# BETTER TOGETHER HMO

## BEST-IN-CLASS PRIMARY CARE + COST SAVINGS

Introducing the Better Together HMO, an insurance product from Group Health Cooperative of South Central Wisconsin (GHC-SCW).

Individual and Family Members with primary residence in Dane County will be required to choose a provider at a GHC-SCW Clinic through the Better Together HMO. UW Health and Unity-Point Meriter Primary Care Providers are not part of the Better Together HMO.

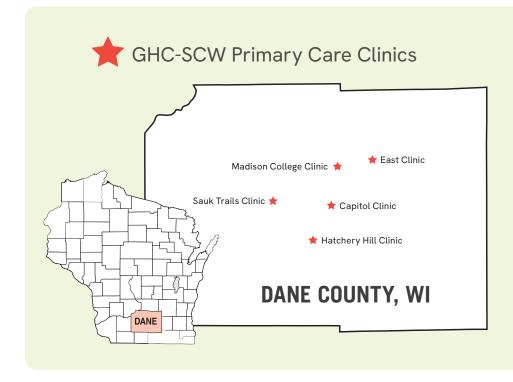
The Better Together HMO gives individuals access to their choice of our five full-service, high-quality GHC-SCW primary care clinics in and around Madison, plus access to specialty care close to home through our world-class specialty partners at UW Health Hospitals and clinics and UnityPoint Health - Meriter Hospital and clinics.

Best of all, GHC-SCW offers an exclusive discount for using our exceptional network of primary care clinics.

Call member services at (608) 828-4853 to see if The Better Together HMO is right for you.

Visit **ghcscw.com** and click on "Find a Provider" to search our exceptional GHC-SCW Primary Care Providers located in our five primary care clinics:

If you live in
Dane County, you
must choose the
Better Together
HMO and pick
a Primary Care
Provider (PCP)
at a GHC-SCW
Primary Care
Clinic



- Capitol Clinic (including appointment based Urgent Care)
  675 W. Washington Ave., Madison
- East Clinic
  5249 E. Terrace Dr., Madison
- Hatchery Hill Clinic 3051 Cahill Main, Fitchburg
- Madison College Community Clinic 1705 Hoffman St., Madison
- Sauk Trails Clinic
  8202 Excelsior Dr., Madison



Group Health Cooperative



# Benefits of Choosing GHC-SCW Primary Care

### Care When You Need It

We will always work with you to get you seen as soon as possible in the most convenient way for you. That might be an appointment with a provider on your care team, a same-day appointment at our Capitol Clinic Urgent Care or even a virtual visit.

### GHC Experience Guarantee SM

If your experience at a GHC-SCW clinic doesn't meet your expectations, you can tell us about it, and at your request, we'll refund out-of-pocket costs associated with your visit. It's just one way we show our commitment to exceptional primary care.

### LGBTQIA+ Primary Care

Everyone deserves to receive care in an environment that is both safe and empowering. Choose from our PCPs, including those who have knowledge or special training in LGBTQIA+ primary care or who have self-identified as providing culturally sensitive and frequent care to LGBTQIA+ members.



# Frequently Asked Questions

### What is the Better Together HMO?

The Better Together HMO offers high-quality primary care clinics and providers from GHC-SCW as the exclusive choice for primary care. Specialty care will continue to be offered through UW Health Hospitals and clinics and UnityPoint Health - Meriter Hospital and clinics.

### What does this mean for a member who selects the Better Together HMO?

Members must select a GHC-SCW Primary Care Provider (PCP). Members will not be able to choose a PCP in the broader Partners HMO (which includes Access Community Health Centers, UW Health Clinics and UnityPoint Health - Meriter Clinics).

Can a Better Together HMO member with family coverage choose providers outside of the GHC-SCW clinics?

No. The Better Together HMO offers primary care solely through GHC-SCW clinics and PCPs.

#### Which specialists can Better Together HMO member ssee?

For specialty care outside of GHC-SCW-owned clinics, members in the Better Together HMO will have access to specialty care through UW Health Hospitals and specialists and UnityPoint Health - Meriter Hospital and specialists. Additional facilities and specialises are available with an approved Prior Authorization.

#### What hospitals are available to Better Together HMO members?

Members must receive care at UW Health Hospitals or UnityPoint Health - Meriter Hospital.



