Quick Reference Card in Back

Group Health Cooperative of South Central Wisconsin

2019 State of Wisconsin Group Health Insurance Program

BETTER TOGETHER℠

Group Health Cooperative
of South Central Wisconsin

ghcscw.com

Group Health Cooperative of South Central Wisconsin (GHC-SCW)
MK18-86-0(8.18)O

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About This Provider Directory

This Provider Directory is accurate at the time of printing. Find the most current information about our wide selection of care providers online.

1) Visit **ghcscw.com**.
2) Select the "Search for a Clinic or Provider" button.
3) Search by clinic and other criteria.

Need help selecting a Primary Care Provider (PCP)? Call (608) 828-4853 or toll-free at (800) 605-4327 and request Member Services.

For complete details about what is covered under your GHC-SCW Plan, please refer to your Member Benefits Summary, Member Certificate and Plan Amendments, contact your employer or call Member Services.

Interpreter Services

Interpreter services are provided at no charge to you. GHC-SCW does not discriminate on the basis of disability in the provision of programs, services or activities. If you need this printed material interpreted, in an alternative format or need assistance in using any of our services, please contact Member Services at (608) 828-4853 or toll-free at (800) 605-4327.

ESPAÑOL
Si necesita ayuda para traducir o entender este texto, por favor llame al telefono (608) 828-4853 o, sin cargo, al (800) 605-4327, y solicite hablar con el Departmento de Servicios Miembros.

HMOOB
Kev Pab Cuam Txhais Lusyuav muaj pab pub dawb rau koj. Xav tau phau txhais ua lwm hom lus los sis kom nkag siab no, thov hu (608) 663-2940.

GHC-SCW complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. If you need this printed material interpreted or in an alternative format, or need assistance in using any of our services, contact GHC-SCW Member Services at (608) 828-4853; TDD (608) 828-4815.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al, (608) 828-4853; TDD (608) 828-4815.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (608) 828-4853; TDD (608) 828-4815.

Welcome New Members!

Thank you for choosing Group Health Cooperative of South Central Wisconsin (GHC-SCW)! We pride ourselves on meeting your health care and health insurance needs. **To get the best care possible, we encourage you to take these quick steps!**

1

Activate your online GHCMyChart℠ account.

Schedule appointments, refill your prescriptions, view select test results and more! Visit **ghcscw.com/ghcmychart** and select, "Register & Activate" at the top of the page to get started.
Learn more on page 10.

2

Transition your care.

If you're coming to us from a different health care organization, we want to help make your transition as seamless as possible. You'll want to transfer existing:

- Medical records so we can better understand your medical history.
- Specialty care treatment so we can help provide continuity of your care.
- Medications so we can help you avoid gaps in your medication regimen.
- Complete Transition of Care form.

3

Choose your Primary Care Provider (PCP).

PCPs are listed in this Provider Directory. You have the right to choose any PCP who is available to accept you or your family members.
See page 5 for details about choosing a PCP.

4

Schedule an appointment.

After choosing a PCP, you may want to schedule an introductory visit. You don't need to be sick to schedule an introduction — we look forward to meeting you!

An out-of-pocket expense may apply to your visit depending on your insurance plan.

Connect With Us

Member Services — We Are Your Resource

- Get answers to your insurance benefit questions.
- Learn about what health care services are covered with your insurance plan.
- Order or replace your GHC-SCW ID cards.

Call: (608) 828-4853 or toll-free at (800) 605-4327 and request Member Services.

Click: Visit **ghcscw.com** and select "Contact" on the upper left corner of the page.

Primary Care Clinic — A Starting Point for Your Care

- Receive routine care from a PCP.
- Have your specialty needs coordinated by a team of experts.
- Receive support to manage an ongoing illness or injury.

Call: For a complete list of primary care clinic phone numbers, see the Reference Card on the back cover.

Click: Log in to your GHCMyChart℠ account and select "Messaging" then "Message Center" to send a message to your primary care clinic.

GHC NurseConnect — Your 24/7 Nurse Advice Line

- Get general care advice for a cough, cold, fever, flu, sore throat and more.
- Address your health-related concerns with a Registered Nurse (RN).
- Get out-of-area care for temporary illnesses or injuries.

Call: (608) 661-7350 or toll-free at (855) 661-7350

virtuwell® — Your 24/7 Online Clinic

- Get better faster and save a trip to the clinic.
- Get a diagnosis, treatment plan and even a prescription in just a few minutes.
- Receive three visits for free per year, depending on your insurance plan.

Click: Visit **ghcscw.com/virtuwell** to get started (HDHP plan members must meet their deductible before receiving their three virtuwell visits).

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

GET CARE

Primary Care

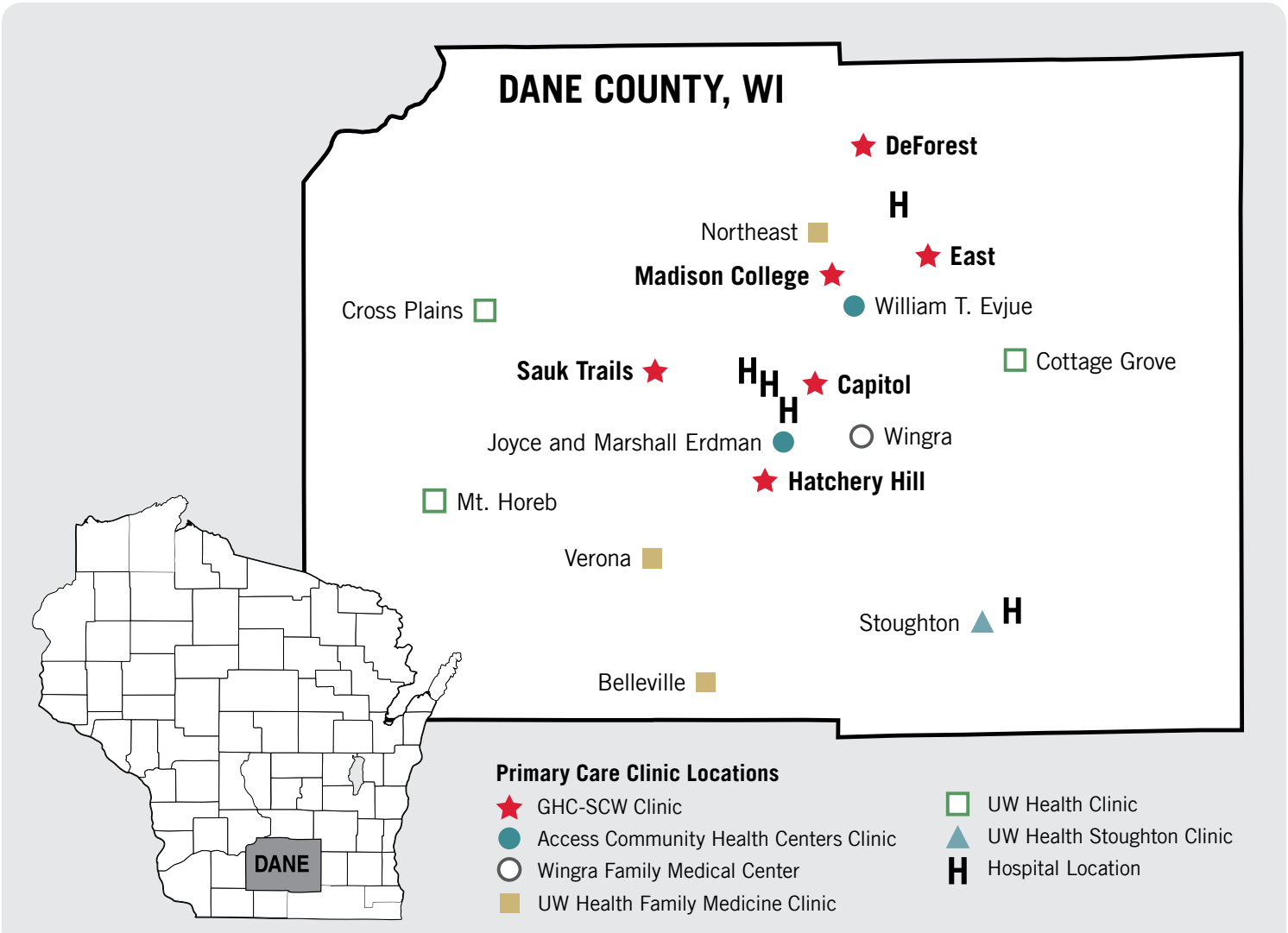
The key to optimal health is forming a partnership with a Primary Care Provider (PCP). By understanding your needs and medical history, your PCP can best care for you.

Your PCP can:

- Treat a wide variety of health care needs and provide preventive care.
- Help you manage an illness or injury.
- Coordinate your care with Specialty Care Providers.

Your primary care clinic choice determines where you go for health care services, including specialty care, urgent care and emergency care.
See pages 8–9.

Find exceptional PCPs in primary care clinics throughout Dane County:



GHC-SCW does not specifically use individual quality metrics, member experience, cost-related measures or patient safety related measures as criteria to influence the selection of practitioners or hospitals that participate in its Marketplace plans.

GET CARE

Primary Care

Tips for choosing a Primary Care Provider (PCP)

It's important to choose a PCP who meets your needs and can be a source of trust.

Here are some tips:

- Think about your health goals.
- Think about your preferences for: your PCP's gender, location and their medical interests.
- Learn more about your PCP options on pages 12–18 in this Provider Directory and online at **ghcscw.com** when you select the "Search for a Clinic or Provider" button.
- Your PCP determines your network for care. See pages 8–9 for details.

You may change your PCP and primary clinic location within your network at any time.

Visit **ghcscw.com** to view details about PCPs online, including their medical background, education, languages spoken and more.

Areas of Practice:

PCPs generally focus on different medical areas of practice for different life stages:

- **Family Medicine** focuses on health care for the entire family, with an emphasis on care for all ages.
- **Family Medicine with Obstetrics** focuses on health care for the entire family, with an emphasis on delivering babies.
- **Internal Medicine** focuses on adult medicine and complex health care. Older adults may prefer Internal Medicine because of its focus on the interrelated systems of the body and how they are affected by illness.
- **Pediatrics** focuses on childhood medicine and health care (including preventive care). A pediatric PCP may be ideal for children ages 19 or younger.

To Select a PCP

Log in to your GHCMyChart℠ account and select "Messaging" then "Message Center." Then select "Contact Customer Service" on the right-hand side of the page.

Call your primary care clinic to discuss your options and to select a PCP.

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

GET CARE

Quick Care

Your Primary Care Clinic

Your primary care clinic is your first point of contact for all your health care needs. Anytime you need medical care (except for emergencies), call your primary care clinic for an appointment that meets your needs or to speak with your PCP's nursing staff. Find the Reference Card on the back cover of this directory for clinic phone numbers and hours.

By Phone — GHC NurseConnect

GHC NurseConnect is your 24/7 nurse advice line when you need general care advice over the phone. We're also here to help you when you think you need medical care and you're not sure what to do.
Call (608) 661-7350 or toll-free at (855) 661-7350.

Emergency Care

Emergency care is for life-threatening medical conditions (including severe symptoms) that can cause serious danger to your health.

Examples include:

- alcohol or drug overdose
- amputations or severe lacerations
- complex bone fractures (through skin)
- complications during pregnancy[1]
- facial or eye trauma
- heart attack/chest pain
- knife/gunshot wounds
- loss of consciousness
- poisoning
- respiratory problems
- severe burns
- stroke

If it's not possible to go to your designated hospital (see pages 8–9), go to the nearest hospital emergency room or call 911.

[1] *For complications during pregnancy, please go directly to UnityPoint Health - Meriter Hospital.*

GHC-SCW Urgent Care Clinic

Urgent care is for non-life-threatening conditions that need to be treated that same day or after business hours. These conditions usually cause unusual discomfort.

Examples include:

- back pain
- ear pain
- cold and flu
- cuts, scrapes or bruises
- eye irritation
- fever
- migraine headaches
- sore throats
- simple bone fractures (not through skin)
- sprains
- skin rashes
- urinary burning

Physical therapy is available for some injuries at the GHC-SCW Urgent Care Clinic.

Call the GHC-SCW Urgent Care Clinic to schedule an appointment. Appointments are made to better serve your same-day access needs.

GHC-SCW Urgent Care Clinic at Capitol Clinic
(608) 442-8100
675 W. Washington Ave.
Madison, WI 53703

Mon – Fri: 8 a.m. – 9 p.m.
Sat – Sun: 9 a.m. – 9 p.m.

GET CARE

Pharmacy

- Check your GHC-SCW Benefits Summary to see if prescription drugs are a covered benefit under your health insurance plan.
- Always present your GHC-SCW member ID card to your pharmacy.
- Navitus Health Solutions administers the pharmacy benefit for participants covered under the State of Wisconsin Group Health Insurance Program. GHC-SCW clinic pharmacies are approved Navitus providers and may be used for your prescription needs. For more information, contact Navitus at (866) 333-2757 or visit **navitus.com**.

Fill Your Prescription

Call Your Pharmacy
See right for GHC-SCW pharmacies phone numbers and hours.

Online
Log in to your GHCMyChart℠ account and select, "Refill Medications" under "Quick Links" to order through GHC-SCW pharmacies.

Learn More
Visit **ghcscw.com** and select, "Pharmacy" under the "Health Care" tab at the top of the page to review the GHC-SCW Formulary, search by zip code for GHC-SCW-participating pharmacies and more.

New Member Courtesy Refill

Existing prescriptions may be temporarily honored, which gives you time to make an appointment with your Primary Care Provider (PCP).

- Bring your prescription bottle to any GHC-SCW clinic pharmacy and we will contact your existing pharmacy to transfer the prescription. If you are taking a medication that is not covered by GHC-SCW (non-formulary), contact GHC-SCW Pharmacy Administration or discuss it with your PCP.
- For first-time appointments, simply bring a medication list or existing medications to your GHC-SCW appointment.

Prescription drugs administered during a GHC-SCW-approved hospitalization: coverage will be subject to your plan's Benefits for Inpatient/Outpatient Hospital Services. Please refer to your GHC-SCW Benefits Summary and Member Certificate for details.

Members at GHC-SCW have access to the full Navitus network.

Locations, Phone Numbers & Hours

Capitol Clinic
(608) 257-9732
675 W. Washington Ave.
Madison, WI 53703
Mon – Fri: 8 a.m. – 7 p.m.
Sat – Sun: 9 a.m. – 5 p.m.

Hatchery Hill Clinic
(608) 661-7242
3051 Cahill Main
Fitchburg, WI 53711
Mon, Wed – Fri: 8 a.m. – 6 p.m.
Tue: 8 a.m. – 7 p.m.

Sauk Trails Clinic
(608) 257-4869
8202 Excelsior Dr.
Madison, WI 53717
Mon: 8 a.m. – 7 p.m.
Tue – Fri: 8 a.m. – 6 p.m.

Pharmacy Administration
(608) 828-4811 or
(800) 605-4327, ext. 4811
Mon – Fri: 8 a.m. – 5 p.m.

For more information about our pharmacy services, visit **ghcscw.com** and select, "Pharmacy" under the "Health Care" tab at the top of the page.

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Find Your Primary Care Clinic

Follow the colored line from your primary care clinic to see where to go for health services.

GHC-SCW Clinics (GHC)
Capitol Clinic, East Clinic, DeForest Clinic, Hatchery Hill Clinic, Madison College Community Clinic, Sauk Trails Clinic

Access Community Health Centers Clinics (ACH)
Joyce and Marshall Erdman Clinic, William T. Evjue Clinic

UW Health Clinics (UW)
Cottage Grove Clinic, Cross Plains Clinic, Mt. Horeb Clinic

UW Health Family Medicine Clinics (UWFM)
Belleville Clinic, Northeast Family Medical Center, Verona Clinic

Access Community Health Centers Clinic (WFM)
Wingra Family Medical Center

UW Health Stoughton Clinic (UWS)

Specialty and Ancillary Services at GHC-SCW

The following should be received at GHC-SCW-owned clinics: chiropractic services, clinical health education, complementary medicine, dermatology[1], eye care, mental health, occupational therapy, physical therapy, podiatry and sports medicine.[1] Services vary by clinic location and not all services are offered at each location. If available, you may receive these specialty and ancillary services from your assigned primary care clinic.

GHC-SCW Capitol Clinic
(608) 257-9700
675 W. Washington Ave., Madison, WI 53703

Capitol Regent Mental Health Clinic
(608) 441-3290
700 Regent St., Suite 302, Madison, WI 53703

Complementary Medicine Central Clinic
(608) 662-5090
740 Regent St., Suite 106, Madison, WI 53703

GHC-SCW East Clinic
(608) 222-9777
5249 E. Terrace Dr., Madison, WI 53718

GHC-SCW Hatchery Hill Clinic
(608) 661-7200
3051 Cahill Main, Fitchburg, WI 53711

GHC-SCW Madison College Community Clinic
(608) 441-3220
Madison College Health Education Center - Truax Campus
1705 Hoffman St., Madison, WI 53704

Princeton Club West PT/OT Clinic
(608) 662-5060
Princeton Club West
8054 Watts Rd., Madison, WI 53719

GHC-SCW Sauk Trails Clinic
(608) 831-1766
8202 Excelsior Dr., Madison, WI 53717

[1] *Sports medicine and dermatology are only available to members who are assigned to a GHC-SCW-owned primary care clinic.*

Specialty Care Outside of GHC-SCW Clinics

Specialty care outside of GHC-SCW Clinics must be provided by contracted providers at University Hospital and Clinics and UW Health Clinics.

Urgent Care

GHC-SCW Urgent Care Clinic
(608) 442-8100
675 W. Washington Ave.
Madison, WI 53703

GHC-SCW Urgent Care Clinic
(608) 442-8100
675 W. Washington Ave.
Madison, WI 53703

Stoughton Hospital - Urgent Care
(608) 873-6611
900 Ridge St.
Stoughton, WI 53589

Stoughton Hospital - Urgent Care
(608) 835-5373
900 Janesville St.
Oregon, WI 53575

Emergency Care & Inpatient Care

Inpatient labor and delivery care must be received at UnityPoint Health - Meriter Hospital.

University Hospital and Clinics
(608) 263-6400
600 Highland Ave.
Madison, WI 53792

UW Health at The American Center
(608) 440-6400
4602 Eastpark Blvd.
Madison, WI 53718

UnityPoint Health - Meriter Hospital
(608) 417-6000
202 S. Park St.
Madison, WI 53715

UnityPoint Health - Meriter Hospital Inpatient Labor & Delivery
(608) 417-6000
202 S. Park St.
Madison, WI 53715

Stoughton Hospital
(608) 873-2264
900 Ridge St.
Stoughton, WI 53589

University Hospital and Clinics
(608) 263-6400
600 Highland Ave.
Madison, WI 53792

UW Health at The American Center
(608) 440-6400
4602 Eastpark Blvd.
Madison, WI 53718

UnityPoint Health - Meriter Hospital
(608) 417-6000
202 S. Park St.
Madison, WI 53715

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Group Health Cooperative of South Central Wisconsin

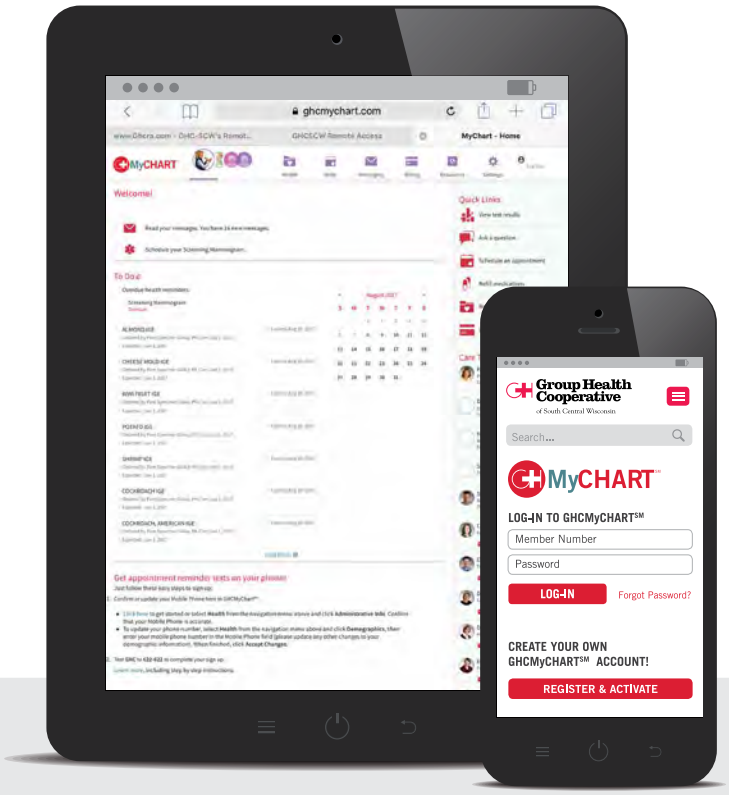
GHCMyChart℠

Manage your health online, 365 days a year!

MyCHART℠

At GHC-SCW, we believe that you and your provider should collaborate on your health care... before, during and after your visit.

With a GHCMyChart℠ account, you and your provider can manage your health online, 365 days a year.



GHCMyChart℠ Features[1]

- **Message** your provider.
- **Schedule** appointments online.
- **View** select test results, immunization records and health summaries.
- **Refill** medications.
- **View and pay** your bill.
- **Connect** to your children's medical and insurance information with GHCFamilyChart.
- **And much more!**

Activate your Account

1. Visit **ghcscw.com/ghcmychart** and select "Register & Activate."
2. Select "Request a Code Now!" and complete the form to receive an activation code via email.
3. Return to **ghcscw.com/ghcmychart**, select "Register & Activate" and follow the prompts.

Get the App

View appointments, message your provider, get test results and more — all from your smartphone. Just search and download the **MyChart** app at no cost to you.

To use the MyChart app on your smartphone, you must first create your online GHCMyChart℠ account. Standard data rates from your phone provider apply.

MyChart is a registered trademark of Epic System Corporation. GHCMyChart is a registered service mark of GHC-SCW. WebMD is a registered trademark of WebMD Health Services Group. Apple and iPhone are registered trademarks of Apple Inc.

[1] Features listed are available to members who receive care at Capitol, DeForest, East, Hatchery Hill, Madison College Community and Sauk Trails Clinics. Members who receive care at other clinics may have fewer features available. Members must be at least 18 years old to create an account.

CARE TEAMS AT GHC-SCW

Care Teams Work Together for a Better You

When you're a member at a GHC-SCW primary care clinic, you're part of a whole team — a care team of expert doctors, nurses and others who spend time connecting with you. Each person on the care team helps coordinate your care so you get the right care, in the right place and at the right time.

Care Team in Action

To ensure your needs are met in a timely manner, even if your Primary Care Provider (PCP) is unavailable, others on your care team will:

- Respond to phone and GHCMyChart℠ messages.
- Respond to lab test results.
- Respond to medication refills and change requests.
- Guide you through the pros and cons of medical treatments and procedures.

See our PCPs and their care teams listed on **pages 12–18**.

	Description	Role	Includes
You	The key decision-maker for your health.	• Take control of your health. • Inform the care team about your health care needs. • Make important and informed health choices.	• You
Primary Care Provider (PCP)	An expert advocate who cares about you.	• Point-person for all of your care. • Provides a range of primary care services. • Connects you to specialty care. • Helps educate and empower you for better health.	• Physician (MD/DO) • Certified Physician Assistant (PA-C) • Advanced Practice Nurse Prescriber (APNP)
Registered Nurse (RN) Coordinator	A professional guide for your health care.	• Answers ongoing health-related questions. • Provides health education. • Guides you through the health care system (hospitals, specialty clinics, etc.).	• Registered Nurse (RN)
Complex Case Manager	A helping hand during complex times of need.	• Helps you with hospitalization needs. • Organizes care among health care providers. • Guides follow-up care for complex needs.	• Registered Nurse (RN) • Clinical Social Worker (CSW)
Care Team Specialist (CTS)	A trained, caring professional to serve your needs.	• Assists with member communication. • Gathers information about your health. • Supports the PCP during a visit.	• Licensed Practical Nurse (LPN) • Certified Medical Assistant (CMA)
Behavioral Health Consultant	A collaborative partner helping your body, mind and behavior.	• Improves coping with physical illness and stress. • Helps with anxiety and depression. • Provides support with health behaviors. • Promotes overall health.	• Clinical Social Worker (LCSW) • Psychologist (PhD/PsyD)
Pharmacist	A knowledgeable professional for your medication needs.	• Provides medication consultations. • Explains medication information. • Collaborates with care team to provide medication therapy reviews.	• Pharmacists

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

WHERE TO GO FOR CARE...

GHC-SCW Primary Care Clinics

Primary Care	Primary care services, including lab and radiology, must be received at Capitol Clinic, DeForest Clinic, East Clinic, Hatchery Hill Clinic, Madison College Community Clinic or Sauk Trails Clinic.
Specialty and Ancillary Services at GHC-SCW Clinics	Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, dermatology, eye care, mental health, occupational therapy, physical therapy, podiatry and sports medicine.
Specialty Care Outside of GHC-SCW Clinics	Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics (special cases only).
Urgent and Emergency Care	See pages 8–9.
Inpatient Care	Care must be received at University Hospital and Clinics or UnityPoint Health - Meriter Hospital.
Inpatient Labor & Delivery Care	Care must be received at UnityPoint Health - Meriter Hospital.

Capitol Clinic

Primary care services, specialty and ancillary services, urgent care services and pharmacy

Phone: (608) 257-9700

Location: 675 W. Washington Ave., Madison, WI 53703

Hours: Mon, Tues, Thu: 8 a.m. – 7 p.m.
Wed, Fri: 8 a.m. – 5 p.m.

Aspen Care Team Primary Care Providers

Mary McNicholas, CNM, APNP
Family Medicine

Elizabeth Schaefer, MD
Family Medicine with Obstetrics

Clare Shinners, PA-C
Family Medicine

Stephanie Skladzien, MD
Family Medicine with Obstetrics

Apple Care Team Primary Care Providers

Alison Craig, MD
Pediatrics

Ashley Przybilla, MD
Pediatrics

Carolyn Rank, MD
Pediatrics

Francesca Vash, APNP
Pediatrics

Capitol Clinic (continued)

Birch Care Team Primary Care Providers

David Eckerle, MD
Internal Medicine

Jack Hayes, PA-C
Family Medicine

John Perry, PA-C
Family Medicine

Holly Schmidt, APNP
Family Medicine

Deborah Williams, MD
Internal Medicine

Cypress Care Team Primary Care Providers

Kyoko Felland, PA-C
Family Medicine

Beth Lucht, PA-C
Family Medicine

Robert Matthew, MD
Family Medicine

David Vogt, APNP
Family Medicine

Elderberry Care Team Primary Care Providers

Rebecca Bull, MD
Family Medicine with Obstetrics

Mary McNicholas, CNM, APNP
Family Medicine

Sarah Spolum, PA-C
Family Medicine

Monica Vohmann, MD
Family Medicine with Obstetrics

Patricia Witte, MD
Family Medicine

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Capitol Clinic (continued)

Urgent Care Providers

If you need medical care after hours, call the GHC-SCW urgent care clinic at (608) 442-8100 to schedule an appointment. Our urgent care providers will be there for you in your time of need. *Most urgent care providers may not be selected as a primary care provider.*

Kayla Hagen, PA

Pam Heilman, MD

Erin Honig, MD

Kaitlin Kraft, PA

David Kwon, DO

Elizabeth Lucht, PA-C, LCSW

Daniel Riethmiller, MD

Daniel Shapiro, PA-C

Bonnie Sommers-Olson, APNP

Amy Wagner, PA-C, MPAS

Madison College Community Clinic

Primary care services and specialty and ancillary services

Phone: (608) 441-3220

Location: Madison College Health Education Center - Truax Campus
1705 Hoffman St., Madison, WI 53704

Hours: Mon – Fri: 7:30 a.m. – 5 p.m.

Madison College Community Clinic Care Team Primary Care Providers

Trenell Darby, APNP
Family Medicine

Nancy Deaton, MD
Family Medicine

Holly Schmidt, APNP
Family Medicine

DeForest Clinic

Primary care services and ancillary services

Phone: (608) 846-4787

Location: 815 S. Main St.
DeForest, WI 53532

Hours: Mon – Fri: 8 a.m. – 4:30 p.m.

DeForest Care Team Primary Care Providers

Robert Edwards, MD
Family Medicine

Julie Vander Werff, PA-C
Family Medicine

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Group Health Cooperative
of South Central Wisconsin

East Clinic

Primary care services and specialty and ancillary services

Phone: (608) 222-9777

Location: 5249 E. Terrace Dr.
Madison, WI 53718

Hours: Mon: 8 a.m. – 7 p.m.
Tue – Fri: 8 a.m. – 5 p.m.

Cherry Care Team Primary Care Providers

Renee Burk, MD
Pediatrics

Trenell Darby, APNP
Family Medicine

Andrew Lewandowski, MD
Pediatrics

George Leydon, DO
Family Medicine

Marilee Thoresen, PA-C
Family Medicine

Julie Vander Werff, PA-C
Family Medicine

Willow Care Team Primary Care Providers

Marcia Bolles, PA-C
Family Medicine

Judy Chang, MD
Internal Medicine

Mary Evenson, PA-C
Family Medicine

Amanjeet (Amy) Kaleka, MD
Family Medicine with Obstetrics

Allison Philipps, APNP
Family Medicine

Ira Segal, MD
Family Medicine

Hatchery Hill Clinic

Primary care services and specialty and ancillary services and pharmacy

Phone: (608) 661-7200

Location: 3051 Cahill Main
Fitchburg, WI 53711

Hours:

Mon, Wed – Fri:	8 a.m. – 5 p.m.
Tue:	8 a.m. – 7 p.m.

Oak Care Team Primary Care Providers

Carol Ballweg, APNP
Family Medicine

Jason Hampton, MD
Family Medicine
with Obstetrics

Eric Hilquist, MD
Family Medicine with Obstetrics
(and Sports Medicine)

Stephen Lo, MD
Pediatrics

Katie True, APNP
Family Medicine

Maple Care Team Primary Care Providers

Steve Almasi, MD
Family Medicine
(and Sports Medicine)

Jon Bohman, PA-C
Family Medicine

Nathan Hayes, DO
Family Medicine

L. Nisha Rajagopalan, MD
Internal Medicine

Elisabeth Zgraggen, APNP
Family Medicine

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Sauk Trails Clinic

Primary care services and specialty and ancillary services and pharmacy

Phone: (608) 831-1766

Location: 8202 Excelsior Dr.
Madison, WI 53717

Hours: Mon: 8 a.m. – 7 p.m.
Tue – Fri: 8 a.m. – 5 p.m.

Magnolia Care Team Primary Care Providers

Crystal Frohmader, PA-C
Family Medicine

Claudiu Gherlan, MD
Internal Medicine/Geriatrics

Chris Kastman, MD
Family Medicine with Obstetrics

Ann Stein, MD
Family Medicine

Erin Trost, MD
Family Medicine

Sassafras Care Team Primary Care Providers

Kari Gordon, MD
Pediatrics

Robert Luchsinger, DO
Pediatrics

Renee Schutte, PA-C
Family Medicine

Mary Anne Urtes, MD
Family Medicine

Megan Weimer, APNP
Family Medicine

WHERE TO GO FOR CARE...

Access Community Health Centers Primary Care Clinics

Primary Care	Primary care services, including lab and radiology, must be received at Joyce and Marshall Erdman Clinic or William T. Evjue Clinic.
Specialty and Ancillary Services at GHC-SCW Clinics	Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, eye care, mental health, occupational therapy, physical therapy and podiatry. If available, you may receive care for these services from your assigned primary care clinic.
Specialty Care Outside of GHC-SCW Clinics	Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics (special cases only).
Urgent and Emergency Care	See pages 8–9.
Inpatient Care	Care must be received at University Hospital and Clinics or UnityPoint Health - Meriter Hospital.
Inpatient Labor & Delivery Care	Care must be received at UnityPoint Health - Meriter Hospital.

Joyce and Marshall Erdman Clinic

Phone: (608) 443-5480

Location: 2202 S. Park St.
Madison, WI 53713

Hours: Mon – Thu: 8 a.m. – 5 p.m.
Fri.: 7 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
Ixchel Alvarez, DO
Suhani Bora, MD
Joe Eichenseher, MD
Kevin Fehr, MD
Ken Loving, MD
Anna Nobozny, APNP
Sarah Rowe, APNP

William T. Evjue Clinic

Phone: (608) 443-5480

Location: 3434 E. Washington Ave.,
Madison, WI 53704

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
Carey Dachik, PA
Nancy Pandhi, MD
Elizabeth Poi, MD
Walker Shapiro, MD
Julie Weiser, MD
Alexander Young, MD

Pediatrics
James Omohundro, MD

Wingra Family Medical Center

Phone: (608) 263-3111

Location: 1102 S. Park St.
Madison, WI 53715

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
Randall Brown, MD
Jessica Dalby, MD
Joel Hill, PA-C
Jonas Lee, MD
Stacy Leidel, APNP
Andrea Martonffy, MD
Jonathan Temte, MD, PhD
Jennifer Terasa, PA-C
Angela Vitcenda, PA-C

Family Medicine with Obstetrics
Lee Dresang, MD
Beth Potter, MD
Kirsten Rindfleisch, MD
Patricia Tellez-Giron, MD

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Group Health Cooperative of South Central Wisconsin

WHERE TO GO FOR CARE...

UW Health Family Medicine Primary Care Clinics

Primary Care	Primary care services, including lab and radiology, must be received at Belleville Clinic, Northeast Family Medical Center or Verona Clinic.
Specialty and Ancillary Services at GHC-SCW Clinics	Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, eye care, mental health, occupational therapy, physical therapy and podiatry. If available, you may receive care for these services from your assigned primary care clinic.
Specialty Care Outside of GHC-SCW Clinics	Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics.
Urgent and Emergency Care	See pages 8–9.
Inpatient Care	Care must be received at University Hospital and Clinics or UnityPoint Health - Meriter Hospital.
Inpatient Labor & Delivery Care	Care must be received at UnityPoint Health - Meriter Hospital.

Belleville Clinic

Phone: (608) 424-3384

Location: 1121 BellWest Blvd.
Belleville, WI 53508

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
- Brittany Alioto, PA-C
- David Deci, MD
- Valerie Gilchrist, MD
- Julia Lubsen, MD
- Richard Roberts, MD, JD

Family Medicine with Obstetrics
- Jensena Carlson, MD
- Jillian Landeck, MD
- Jennifer Lochner, MD

Northeast Family Medical Center

Phone: (608) 241-9020

Location: 3209 Dryden Dr.
Madison, WI 53704

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
- Erin Bartnick, PA-C
- Anne Schmitz, NP
- Kathryn Enzler, PA-C
- Russell Lemmon, DO
- Joan Uminski, PA-C

Family Medicine with Obstetrics
- Jennifer Edgoose, MD, MPH
- Adrienne Hampton, MD
- Ronni Hayon, MD
- David Rabago, MD
- Louis Sanner, MD, MSPH
- Sarina Schrager, MD
- William Schwab, MD

Verona Clinic

Phone: (608) 845-9531

Location: 100 N. Nine Mound Rd.
Verona, WI 53593

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
- Karina Atwell, MD
- Bruce Barrett, MD, PhD
- Mark Beamsley, MD
- Kathleen Carr, MD
- Ellen Evans, PA-C
- Heidi Stokes, PA-C
- Karen Wendler, PA-C
- Jason Wray, PA-C

Family Medicine with Obstetrics
- Brian Arndt, MD
- Ann Evensen, MD
- Thomas Hahn, MD
- Sarah James, DO
- Priyanka Kalapurayil, MD, MPH
- Magnolia Larson, DO

WHERE TO GO FOR CARE...

UW Health Primary Care Clinics

Primary Care	Primary care services, including lab and radiology, must be received at Cottage Grove Clinic, Cross Plains Clinic or Mt. Horeb Clinic.
Specialty and Ancillary Services at GHC-SCW Clinics	Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, eye care, mental health, occupational therapy, physical therapy and podiatry. If available, you may receive care for these services from your assigned primary care clinic.
Specialty Care Outside of GHC-SCW Clinics	Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics (special cases only).
Urgent and Emergency Care	See pages 8–9.
Inpatient Care	Care must be received at University Hospital and Clinics or UnityPoint Health - Meriter Hospital (special cases only).
Inpatient Labor & Delivery Care	Care must be received at UnityPoint Health - Meriter Hospital.

Cottage Grove Clinic

Phone: (608) 839-3104

Location: 4590 Hwy N
Cottage Grove, WI 53527

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
Louis Falligant, PA-C
Leann Greuel, PA-C
Edward Kramper, MD
Christa Pittner-Smith, MD

Family Medicine with Obstetrics
Wendy Molaska, MD
Anne Niebler, MD

Cross Plains Clinic

Phone: (608) 798-3344

Location: 2418 Brewery Rd.
Cross Plains, WI 53528

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
Brian Blindt, PA-C
Amy Grelle, MD
Daniel Jarzemsky, MD
Pamela Olson, MD

Mt. Horeb Clinic

Phone: (608) 437-3064

Location: 600 N. 8th St.
Mt. Horeb, WI 53572

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Family Medicine
Anne Eglash, MD
Kyle Miner, MD
Kori Vander Yacht, NP

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

WHERE TO GO FOR CARE...

UW Health Stoughton Primary Care Clinic

Primary Care	Primary care services, including lab and radiology, must be received at UW Health - Stoughton Clinic.
Specialty and Ancillary Services at GHC-SCW Clinics	Services should be received at GHC-SCW-owned clinics for: chiropractic services, clinical health education, complementary medicine, eye care, mental health, occupational therapy, physical therapy and podiatry. If available, you may receive care for these services from your assigned primary care clinic.
Specialty Care Outside of GHC-SCW Clinics	Prior authorization may be required for these services. Specialty care outside of GHC-SCW-owned clinics must be provided by contracted providers at University Hospital and Clinics or UW Health Clinics (special cases only).
Urgent and Emergency Care	See pages 8–9.
Inpatient Care	Care must be received at Stoughton Hospital, University Hospital and Clinics or UnityPoint Health - Meriter Hospital (special cases only).
Inpatient Labor & Delivery Care	Care must be received at UnityPoint Health - Meriter Hospital.

Stoughton Clinic

Phone: (608) 877-2660

Location: 1001 Nygaard St.
Stoughton, WI 53589

Hours: Mon – Fri: 8 a.m. – 5 p.m.

Primary Care Providers

Internal Medicine
Kristin Berg, MD
Karen Griffin, PA-C
Luke Johnson, PA-C
Ahsan Khalid, MD

Pediatrics
Anne Means, MD
Karen Pletta, MD
Prasanna Raman, MD

GET CARE

Specialty and Ancillary Services at GHC-SCW

As a GHC-SCW member, you have access to outstanding specialty and ancillary services at our GHC-SCW-owned and operated clinics. That means you can schedule directly for most of the following services.

Capitol Clinic

(608) 257-9700
675 W. Washington Ave.,
Madison, WI 53703

Specialty and Ancillary Services:

- Chiropractic Services
- Clinical Health Education
- Imaging
- Lab
- Occupational Therapy: (608) 662-5060
- Physical Therapy: (608) 662-5060
- Physical Therapy in Urgent Care Clinic (608) 442-8100

Capitol Regent Mental Health Clinic

(608) 441-3290
700 Regent St., Suite 302
Madison, WI 53703

Specialty and Ancillary Services:

- Mental Health

Complementary Medicine Central Clinic

(608) 662-5090
740 Regent St., Suite 106
Madison, WI 53703

Specialty and Ancillary Services:

- Complementary Medicine

East Clinic

(608) 222-9777
5249 E. Terrace Dr., Madison, WI 53718

Specialty and Ancillary Services:

- Chiropractic Services
- Clinical Health Education
- Complementary Medicine: (608) 662-5090
- Imaging
- Lab
- Mental Health: (608) 441-3970
- Occupational Therapy: (608) 441-3989
- Physical Therapy: (608) 441-3989

Hatchery Hill Clinic

(608) 661-7200
3051 Cahill Main, Fitchburg, WI 53711

Specialty and Ancillary Services:

- Chiropractic Services
- Clinical Health Education
- Complementary Medicine: (608) 662-5090
- Dermatology
- Eye Care: (608) 257-7328
- Imaging and Advanced Imaging (e.g., CT scans, mammography, ultrasound, bone mineral scans)
- Lab
- Mental Health: (608) 661-7227
- Podiatry
- Sports Medicine

Madison College Community Clinic

(608) 441-3220
Health Education Center - Truax Campus
1705 Hoffman St., Madison, WI 53704

Specialty and Ancillary Services:

- Clinical Health Education
- Imaging
- Lab
- Podiatry

Princeton Club West PT/OT Clinic

(608) 662-5060
Princeton Club West
8054 Watts Rd., Madison, WI 53719

Specialty and Ancillary Services:

- Occupational Therapy
- Physical Therapy

Sauk Trails Clinic

(608) 831-1766
8202 Excelsior Dr., Madison, WI 53717

Specialty and Ancillary Services:

- Chiropractic Services
- Clinical Health Education
- Complementary Medicine: (608) 662-5090
- Imaging
- Lab
- Mental Health: (608) 828-4824
- Podiatry

If you have any questions or need additional help, please call Member Services at (608) 828-4853 or toll-free at (800) 605-4327.

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

GHC-SCW SPECIALTY CARE PROVIDERS & CLINICS

Chiropractic Services

Chiropractors

Kelly Andrews, DC

Daniel Futch, DC

Peter Leonhard, DC

Dan Olson, DC

Michael Wirth, DC

Clinical Health Education

Advanced Diabetes Management

Donna Twining, APNP, BC-ADM

Diabetes Nurse Educators

Lisa Carda, RN, CDE

Ann Steck, RN

Genetic Counselor

Melissa Baraboo, CGC

Lactation Consultant/ Registered Dietitian

Lisa Hansen, RD, CD, IBCLC, RLC

Registered Dietitians

Julie Crow, RD, CD

Carly DeGrood, RD, CD, CDE

Amanda Hesse, RD, CD

Julie McLaughlin, RD, CD, CDE

Respiratory Educator

Tim Ballweg, RRT, CPFT, AE-C

Tobacco Cessation

Please contact your primary care clinic for more information regarding these services.

Complementary Medicine

Ghadeer Alafifi
Zumba Instructor

Tracy Anderson, LMT
Infant Massage
Massage Therapy
Prenatal Massage
Reiki Therapy

Ellen Bass, LMT
Massage Therapy
Oncology Care
Thai Massage
Yin Yoga Instructor

Jessica Boggs, LMT
Myofascial Massage
Massage Therapy
Oncology Care
Prenatal Massage

Elizabeth Bushkofsky, CMT
Massage Therapy
Prenatal Massage
Sports Massage

Debra Clark-Clemens, CMT
Manual Lymph Drainage
Massage Therapy
Oncology Care
Prenatal Massage
Reiki Therapy

Kathi Drake, RN, MSOM
Acupuncture

Michael Fafinski, LMT
CranioSacral Therapy
Massage Therapy
Prenatal Massage
Sports Massage

Dan Fox, LMT
CrainoSacral Therapy
Massage Therapy
Oncology Care
Reiki Therapy
Sports Massage

Noah Fulton, LAc
Acupuncture

Wendy Grapentine, CMT
Massage Therapy
Myofascial Massage
Reiki Therapy

Dustin Honguyen, LMT
Massage Therapy
Myofascial Massage
Reflexology
Sports Massage

Mary Karls, CMT
Massage Therapy
Oncology Care
Prenatal Massage
Reflexology
Reiki Therapy

Kasumi Kato, RYT
Yoga Instructor

Maruti Isabel Landau, RYT
Yoga Instructor

Jill Lundberg, RYT
Yoga Instructor

Julie McNeill, CMT
Cupping Therapy
Massage Therapy
Oncology Care
Prenatal Massage
Reiki Therapy
Thai Massage

Miranda Merkes, CMT
CrainoSacral Therapy
Cupping Therapy
Infant Massage Therapy
Massage Therapy
Reiki Therapy
Thai Massage

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Complementary Medicine

David Parrell, CMT
Massage Therapy
Myofascial Massage
Oncology Care
Prenatal Massage

Terri Pellitteri
Tai Chi Instructor

FNU Ruddy, ND
Naturopathic Medicine

Michael Smith
Mindful Meditation

Anders Totten, CMT
Massage Therapy
Myofascial Release
Trigger Point Therapy

MacPherson Worobec, MSOM
Acupuncture

Alicia Wright, RYT
Yoga Instructor

Khadija Zayed, CMT, RMT
Aromatherapy
CrainoSacral Therapy
Cupping Therapy - Head and Face
Reiki Therapy

YOUR EYES DESERVE THE BEST

GHC-SCW Eye Care Center

Our Eye Care Center is your one-stop-shop for all of your vision needs, including eye exams, treating vision symptoms, stylish eyewear, sunglasses, contact lenses and more!

Services

- **Comprehensive eye exams**
  Skilled doctors whose main concern is your vision and eye health.
- **Glasses and state-of-the-art lenses**
  Stylish frames at a competitive price.
- **Sunglasses**
  From sports to safety, find the perfect prescription and non-prescription sunglasses.
- **Contact lenses**
  Full service fittings for contact lenses that are available for order through your GHCMyChart℠ account.

See Us Today

Stop in the GHC-SCW Eye Care Center to see all of our eyewear on display, speak with our expert staff and take advantage of member discounts. For an eye exam appointment, call (608) 257-7328 and press 1, or schedule through your GHCMyChart℠ account.

(608) 257-7328

Hatchery Hill Clinic,
Eye Care Center
3051 Cahill Main
Fitchburg, WI 53711

Mon – Fri: 7:30 a.m. – 6 p.m.

Eye Care

Doctors of Optometry

Sacha Lundgren, OD

Robert Mertz, OD

Amy Rindahl, OD

Timothy Ruder, OD

Timothy Schwefel, OD, FAAO

Kurt Walters, OD, FAAO

Adam Burns, DO

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Group Health Cooperative
of South Central Wisconsin

Behavioral Health

GHC-SCW covers a full range of mental health services, addiction services and health behavior interventions for children, teens and adults. Our treatment team of Licensed Clinical Social Workers, Professional Counselors, Marriage and Family Therapists, Psychiatrists, Psychologists, Advanced Practice Nurse Prescribers and Physician Assistants work collaboratively with members to develop individualized assessments and treatments to meet the needs of each member.

Mental Health Services

GHC-SCW outpatient mental health services are available at our primary clinic locations.

- **Capitol Regent Mental Health Clinic**
  (located across the street from the Capitol Clinic, at 700 Regent St.)
- **East Clinic**
- **Hatchery Hill Clinic**
- **Sauk Trails Clinic**

Call a GHC-SCW Mental Health Coordinator at (608) 441-3290, to discuss your needs and arrange services.

Substance Use and Addiction Services

UW Health Behavioral Health and Recovery Clinic
Substance use and addiction services are provided by our UW Health partner, UW Health Behavioral Health and Recovery. GHC-SCW members can contact UW Health Behavioral Health and Recovery, located at 1102 S. Park St., Madison, WI, directly without a referral. UW Health Behavioral Health and Recovery Clinic offers an array of services designed to assess and treat substance use and addiction problems.

Call UW Health Behavioral Health and Recovery Clinic at (608) 282-8270 to discuss your needs and arrange services.

Primary Care Behavioral Health Services

If your Primary Care Provider (PCP) is located in the GHC-SCW Capitol, East, Hatchery Hill or Sauk Trails Clinics, you can access integrated behavioral health services directly through your primary care team. Care teams at these clinics include a Behavioral Health Consultant (BHC) who assists the PCPs with clinical care and interventions for the full range of behavioral, mental and health-related needs. BHCs provide both brief and ongoing treatment and support in the primary care setting.

For more information, contact your primary care team at Capitol, East, Hatchery Hill or Sauk Trails Clinics. See pages 12–18 for GHC-SCW clinic phone numbers and hours.

Mental Health

Mental Health Providers

Wendy Abel, MSEd, LPC

Shelly Aeschliman, MSE, LPC

Thomas Bartolutti, LPC, SAC

Stephen Billingham, PhD

Amy Bourne, MD

Jennifer Brandt, CPNP, PMHNP-BC

Marisol Campbell, MSW, LCSW-SUD

Amanda Case, LCSW, SAC

Graham Cody, MD

Marina DeMenech-Sanderson, MSW, LCSW

Christina Dohm, LPC, CSAC

Bethany Fucci, MA, LPC

Karla Handel, MSSW, LCSW

Tess Hoese, LMFT, SUD

Kathleen Hughes, MD

Lisa Hunter, MD

Michael Hussey, LCSW, CSAC

Paul Johnson, LCSW, CSAC

Travis Kruger, MD

Athena Lickel, PhD

Penny Majors, MA, LCSW

Sam Mak, LCSW, CSAC

Carlene Oakley, MD

Joshua Olson, MS, LMFT

Michelle O'Meara, LCSW, LMFT

Katie Richgels, LPC, CSAC

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Group Health Cooperative of South Central Wisconsin

GHC-SCW SPECIALTY CARE PROVIDERS & CLINICS

Mental Health

Mental Health Providers (continued)

LuAnne Rosa, MSN, PMHNP-BC

Sarah Strong, MSSW, LCSW

Monika Zawadzka, APNP, PMHNP-BC

Primary Care Behavioral Health

Primary Care Behavioral Health Providers

Jacob Austin, PsyD

Jennifer Schoff, MSSW, LCSW, CSAC

Amanda Slawter, MSW, APSW

Dermatology

Dermatology Providers

Dermatologists treat a variety of skin conditions and diseases for people of all ages. Our dermatology department provides full spectrum dermatology care including diagnosis, treatment, skin biopsies and light therapy. In addition, we also treat conditions of the hair, nails and scalp.

Kristopher Denby, MD

Pichaya (Ann) Ratarasarn, MD

Pam Sprecher, PA-C

Podiatry

Podiatrists

Podiatry is the treatment associated with disorders of the foot and ankle.

Stephen Bogue, DPM

William Chubb, DPM, FACFAS

Stephen Merckx, DPM

Physical Therapy

Physical Therapists

Physical therapy focuses on relieving of pain, promoting healing, restoring range of motion and strength. This leads to a return of function and pain-free performance of daily activities.

Rama Ahuja, MPT

Tyler Allee, PT

Gina Droessler, LPTA, CSCI, CPI

Ted German, DPT, CIMT, CPRS

Paul Jones, DPT, SCS

Jacqueline Kimble, PT, Cert MDT, CSCS

Pranali Mhadolkar, MPT, OCS

Brenda Milbrath, PT, OCS, CIMT

Taylor Mildenhall, DPT, OCS

Afton O'Reilly, DPT

Wendy Parsons, MPT

Chelsea Porst, DPT

Dan Russo, MPT, LMT, CIMT

Marcy Schulz, DPT, SCS, ATC

Jaclyn Spees, DPT

Scott Theado, PT

Barb Urmann, PT, MOMT

Occupational Therapy

Occupational Therapists

Occupational therapy focuses on the development of skills needed for the activities of daily living, including self-care, leisure, independent living and work.

Heather Crandell, OTR, CLT

Kaitlin Hellenbrand, OTR, CLT

Sports Medicine

Sports Medicine Providers

Sports medicine provides services to benefit athletes as well as many other individuals. Sports medicine should be considered non-operative musculoskeletal medicine.

Steve Almasi, MD

Eric Hilquist, MD

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

SPECIALTY CARE LOCATIONS

Locate your primary care clinic in the top right row and look below to determine where you go for specialty care services.

Prior authorization may be required for some specialty care services provided outside of a GHC-SCW-owned clinic. Please refer to your Benefits Summary and Member Certificate or contact Member Services at (608) 828-4853 or toll-free at (800) 605-4327.

GHC = GHC-SCW Clinics
ACH = Access Community Health Centers
WFM = Wingra Family Medical Center
UWFM = UW Health Family Medicine Clinics
UW = UW Health Clinics
UWS = UW Health - Stoughton Clinic

✔ = Approved Location

	GHC	ACH	WFM	UWFM	UW	UWS
Allergy/Asthma						
UW Health - 20 South Park 20 S. Park St., Madison (608) 287-2600	✔	✔	✔	✔	✔	✔
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 265-1280	✔	✔	✔	✔	✔	✔
UW Health - West Clinic 451 Junction Rd., Madison (608) 263-6180	✔	✔	✔	✔	✔	✔
Cardiovascular						
UW Health - 1 South Park 1 S. Park St., Atrium 3, Madison (608) 287-2434	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - The American Center 4602 Eastpark Blvd., Madison (608) 440-6700	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-1530	✔	✔	✔	✔	✔	✔
UW Health - West Clinic 451 Junction Rd., Madison (608) 263-1530	✔	✔	✔	✔	✔	✔
Chiropractic Care						
GHC-SCW - Capitol Clinic 675 W. Washington Ave., Madison (608) 257-9700	✔	✔	✔	✔	✔	✔
GHC-SCW - East Clinic 5249 E. Terrace Dr., Madison (608) 222-9777	✔	✔	✔	✔	✔	✔
GHC-SCW - Hatchery Hill Clinic 3051 Cahill Main, Fitchburg (608) 661-7200	✔	✔	✔	✔	✔	✔
GHC-SCW - Sauk Trails Clinic 8202 Excelsior Dr., Madison (608) 831-1766	✔	✔	✔	✔	✔	✔
LSM ChiroMedicine Clinic, S.C. 185 W. Netherwood Rd., Oregon (608) 835-8635						✔

SPECIALTY CARE LOCATIONS

Locate your primary care clinic in the top right row and look below to determine where you go for specialty care services.

Prior authorization may be required for some specialty care services provided outside of a GHC-SCW-owned clinic. Please refer to your Benefits Summary and Member Certificate or contact Member Services at (608) 828-4853 or toll-free at (800) 605-4327.

GHC = GHC-SCW Clinics
ACH = Access Community Health Centers
WFM = Wingra Family Medical Center
UWFM = UW Health Family Medicine Clinics
UW = UW Health Clinics
UWS = UW Health - Stoughton Clinic

✔ = Approved Location	GHC	ACH	WFM	UWFM	UW	UWS
Clinical Health Education (Not all services offered at each location.)						
GHC-SCW - Capitol Clinic 675 W. Washington Ave., Madison (608) 257-9700	✔	✔	✔	✔	✔	✔
GHC-SCW - East Clinic 5249 E. Terrace Dr., Madison (608) 222-9777	✔	✔	✔	✔	✔	✔
GHC-SCW - Hatchery Hill Clinic 3051 Cahill Main, Fitchburg (608) 661-7200	✔	✔	✔	✔	✔	✔
GHC-SCW - Madison College Community Clinic Health Education Center - Truax Campus 1705 Hoffman St., Madison (608) 441-3220	✔	✔	✔	✔	✔	✔
GHC-SCW - Sauk Trails Clinic 8202 Excelsior Dr., Madison (608) 831-1766	✔	✔	✔	✔	✔	✔
Complementary Medicine						
GHC-SCW - Complementary Medicine Central Clinic 740 Regent St. Suite 106, Madison (608) 662-5090	✔	✔	✔	✔	✔	✔
GHC-SCW - East Clinic 5249 E. Terrace Dr., Madison (608) 662-5090	✔	✔	✔	✔	✔	✔
GHC-SCW - Hatchery Hill Clinic 3051 Cahill Main, Fitchburg (608) 662-5090	✔	✔	✔	✔	✔	✔
GHC-SCW - Sauk Trails Clinic 8202 Excelsior Dr., Madison (608) 662-5090	✔	✔	✔	✔	✔	✔

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

Group Health Cooperative of South Central Wisconsin

SPECIALTY CARE LOCATIONS

Locate your primary care clinic in the top right row and look below to determine where you go for specialty care services.

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	GHC	ACH	WFM	UWFM	UW	UWS
Dental Services						
Dental Health Associates – Downtown Clinic 44 E. Mifflin St., Suite 204, Madison (608) 256–0499	✔	✔	✔	✔	✔	✔
Dental Health Associates – East Clinic 49 N. Walbridge Ave., Madison (608) 246–2555; Orthodontics: (608) 246–3691	✔	✔	✔	✔	✔	✔
Dental Health Associates – South Clinic 2971 Chapel Valley Rd., Fitchburg (608) 661–6400; Orthodontics: (608) 661–6420	✔	✔	✔	✔	✔	✔
Dental Health Associates – University Clinic 2713 Marshall Ct., Madison (608) 442–4400	✔	✔	✔	✔	✔	✔
Dental Health Associates – West Gammon Clinic 7001 Old Sauk Rd., Madison (608) 833–2578; Orthodontics: (608) 833–6112	✔	✔	✔	✔	✔	✔
Dental Health Associates – West Old Sauk Clinic 7017 Old Sauk Rd., Madison (608) 833–1889	✔	✔	✔	✔	✔	✔
Dermatology						
GHC-SCW - Hatchery Hill Clinic 3051 Cahill Main, Fitchburg (608) 661-7200	✔	✔	✔	✔	✔	
UW Health - 1 South Park 1 S. Park St., Madison (608) 287-2450		✔	✔	✔	✔	✔
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 265-1288		✔	✔	✔	✔	✔
UW Health - West Clinic 451 Junction Rd., Madison 1st Floor: (608) 265-7670; Lower Level: (608) 265-0700 MOHS/Dermatologic Surgery: (608) 263-6226		✔	✔	✔	✔	✔
Ear, Nose & Throat						
UW Health - 1 South Park 1 S. Park St., Madison (608) 287-2500	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 265-7760	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-6190	✔	✔	✔	✔	✔	✔

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Endocrinology/Diabetes						
GHC-SCW - Capitol Clinic 675 W. Washington Ave., Madison Diabetes Management Only: (608) 257-9700	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 265-7406 Pediatrics: (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - West Clinic 451 Junction Rd., Madison Diabetes: (608) 263-7741 Endocrinology: (608) 263-5010 Pediatrics: (608) 263-6420	✔	✔	✔	✔	✔	✔
Eye Care						
GHC-SCW - Hatchery Hill Clinic 3051 Cahill Main, Fitchburg (608) 257-7328	✔	✔	✔	✔	✔	✔
Gastroenterology						
UW Health - 20 South Park 20 S. Park St., Madison (608) 287-2680	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - Digestive Health Center 750 University Row, Madison (608) 890-5000	✔	✔	✔	✔	✔	✔

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General Surgery						
UW Health - 1 South Park 1 S. Park St., Madison (608) 287-2100	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 265-6969	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-7502 (608) 266-6400 Breast Center	✔	✔	✔	✔	✔	✔
Associated Physicians, LLP (select providers only) 4410 Regent St., Madison (608) 233-9746			✔	✔		
Hematology						
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW - Carbone Cancer Center 600 Highland Ave., Madison (608) 265-1700	✔	✔	✔	✔	✔	✔
UW - Carbone Cancer Clinic 1 S. Park St., Madison (608) 287-2552	✔	✔	✔	✔	✔	✔
Infertility						
Wisconsin Fertility Institute 3146 Deming Way, Middleton (608) 824-0075	✔	✔	✔	✔	✔	✔
Generations Fertility Care 2365 Deming Way, Middleton (608) 824-6160	✔	✔	✔	✔	✔	✔

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Mental Health and Substance Abuse						
Autism						
Achieving Collaborative Treatment P.O. Box 259691, Madison (608) 443-7032	✔	✔	✔	✔	✔	✔
FamilyPath Autism Services 575 D'Onofrio Dr. Suite 101, Madison (608) 512-0780	✔	✔	✔	✔	✔	✔
Integrated Development Services, Inc. 6506 Schroeder Rd., Madison (608) 441-0123	✔	✔	✔	✔	✔	✔
Lund Van Dyke, LLC 701 Lois Dr., Sun Prairie (608) 318-2495	✔	✔	✔	✔	✔	✔
Wisconsin Early Autism Project, Inc. 6402 Odana Rd., Madison (608) 288-9040	✔	✔	✔	✔	✔	✔
Mental Health						
GHC-SCW - Capitol Regent Mental Health Clinic 700 Regent St., Suite 302, Madison (608) 441-3290	✔	✔	✔	✔	✔	✔
GHC-SCW - East Clinic 5249 E. Terrace Dr., Madison (608) 441-3970	✔	✔	✔	✔	✔	✔
GHC-SCW - Hatchery Hill Clinic 3051 Cahill Main, Fitchburg (608) 661-7227	✔	✔	✔	✔	✔	✔
GHC-SCW - Sauk Trails Clinic 8202 Excelsior Dr., Madison (608) 831-1766	✔	✔	✔	✔	✔	✔
Substance Abuse						
UW Health - Behavioral Health and Recovery 1102 S. Park St., Madison (608) 282-8270	✔	✔	✔	✔	✔	✔

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Nephrology						
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - Kidney Clinic 3034 Fish Hatchery Rd., Madison (608) 270-5656	✔	✔	✔	✔	✔	✔
Wisconsin Dialysis East Clinic 4600 American Pkwy., Madison (608) 243-3003	✔	✔	✔	✔	✔	✔
Wisconsin Dialysis Fitchburg Clinic 3034 Fish Hatchery Rd., Madison (608) 270-5600	✔	✔	✔	✔	✔	✔
Neurology						
UW Health - 20 South Park 20 S. Park St., Madison (608) 287-2090	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-5442 Pediatrics: (608) 890-6500	✔	✔	✔	✔	✔	✔

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Obstetrics & Gynecology						
UW Health - 20 South Park 20 S. Park St., Madison (608) 287-2830	✔	✔	✔	✔	✔	✔
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 265-1230	✔	✔	✔	✔	✔	✔
UW Health - Fitchburg Clinic 5543 E. Cheryl Pkwy., Fitchburg (608) 274-5300	✔	✔	✔	✔	✔	✔
UW Health - Union Corners 2402 Winnebago St., Madison (608) 242-6865	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison Gynecology Only: (608) 263-6240	✔	✔	✔	✔	✔	✔
UW Health - West Clinic 451 Junction Rd., Madison (608) 265-7601	✔	✔	✔	✔	✔	✔
UW Health - West Towne 7102 Mineral Point Rd., Madison (608) 828-7610	✔	✔	✔	✔	✔	✔
UnityPoint Health - Meriter DeForest - Windsor Clinic **UW Health Obstetrics & Gynecology** 4200 Savannah Dr., DeForest (608) 417-3300	✔	✔	✔	✔	✔	✔
UnityPoint Health - Meriter Monona Clinic - **UW Health Obstetrics & Gynecology** 6408 Copps Ave., Monona (608) 417-3000	✔	✔	✔	✔	✔	✔

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Occupational Therapy						
GHC-SCW - Capitol Clinic 675 W. Washington Ave., Madison (608) 662-5060	✔	✔	✔	✔	✔	✔
GHC-SCW - East Clinic 5249 E. Terrace Dr., Madison (608) 441-3989	✔	✔	✔	✔	✔	✔
GHC-SCW - Princeton Club West PT/OT Clinic 8054 Watts Rd., Madison (608) 662-5060	✔	✔	✔	✔	✔	✔
Stoughton Hospital 2300 US Hwy. 51-138, Stoughton (608) 873-2292						✔
Oncology						
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW - Carbone Cancer Clinic 1 S. Park St., Madison (608) 287-2552	✔	✔	✔	✔	✔	✔
UW - Carbone Cancer Center 600 Highland Ave., Madison (608) 265-1700	✔	✔	✔	✔	✔	✔
Ophthalmology						
UW Health - Deming Way 2349 Deming Way, Middleton (608) 824-3937	✔	✔	✔	✔	✔	✔
UW Health - East Eye Clinic 5249 E. Terrace Dr., Madison (608) 265-1270	✔	✔	✔	✔	✔	✔
UW Health - Madison Eye Associates 780 Regent St., Madison (608) 257-4286	✔	✔	✔	✔	✔	✔
UW Health - University Station 2880 University Ave., Madison Adults: (608) 263-7171, Pediatrics: (608) 263-6414	✔	✔	✔	✔	✔	✔

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Oral Surgery						
Center For Oral and Maxillofacial Surgery, S.C. 20 S. Park St., Suite 506, Madison (608) 256-1961	✔	✔	✔	✔	✔	✔
Center For Oral and Maxillofacial Surgery, S.C. 7007 Old Sauk Rd., Madison (608) 819-8760	✔	✔	✔	✔	✔	✔
Center For Oral and Maxillofacial Surgery, S.C. 5302 Buttonwood Dr., Madison (608) 240-0863	✔	✔	✔	✔	✔	✔
Orthopedics						
UW Health - 1 S. Park 1 S. Park St., Madison (608) 287-2700	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - The American Center 4602 Eastpark Blvd., Madison Orthopedic Surgery: (608) 263-7540 Sports Medicine: (608) 440-6700	✔	✔	✔	✔	✔	✔
UW Health - Research Park 621 Science Dr., Madison Sports Medicine: (608) 263-8850 Spine Medicine: (608) 263-3207	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-7540	✔	✔	✔	✔	✔	✔
Orthopedic Associates, Ltd. 1520 Vernon St., Stoughton (608) 873-4100						✔
John Rogerson at Stoughton Hospital 2 Science Ct., Madison (608) 231-3410						✔

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Group Health Cooperative of South Central Wisconsin

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Pain Management						
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 263-9550	✔	✔	✔	✔	✔	✔
UW Health - Research Park Clinic (Health Psychology) 621 Science Dr., Madison (608) 263-9638	✔	✔	✔	✔	✔	✔
Physical Medicine and Rehabilitation						
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 265-1250	✔	✔	✔	✔	✔	✔
UW Health - Rehabilitation Clinic 6630 University Ave., Middleton (608) 263-8412	✔	✔	✔	✔	✔	✔
UW Health - Research Park 621 Science Dr., Madison Spine Medicine: (608) 265-3207	✔	✔	✔	✔	✔	✔
Physical Therapy						
GHC-SCW - Capitol Clinic 675 W. Washington Ave., Madison (608) 662-5060	✔	✔	✔	✔	✔	✔
GHC-SCW - East Clinic 5249 E. Terrace Dr., Madison (608) 441-3989	✔	✔	✔	✔	✔	✔
GHC-SCW - Princeton Club West PT/OT Clinic 8054 Watts Rd., Madison (608) 662-5060	✔	✔	✔	✔	✔	✔
Stoughton Hospital - Rehab & Sports Medicine Clinic at the Stoughton Wellness & Athletic Center 2300 US Hwy. 51-138, Stoughton (608) 873-2292						✔
Oregon Rehabilitation and Sports Medicine Clinic 990 Janesville St. #1, Oregon, WI (608) 835-5373						✔

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Plastic Surgery						
UW Health - 1 South Park 1 S. Park St., Madison (608) 287-2500 / (608) 287-2100	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-7502	✔	✔	✔	✔	✔	✔
Podiatry						
GHC-SCW - Madison College Community Clinic Health Education Center, Truax Campus 1705 Hoffman St., Madison (608) 441-3220	✔	✔	✔	✔	✔	✔
GHC-SCW - Hatchery Hill Clinic 3051 Cahill Main, Fitchburg (608) 661-7200	✔	✔	✔	✔	✔	✔
GHC-SCW - Sauk Trails Clinic 8202 Excelsior Dr., Madison (608) 831-1766	✔	✔	✔	✔	✔	✔
Pulmonary Medicine						
UW Health - 202 S. Park 202 S. Park St., Madison (608) 417-5950	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-7203	✔	✔	✔	✔	✔	✔

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Radiation Oncology						
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 263-8500	✔	✔	✔	✔	✔	✔
UW Health - Carbone Cancer Center 600 Highland Ave., Madison (608) 263-8500	✔	✔	✔	✔	✔	✔
UW Health - Johnson Creek 250 Doctors Ct., Johnson Creek (920) 699-3500	✔	✔	✔	✔	✔	✔
Turville Bay MRI and Radiation Oncology Center 1104 John Nolen Dr., Madison Radiation Oncology: (608) 251-6868	✔	✔	✔	✔	✔	✔
Radiology/Imaging						
GHC-SCW - Hatchery Hill Clinic 3051 Cahill Main, Fitchburg (608) 661-7200	✔	✔	✔	✔	✔	✔
UW Health - 1 S. Park 1 S. Park St., Madison (608) 287-2050	✔	✔	✔	✔	✔	✔
UW Health - 202 S. Park 202 S. Park St., Madison (608) 417-6090	✔	✔	✔	✔	✔	✔
UW Health - Research Park 621 Science Dr., Madison (608) 265-8333	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-8340	✔	✔	✔	✔	✔	✔
Stoughton Hospital Medical Imaging 900 Ridge St., Stoughton (608) 873-2299						✔
Turville Bay MRI and Radiation Oncology Center 1102 John Nolen Dr., Madison (608) 258-7820		✔	✔	✔	✔	

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Rheumatology						
UW Health - 1 S. Park 1 S. Park St., Madison (608) 287-2800	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - East Clinic 5249 E. Terrace Dr., Madison (608) 265-1280	✔	✔	✔	✔	✔	✔
UW Health - West Clinic 451 Junction Rd., Madison (608) 263-7577	✔	✔	✔	✔	✔	✔
Sleep Disorders						
Wisconsin Sleep 6001 Research Park Blvd., Madison (608) 232-3333	✔	✔	✔	✔	✔	✔
St. Mary's Sleep Center 2844 Index Rd., Fitchburg (608) 258-5266			✔	✔		
Thoracic Surgery						
UW Health - University Hospital and Clinics 600 Highland Ave., Madison Thoracic: (608) 263-7502 Cardiac: (608) 263-1530	✔	✔	✔	✔	✔	✔
UW Health - 202 S. Park 202 S. Park St., Madison (608) 263-0439	✔	✔	✔	✔	✔	✔

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

SPECIALTY CARE LOCATIONS

Locate your primary care clinic in the top right row and look below to determine where you go for specialty care services.

Prior authorization may be required for some specialty care services provided outside of a GHC-SCW-owned clinic. Please refer to your Benefits Summary and Member Certificate or contact Member Services at (608) 828-4853 or toll-free at (800) 605-4327.

GHC = GHC-SCW Clinics
ACH = Access Community Health Centers
WFM = Wingra Family Medical Center
UWFM = UW Health Family Medicine Clinics
UW = UW Health Clinics
UWS = UW Health - Stoughton Clinic

✔ = Approved Location

	GHC	ACH	WFM	UWFM	UW	UWS
Urology						
UW Health - 1 S. Park 1 S. Park St., Madison (608) 287-2900	✔	✔	✔	✔	✔	✔
UW Health - American Family Children's Hospital - Pediatrics 1675 Highland Ave., Madison (608) 263-6420	✔	✔	✔	✔	✔	✔
UW Health - University Hospital and Clinics 600 Highland Ave., Madison (608) 263-4757	✔	✔	✔	✔	✔	✔

COMMON TERMS

COMMON TERMS

**The following terms and explanations are to help guide you.
They are not definitions. For definitions, refer to your Member Certificate.**

Care Management is a department that is responsible for processing, approving and denying prior authorization requests for medical and behavioral health services prior to services being rendered.

Care Teams are a unique and member-focused approach to providing care to members. In GHC-SCW-owned clinics, a team of medical experts use their skills and expertise to work together to provide exceptional and coordinated care that supports members. The care team includes: Primary Care Providers (Physicians, Certified Physician Assistants and Advanced Practice Nurse Prescribers), Registered Nurse Coordinators, Clinical Case Managers, Care Team Specialists, Behavioral Health Consultants and Pharmacists.

Care Team Specialists are key players on care teams (found within GHC-SCW-owned clinics) who support the Primary Care Provider during a member's visit. They also gather information about a member's health and assist with member communication. A Care Team Specialist can be a Licensed Practical Nurse or a Certified Medical Assistant.

Case Managers assist Primary Care Providers in coordinating medical or behavioral health care. If you have a complex medical situation or are facing an inpatient visit, you might work with a Case Manager. The Case Manager coordinates the care and services needed, works with medical providers to develop a plan of care to meet your needs, answers your questions and helps you with any medical or behavioral health needs. If needed, they help connect you to available community resources, provide support to you and your family and help with complex financial concerns.

A **Certified Physician Assistant (PA-C)** and an **Advanced Practice Nurse Prescriber (APNP)** are qualified, licensed health care professionals with extensive academic training and clinical experience. They provide a range of services, such as routine physical examinations along with evaluation and management of common medical problems. Like the GHC-SCW Primary Care Providers, PA-C and APNP are certified and committed to personalized comprehensive health care for you and your family.

Clinical Health Education (CHE) helps you learn about your health and how to prevent or manage chronic conditions. CHE Providers may help you create an individualized plan to improve your health, based on credible and easy-to-understand health information.

Complementary Medicine includes many forms of treatments and therapies that are not considered part of conventional medicine. Complementary medicine focuses on the building blocks for health such as prevention and addressing the underlying causes of a disease, rather than simply treating the external symptoms.

The goal of **Complex Case Management (CCM)** is to assist members with multiple, complex or acute life threatening conditions so they may get access to appreciate health care services. A Case Manager will assist the member with health goals, self-management care plans and prior authorizations to specialty care. Members are accepted into Complex Case Management by meeting a certain enrollment criteria.

Emergency Care is care for a life-threatening medical condition that includes severe symptoms, which could cause serious jeopardy to a person's health.

Family Medicine involves broad training and may include expertise in the areas of obstetrics and gynecology, pediatrics or internal medicine. Family medicine concentrates on health care for the entire family, with an emphasis on continuity of care for all ages. Family Medicine Providers are ideal for members who have families or anticipate having children.

A **formulary** is a list of covered prescription drugs under a benefit plan. They have been proven to be safe, effective and cost-efficient. As a member of GHC-SCW, your prescription drug coverage includes only the drugs listed on the GHC-SCW Formulary, except in certain cases of medical necessity.

Visit **ghcscw.com** and select the "Search for a Clinic or Provider" button for a complete and current listing of providers.

COMMON TERMS

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Internal Medicine specializes in adult medicine and complex health care. The focus is on the interrelated systems of the body and how they are affected by illness. Older adults often prefer Internal Medicine Providers for this reason. An Internal Medicine Provider may be a good choice if you or your family members are over the age of 16.

In-Plan Primary and Specialty Care is provided by a panel of providers under contract with GHC-SCW. Prior authorizations for specialty care are limited to this panel of contracted providers. Specialty medical care provided by a contracted non-GHC-SCW provider is not covered if the service requested may be provided by a GHC-SCW specialty provider.

A **member** is a person who is enrolled with GHC-SCW as either a subscriber or a dependent of a subscriber.

A **network** may be considered a "path" through the health care system. GHC-SCW offers multiple networks for primary and specialty care. Benefits coverage is only provided to members who stay within their chosen network.

Pediatrics focuses on the special health conditions of childhood and adolescence, as well as a wide range of preventive services. A Pediatrician will coordinate the necessary health screenings and immunizations to help your child stay healthy. Children age 17 or younger often see a Pediatrician to coordinate their primary care.

Pharmacists are knowledgeable professionals that help with medication needs. They provide medication consultations and explain medication information. Professional pharmacists have completed either a Bachelor of Science in Pharmacy or a Doctor of Pharmacy degree program at an approved and accredited College of Pharmacy. They have also passed several licensing examinations.

Primary Care is the first point of contact for the member within the health care system. It includes a broad spectrum of health care services and preventive care. The aim of primary care is to provide a foundation for good health and to coordinate the care that the patient receives.

A **Primary Care Provider (PCP)** is a health care provider who provides primary care to the member. The PCP also helps to provide continuity of care and to coordinate services, if necessary, with recommended Specialty Care Providers. A PCP may be a Family Medicine Physician, an Internal Medicine Physician, a Pediatrician, a Physician Assistant or a Nurse Practitioner.

Prior Authorization is the process of approving specialty care services and specific procedures or services when needed, based on appropriateness of care and location.

A **Registered Nurse (RN)** is a professional nurse who has completed a course of study at an approved and accredited school of nursing and who has passed the National Council of Licensure Examination. RNs are licensed to practice by individual states.

Specialty Care is care for a specific condition, or care to provide diagnosis and treatment by a provider with training in a particular field of medicine.

A **Specialty Care Provider** is an individual, team or facility who provides specialty care to the member. Specialty Care Providers specialize in one or more field of medicine and have developed advanced skills in that area.

Urgent Care is same-day or after-hours care for non-life-threatening conditions that require immediate attention, or persistent or unusual discomfort associated with an illness. Some examples of urgent care include colds and flu, migraine headaches and minor injuries.

DISCRIMINATION IS AGAINST THE LAW

Group Health Cooperative of South Central Wisconsin (GHC-SCW) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. GHC-SCW does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

GHC-SCW provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters and written information in other formats.

GHC-SCW provides free language services to people whose primary language is not English, such as qualified interpreters and information written in other languages.

If you need these services, contact Ginger Francis, GHC-SCW Community Care Manager.

If you believe that GHC-SCW has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Ginger Francis, 1265 John Q. Hammons Dr., Madison WI 53717, 608-251-4156, [TTY: 608-828-4815, 608-828-9333, gfranc@ghcscw.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ginger Francis is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html."

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 608-828-4813, TTY: 608-828-4815.

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 608-828-4813, TTY: 608-828-4815.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 608-828-4813, TTY: 608-828-4815.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: TTY: 608-828-4813, 608-828-4815.

ملحوظة: إذا كنت تتحدث اللغة، اذكر خدمات المساعدة اللغوية المجانية 877-533-5020-1 (رقم
.(800-947-3529-1 :بالصم هاتف والبكم بالمجان لك تتوافر بالمجان. اتصل برقم

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 608-828-4813, 608-828-4815.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 608-828-4853, TTY: 608-828-4815 번으로 전화해 주십시오.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 608-828-4813, TTY: 608-828-4815.

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: 608-828-4813, TTY: 608-828-4815.

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 608-828-4813, TTY: 608-828-4815.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 608-828-4813, TTY: 608-828-4815.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 608-828-4813, TTY: 608-828-4815.

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-877-533-5020 608-828-4813, TTY: 608-828-4815. पर कॉल करें।

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 608-828-4813, TTY: 608-828-4815.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 608-828-4813, TTY: 608-828-4815.

ghcscw.com

BETTER TOGETHER℠

Primary Care Clinics

GHC-SCW Clinics

Capitol Clinic
(608) 257-9700
675 W. Washington Ave., Madison, WI 53703
Wed, Fri: 8 a.m. – 5 p.m.
Mon, Tues, Thurs: 8 a.m. – 7 p.m.

DeForest Clinic
(608) 846-4787
815 S. Main St., DeForest, WI 53532
Mon – Fri: 8 a.m. – 4:30 p.m.

East Clinic
(608) 222-9777
5249 E. Terrace Dr., Madison, WI 53718
Mon: 8 a.m. – 7 p.m.
Tues – Fri: 8 a.m. – 5 p.m.

Hatchery Hill Clinic
(608) 661-7200
3051 Cahill Main, Fitchburg, WI 53711
Mon, Wed – Fri: 8 a.m. – 5 p.m.
Tues: 8 a.m. – 7 p.m.

Madison College Community Clinic
(608) 441-3220
Health Education Center-Truax Campus
1705 Hoffman St., Madison, WI 53704
Mon: 7 a.m. – 7 p.m.
Tue – Fri: 7 a.m. – 5 p.m.

Sauk Trails Clinic
(608) 831-1766
8202 Excelsior Dr., Madison, WI 53717
Mon: 8 a.m. – 7 p.m.
Tues – Fri: 8 a.m. – 5 p.m.

UW Health Family Medicine Clinics

Belleville Family Medicine Clinic
(608) 424-3384
1121 BellWest Blvd.,
Belleville, WI 53508
Mon – Fri: 8 a.m. – 5 p.m.

Northeast Family Medical Center
(608) 241-9020
3209 Dryden Dr., Madison, WI 53704
Mon – Fri: 8 a.m. – 5 p.m.

Verona Clinic
(608) 845-9531
100 N. Nine Mound Rd.
Verona, WI 53593
Mon – Fri: 8 a.m. – 5 p.m.

UW Health Clinics

Cottage Grove Clinic
(608) 839-3104
4590 Hwy N, Cottage Grove, WI 53527
Mon – Fri: 8 a.m. – 5 p.m.

Cross Plains Clinic
(608) 798-3344
2418 Brewery Rd., Cross Plains, WI 53528
Mon – Fri: 8 a.m. – 5 p.m.

Mt. Horeb Clinic
(608) 437-3064
600 N. 8th St., Mt. Horeb, WI 53572
Mon – Fri: 8 a.m. – 5 p.m.

UW Health - Stoughton Clinic

Stoughton Clinic
(608) 877-2660
1001 Nygaard St., Stoughton, WI 53589
Mon – Fri: 8 a.m. – 5 p.m

Access Community Health Centers

Joyce and Marshall Erdman Clinic
(608) 443-5480
2202 S. Park St., Madison, WI 53713
Mon – Fri: 7 a.m. – 5 p.m.

William T. Evjue Clinic
(608) 443-5480
3434 E. Washington Ave.
Madison, WI 53704
Mon – Fri: 8 a.m. – 5 p.m.

Wingra Family Medical Center
(608) 263-3111
1102 S. Park St., Madison, WI 53715
Mon – Fri: 8 a.m. – 5 p.m.

GHC-SCW Urgent Care

Anytime you need medical care *(except for emergencies)*, you should first call your primary care clinic for an available appointment. If you need medical care after normal primary care clinic hours, call the GHC-SCW urgent care clinic to schedule an appointment:

(608) 442-8100

675 W. Washington Ave.,
Madison, WI 53703

Mon – Fri: 8 a.m. – 9 p.m.
Sat – Sun: 9 a.m. – 9 p.m.

We schedule urgent care appointments to better serve your same-day access needs.

Group Health Cooperative
of South Central Wisconsin

ghcscw.com

virtuwell®

virtuwell® is your 24/7 online clinic for a diagnosis, treatment plan and even a prescription for common medical conditions. Get better faster.

Visit
ghcscw.com/virtuwell

virtuwell

GHC NurseConnect

GHC NurseConnect is your 24-hour nurse advice line when you need general care advice over the phone. Get the information you need when you need it.

Call (608) 661-7350 or toll-free (855) 661-7350

Please clip and keep as a quick reference.

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Group Health Cooperative

of South Central Wisconsin

1265 John Q Hammons Dr.
Madison, WI 53717-1962

ghcscw.com