3:30pm
 - Thursday 10:30am to 12:00pm
 - Food pantry sign-up and distribution will happen in the CMC parking lot. You will be asked to provide your name, how many people live in your household, and your full address including zip code. [Personal](#)

essentials will be distributed Tuesdays during food pantry time. Each household may receive a set of personal essentials items once a month.

- Immigration Legal Services
 - Staff continue to serve all clients, both current and new clients, by appointment only. Appointments are available for a virtual or in-person meeting. For more information or to make an appointment call 608-441-0114.
- Employment Search Assistance
 - CMC staff are offering help with finding and applying for available jobs, assistance applying for unemployment benefits, and other employment related matters.
 - Tuesday 10:00 to 1:00pm
 - Thursday 1:00 to 3:00pm
 - For assistance call Lilliam at 608-441-3257
- People in need of other forms of assistance are welcome to call us during normal business hours for help accessing other community resources, weekdays 9:00am to 5:00pm. The CMC main number is 608-661-3512.

River Food Pantry

- No hot meals or clothing distribution.
- Building is closed to the public. They provide prepacked food pantry (depending on household size) items in the parking lot.
- No senior distribution session on Wednesdays from 11:00am–1:45pm.
- We will not be providing rides on Friday market sessions. We will offer MUNCH on Friday market sessions.
- The Rivers MUNCH Truck will still be running its normal route Monday-Saturday. View the [schedule](#). **MUNCH lunches are available for children AND parents.**
- We will no longer be accepting donations of clothing or housewares. We still welcome food and hygiene product donations. View the [most-needed holiday items](#).
- **Curbside Pick-Up Hours**
 - Tuesday, Thursday & Friday from 10:00am to 3:00pm
 - Wednesday from 2:00pm to 7:00pm

Goodman Community Center

Pantry Hours:

- Tuesday 9:30am – noon
- Wednesday 6pm – 8pm
- Thursday 12:30pm – 3pm

As of August 17, 2021, the pantry is once again indoors. Every Tuesday from 1pm to 2pm, there will be curbside pick-up.

Neighborhood Dinner Meals

- Darbo/Worthington daily 3:30-4:30pm 7 days a week. On Darbo Drive across from Salvation Army's gym entrance
- Brentwood Neighborhood daily 3:30-4:30pm 7 days a week. Corner of Calypso and Trailsway

St Vincent de Paul Food Pantry

2033 Fish Hatchery Rd, Madison, WI 53713
(608) 257-0919

- Hours:
 - Monday, Tuesday and Friday 10:30-2:30
 - Thursday: 2:30-6:30
- Our current food pantry protocols include:
 - Food pantry hours remain unchanged during the weekdays, closed on Saturdays
 - Food pantry clients no longer allowed into the building to shop
 - Food packed in boxes, provided in the pantry lot, and typically loaded into vehicles.
 - An existing partnership with Second Harvest Food Bank of Southern Wisconsin and other suppliers to ensure we can continue to access food needed for the households we serve.
 - Vinny's Locker is closed until further notice. If emergency access to materials stored at Vinny's Lockers is required, please call (608) 205-8276 during daytime hours.
 - Housing Programs: Port St Vincent and Elizabeth House are still operational
 - Charitable Pharmacy is still open during the normal hours for current patients only
 - Vouchers for clothing, home goods and furniture still available
 - Diaper Bank housed at St. Vincent de Paul
 - Gloves and hand-sanitizer readily accessible to volunteers and staff, and appropriate, frequent hand-washing and related hygiene required
 - Disinfection of commonly touched areas of pantry equipment, surfaces, etc.
 - Questions and concerns may be directed to manager@svdpmadison.org or **(608) 257-0919**.

Badger Prairie Needs Network

1200 E. Verona Ave. Verona, WI 53593
(608) 848-2499

Badger Prairie Needs Network (BPNN) is now open to all in Dane County. This is a temporary expansion. Those in need of food assistance may now come twice a month. Community meals canceled for 2020. Food pantry offers curbside pick-up of prepackaged food boxes:

- Tuesdays, Fridays: 10am-12pm
- Thursdays: 11am-6:30pm
- Saturdays: 10am-12:30pm
- Closed Mondays, Wednesdays, and Sundays

New to BPNN? On your first visit, please bring original ID for each member of your household and proof of address in our service area.

Grace Episcopal Church

116 West Washington Ave
(608) 255-5147

- Offering curbside pick-up for people who call ahead and ask for items from the food pantry.
- When you call, a volunteer will take your name down and the number of people in your household.
- You can choose what items you need and if the food pantry has the items then you can come to the church and a volunteer will safely deliver the items to your car.

Food pantry hours

Tuesdays, Wednesdays, Thursdays: 1:00pm to 3:00pm
Saturdays: 10am to 12pm

Personal essentials pantry hours

1st and 3rd Saturday of each month: 10am to 12pm
A Spanish interpreter is available during this time.

Bethel Lutheran Church

Address: 312 Wisconsin Ave
Telephone number: (608) 257-3577

- The Pantry is open on Mondays, Wednesdays and Fridays from 1pm to 3pm. Guests can come directly to the pantry to choose their items.
- Call 608.257.3577 after 9am on the same day you plan to use the pantry to register.

Second Harvest

- Please check Second Harvest's Mobile Pantry schedule to view all pantry times and dates: <https://www.secondharvestmadison.org/coronavirus/local-pantry-information>
- No restrictions. Everyone in need is welcome and served. No ID necessary.

Second Harvest at Bridge Lake Point Waunona Community Center

- 9:30am
- Every Third Wednesday
- 1917 Lake Point Dr Madison WI 53713
- **Food and household staples.** Contact us at general@blwcenter.org or leave a message at 608-441-6991 to set-up your pick-up time or to request a food delivery. Text FEEDTOGO to 833-502-0256 to subscribe to updates with the most accurate meal drop-off times.
BLW in partnership with Second Harvest Foodbank of Southern Wisconsin holds a mobile food pantry where BLW distributes free food to those in need. Our food pantry is open to all! Please contact us at 608-441-6991 for an appointment to set-up your pick-up time. If you leave us a message, someone will return your call.

Lussier Community Education Center

55 S Gammon Road Madison WI 53717

- Wednesdays 7-8pm
- Saturdays 12-1pm
- Shoppers are required to provide a photo ID and proof of address
- Shoppers can visit up to 14 times per year

Middleton Outreach Ministries

3502 Parmenter Street Middleton, WI

608-836-7338

- Food Pantry shopping is not available during this time and will not be through the foreseeable future.
- Food Pantry will be distributing pre-packed boxes of food with reduced hours.
- Our Food Pantry schedule:
 - Tuesdays: 12pm - 1:30pm
 - Thursdays: 12pm - 1:30pm
 - Saturdays: 10am – 12pm
- **As there is ample supply of food available, people may pick up food as often as needed. No pre-registration is needed.**
- During this time, MOM is assisting those outside of our standard service area with emergency food needs. No one, regardless of zipcode, will be turned away.
- Mobile Food Pantries closed until further notice
- The Clothing Center is open by appointment only

- Case Management/Housing Stability by appointment only

Freedom, Inc.

- Food pantry Fridays 1pm – 4pm with pre-bagged food available for pick up at our office, located at: 2030 South Park Street, Madison, WI 53713
 - If you have questions or need assistance, email Nancy at nvuetran@freedom-inc.org or call (608) 630-8901

East Madison Community Center

- 8 Straubel Ct Madison, WI | Phone: 608-249-0861
- The East Madison Community Center provides a “pre-boxed” pantry each Tuesday for families residing in Dane County
 - Food Pantry every Tuesday 11:30am - 1:30pm
 - Walk-up, Drive-up.
- Weekday Pantry- Currently not open due to COVID-19
 - Emergency food items are available for adults to take as needed each day in the Center’s entryway. Items vary daily and may include canned goods, fresh fruits and vegetables, bread, and refrigerated foods like yogurt and milk.

First United Methodist Church

- We operate our food pantry in partnership with The Emergency Food Assistance Program (TEFAP). Households are eligible to receive food if the total gross income for the household does not exceed 185% of the federal poverty level. Eligibility is based on self-declared income.
- Households may shop at our food pantry up to once a week. Registration takes place during food pantry hours (no call ahead reservations).
- Call 608-256-9061 to confirm the schedule.

Allied Food Pantry

- 4619 Jenewein Road
- Providing prepackaged bags of food out of their backdoor.
- Wednesdays from 10:00 am to 12:00 pm and 6:00pm to 7:30 pm.
- Eligibility: Must live in 53711, 53713 or 53719 ZIP code
- Can use pantry once per four weeks
- Must bring identification for all family members in your household.

Mt. Zion's Food Pantry

2029 Fisher St. Remains open.

Call Mariam Sullins if you have questions at 608-332-2814.

Hours of operations are:

- 3rd Monday of the month from 10:00am - 12:00pm.
- 2nd and 4th Tuesdays 4:00pm - 6:00pm.

NewBridge Meal Sites

Reservations are **required** at most congregate nutrition sites **except** at the Hy-Vee Market Grille restaurants and Goodman Community Center. All reservations are due on Thursday at 10:00 am one week prior. See phone numbers below.

How do I reserve a meal and transportation?

- Messiah Lutheran Church and HyVee East — Contact Kristen (608) 512-0000, Ext. 2001
- Goodman Community Center — Contact Gayle (608) 241-1574 Ext. 8087
- All Other Sites — Contact Candice (608) 512-0000, Ext. 4006.
 - Beth Israel Center
 - Good Shepherd Lutheran Church
 - HyVee West
 - Madison Senior Center
 - Romnes Apartments
 - Warner Park Recreation Center

Financial Resources

Latinx Consortium for Action COVID-19 Emergency Relief Fund

- The fund will prioritize funding emergency relief for our most vulnerable populations: undocumented Latinx workers and small immigrant-owned businesses.
- If you live in Dane County, and don't have a work permit/not eligible to receive government and unemployment benefits (undocumented status), are a business owner with ITIN, and have experienced income reductions or lost employment due to the COVID-19 pandemic, you are eligible for this fund.
- For more information or to apply or donate: <http://www.micentro.org/lca-covid-19-relief.html>